

Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



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Acknowledgments

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- Dr. Mark Winston, Chief Executive Officer – PGCMLS
- Megan Sutherland, Chief Operating Officer – PGCMLS
- Colin Khem, Business Analytics Manager – PGCMLS
- Rachel Zukowski, Program Services Manager – PGCMLS
- Staff of the Prince George's County Memorial Library
- David Noto, Legislative Budget and Policy Analyst – Prince George's County Council
- Melody Arrington, Administrative Aide – Education and Workforce Development Committee
- Staff of the Prince George's County Council



Overview of Prince George's County Memorial Library System

History

In 1902, the [State Library Commission](#) was authorized to develop public libraries throughout Maryland. The County Commissioners allocated funds to establish the [Prince George's County Memorial Library System](#) (PGCMLS) in 1946 as "a living memorial to those... who served in wars" under a law enacted by the State legislature. The Laurel Branch was the first library to become part of the System.

Currently, PGCMLS operates [19 regional branches](#), a 24/7 online library, and pop-up services throughout the County. The Library System also provides service at the County Correctional Center. PGCMLS has been fine-free since June 2020.

Leadership

PGCMLS is governed by a 7-member volunteer [Board of Library Trustees](#), which is appointed by the County Executive and approved by the County Council. This group serves as the policy-making body that guides the development of library services. The [PGCMLS Foundation](#) provides critical philanthropic support to the Library.

BOARD OF LIBRARY TRUSTEES ¹			
Member Name	Office Held	Term Start	Term End
Sylvia Bolivar	Chair	2016	31/Dec/2026
Mark A. Sandoe	Vice-Chair	18/Jun/2024	31/Dec/2026
Angela D. Smith	Member	1/Apr/2020	31/Dec/2025
Rhea L. Marshall	Member	18/Jun/2024	31/Dec/2027
Robert Fernandez*	Member	5/Jul/2022	31/Dec/2024
Chanté R. Sedwick	Member	18/Jun/2024	31/Dec/2027
Sandra S. Johnson	Member	18/Jun/2024	31/Dec/2028

On the executive side, the organization is headed by the following personnel:

Mark Winston, Ph.D., Chief Executive Officer

Megan Sutherland, Chief Operating Officer

¹ *Trustee's term has expired.



Core Services

- Account Services
 - Book borrowing; books by mail; interlibrary loan; LINK account for students.
- Library Rooms
 - Meeting & conference rooms; small study rooms.
- Computers & Technology
 - Computer & Wifi access; copy/print/fax/scanning; D.R.E.A.M. Lab; mobile printing.
- Other Services
 - Books from Birth; C.R.A.B. book club kits; exhibit & poster space; local author resources; community resources, senior suite; passport services; senior SmartTrip; My PGCMLS Librarian one-on-one appointments; Ask A Librarian/Biblio Consulta phone and email reference.



Recent Accomplishments and Future Initiatives

FY 2024 Accomplishments

- Conducted search and hired new Library system CEO, Dr. Mark Winston.
- Started construction on the Common Labs at Beltsville, Fairmount Heights, Largo-Kettering, and Oxon Hill.
- Construction began on the new Baden Branch Library.
- Offered digital literacy programs in English, Spanish, Dari, and Pashto to reduce the digital divide.

FY 2025 Initiatives

- Completion of a new strategic plan to guide the Library System over the next three to five years.
- Construction and/or renovation of all Commons Labs will be completed. The Labs are located at the Beltsville, Bladensburg, Fairmount Heights, Largo-Kettering, and Oxon Hill Branch Libraries.
- Start the required classification and compensation study.
- Delivery of the Library2Go: Career Connector vehicle funded by a Department of Labor grant.
- Surpass over one million books delivered to Prince George's County children through the Books from Birth program.



Programs

This section provides a breakdown of non-branch-specific Library programs. PGCMLS divides the programs into four (4) categories: 1) Books from Birth, 2) Summer Reading Program, 3) Branch Programming, and 4) Public Relations Special Programs.

In 2024, the Library hosted 6,915 programs with 153,725 participants.

Program Location	Number of Programs	Total Attendance	Average Attendance
Onsite	6,209	122,493	20
Outreach	337	25,586	76
Hybrid	7	60	9
Virtual	361	5,568	15
Virtual Outreach	1	18	18
Total	6,915	153,725	22

Initiative Type	Number of Programs	Total Attendance	Average Attendance
Affordable Connectivity Program (ACP)	4	102	26
Asian Pacific American Heritage	43	759	18
Black Heritage	114	2,871	25
Hispanic Heritage	45	981	22
LGBTQ+	25	448	18
MD STEM Festival	45	791	18
Native American and Indigenous Peoples Heritage	32	549	17
One MD One Book	6	37	6
Teentober	31	429	14
Welcome Week	6	300	50
Women's History	31	574	19
Summer Meals	303	4,746	16
Total	685	12,587	18

Major programs and initiatives include:

- Health and Wellness
 - Operation Warm
 - Talk Health with the University of Maryland's School of Nursing
 - Ride and Read
- MD STEM Fest
- Partnership with the Office of Human Rights
- Seasonal Challenges with professional sports teams



- Book Crawl
- Poetry/Open Mic
- Social Justice Camp
- Tax Prep
- Kids Achieve Club
- Language Clubs
- Citizenship Classes

Books From Birth

FY 2024 funding: \$372,000² – 85% of Public Services and Program budget.³

FY 2025 funding: \$329,810 – 84% of Public Services and Program budget.

The Library's ***Ready to Read: Books from Birth Program***, the primary programmatic expense of the System, was officially rolled out during FY 2019 as part of the County's Newborn Initiative. The program enables children to develop a home library of 60 books by the time they reach kindergarten and encourages parents to read with and to their children. In 2024, enrollment totaled 16,567, with 191,617 books distributed. The Library continues to express concern over the long-term affordability of the Program as enrollment continues to exceed budget every year since FY 2022. In December 2024, PGCMLS distributed their one millionth book.

The table below shows the total enrollment and number of books distributed yearly. While the COVID-19 pandemic affected in-person programming and activities, enrollment in the program did not have the typical slump in 2021 that many other charts in this report show.



² Funding levels for both fiscal years refer to the Operating budget only. Does not include grants or private donations used to fund the program.

³ The Public and Program Services budget was reduced by \$48,000 between FY 2024 and FY 2025.



Summer Reading Program

FY 2024 funding: \$25,000 – 6.0% of Public Services and Program budget.

FY 2025 funding: \$19,000 – 5% of Public Services and Program budget.

The Summer Reading Program, in collaboration with the Washington Nationals, called "Summer Prince George's," engages customers of all ages in library activities, such as borrowing materials, attending events, and reading. The funds cover hiring local educational performers and presenters for all branches and purchasing supplies.

Hired presenters in 2024 included:

- Science Guys of Baltimore
- National Aquarium in Baltimore
- Echoes of Nature
- Eco Adventures
- Book Crawl events with professional entertainers for adults

The budget line also funds purchasing incentives such as t-shirts, tote bags, and books. The Washington Nationals also provide tickets to home baseball games.

2024 Summer Prince George's	Preschool	Elementary	Teen	Adult	Total
Program Enrollment	689	2,194	478	1,656	5,017
Participation After Enrollment	358	1,055	196	792	2,401
Completers	254	715	136	568	1,673
Percent Completers	37%	33%	28%	34%	33.3%
Minutes Read and Logged			1,638,430		
Number of Programs 6/1 - 8/15	417	556	117	465	1,555
Number of Attendees 6/1 - 8/15	12,849	12,076	1,820	4,307	31,052
Outreach Programs 4/15- 8/15	13	48	9	39	109
Outreach Attendees 4/15 - 8/15	802	3,415	619	2,937	7,773

Branch Programming

FY 2024 funding: \$34,200 – 8% of Public Services and Program budget.

FY 2025 funding: \$34,200 – 9% of Public Services and Program budget.

Branch programming budgets support presenters and performers and materials and supplies for each area and branch to use at their discretion and need. The organizations hired are vetted and serve



the needs of those local branch communities. The Outreach and Partnerships Specialists helped coordinate 660 collaborative programs across the library system in 2024.

This line item supports the work of the heritage teams by funding paid presenters with particular cultural, historical, artistic, and academic expertise to represent diverse perspectives best and provide rich context and content. These initiatives include Hispanic Heritage, Black Culture, Asian Pacific American Heritage, Native and Indigenous Culture, LGBTQ+, and the variety of intersectionality therein. These funds also support programs on health and wellness, spoken word and poetry, author visits, and many more. \$20,000 of the \$42,100 from this budget in FY 2024 was used to support these programs. The number of programs, by category, can be found under the 'Programs' section above.

In FY 2024, Area Directors were allocated \$20,000 of the \$42,100 Branch Programming budget to use at their discretion to support branch-level programming. This equal distribution of programming supply funds, starting in FY 2022, helped to address long-standing inequities between branches with Friends of the Library groups that provided financial support and those without. It empowers branch-level staff to develop and deliver programs that meet their communities' specific needs and interests. FY 2024 funding totaled \$1,000 per branch, including the County Correctional Center's law library. These funds are used to support programs and outreach efforts to customers of all ages. The branches' items include craft supplies, STEM supplies, board games, film licenses, 3D printing filaments, puppets, and ukulele kits.

Public Relations Special Programs and Events

FY 2024 funding: \$11,000 – 12% of Public Relations and Program budget.

FY 2025 funding: \$9,000 – 22% of Public Relations and Program budget.⁴

The Public Relations Special Programs and Events budget supports major system-wide initiatives and one-time events like branch grand openings. Many of these programs support the initiatives outlined in branch programming. In 2024, special programs and events included a Festival of Cultures, Pride events including a Rainbow Festival, and Asian Pacific American Heritage programs. The budget is also used for supplies, printing and marketing, and ASL interpreting for events and programs.

⁴ The Public Relations and Programs Budget was reduced by \$53,000 between FY 2024 and FY 2025.



Library Branches

The Memorial Library System manages 19 branches and the County Correctional Center's law library. The branches are divided into four geographic regions, each overseen by an Area Director.

	LIBRARY BRANCH	LOCATION
1	Accokeek	South
2	Baden	South
3	Beltsville	North
4	Bladensburg	West
5	Bowie	North
6	County Correctional Center	North
7	Fairmount Heights	Central
8	Glenarden	Central
9	Greenbelt	North
10	Hillcrest Heights	Central
11	Hyattsville	West
12	Largo-Kettering	Central
13	Laurel	North
14	Mount Rainier	West
15	New Carrollton	West
16	Oxon Hill	South
17	South Bowie	North
18	Spaulding	Central
19	Surratts-Clinton	South
20	Upper Marlboro	South



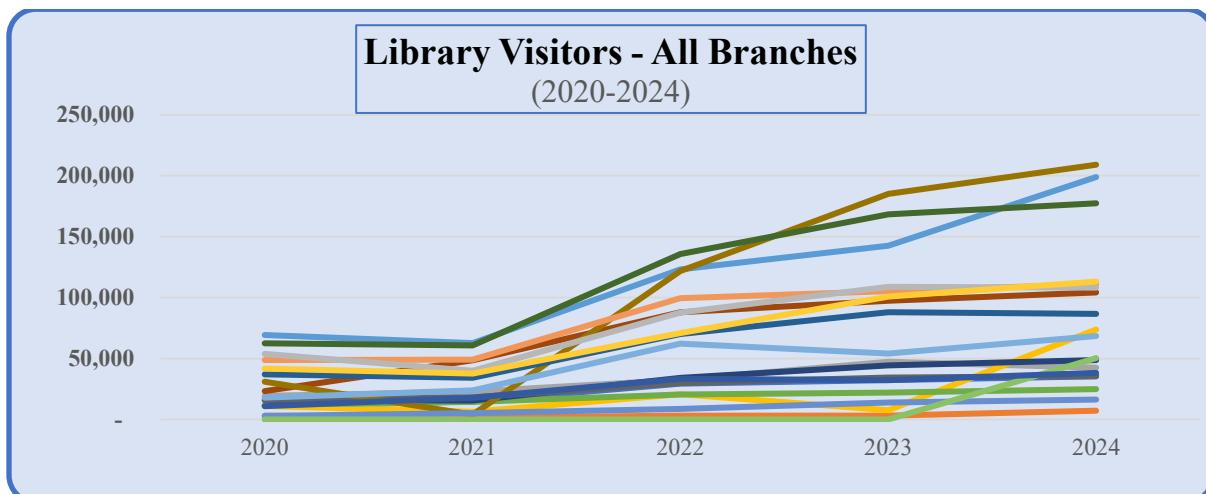
System-Wide Data

Total Library Visitors

By Total Library visitors, the chart below shows that total visitors decreased at the height of the COVID-19 pandemic and are rebounding to pre-pandemic levels. The yearly increase is attributed to several factors, including returning in-person services after the COVID-19 pandemic branch closures and reopening larger branches such as Surratts-Clinton, Hyattsville, and Bladensburg. Additionally, the increase in programming has brought more residents into the branch buildings.



Visitors to all Library branches follow a similar pattern of rebound from the COVID-19 pandemic branch closures and subsequent increase as restrictions began to ease. The brown line showing a sharp spike since 2021 is the Hyattsville Branch Library. The Bowie and Laurel branches are the other two with high in-person traffic.⁵

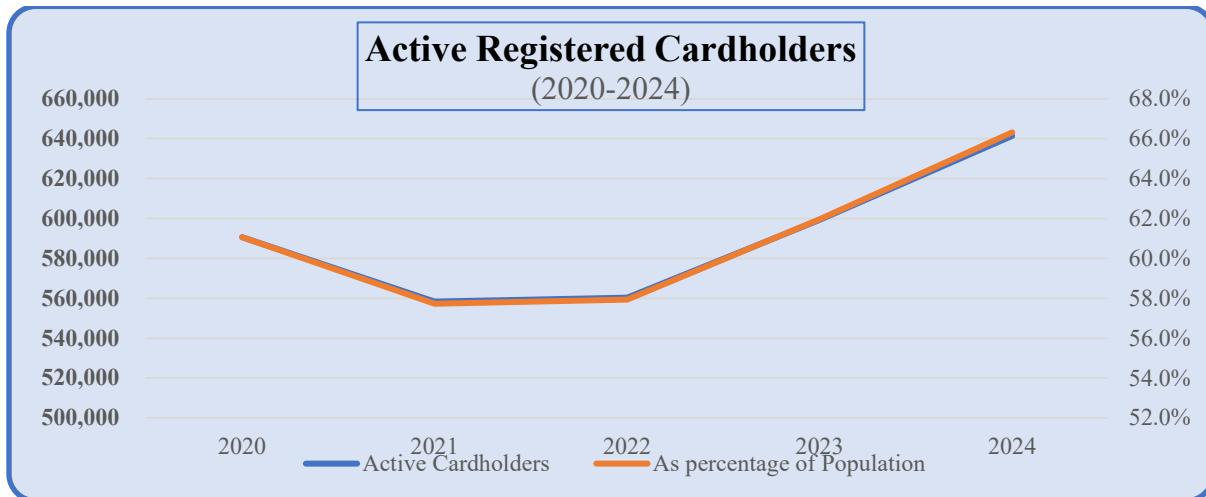


⁵ This chart illustrates the general pattern among all library branches. For details regarding each branch's data, please refer to the appendices at the end of this report.



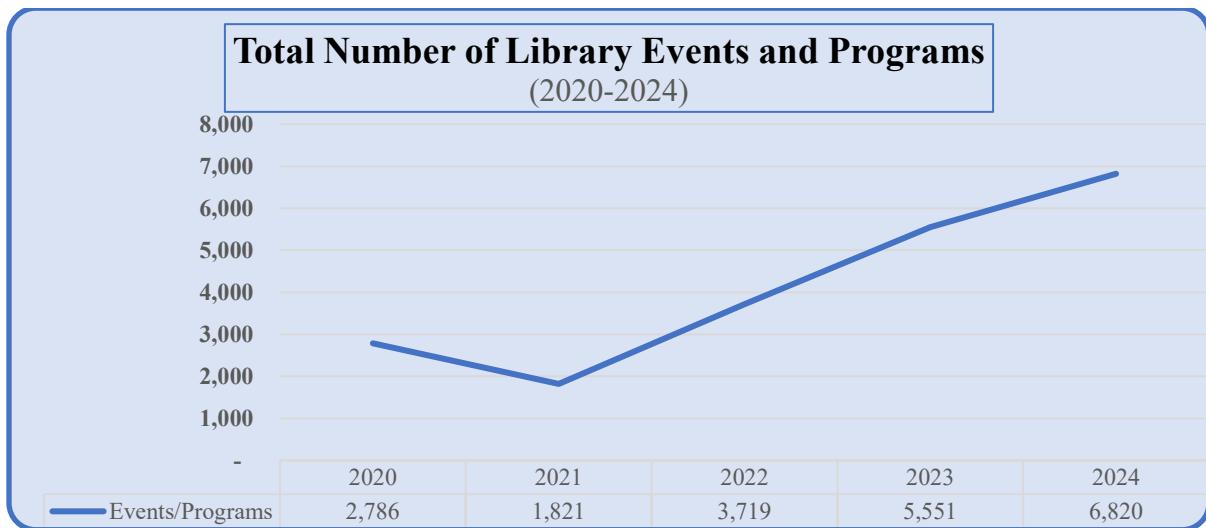
Active Registered Cardholders

The chart below shows the number and percentage of active registered cardholders in the System.⁶ Since the beginning of the reopening of in-person service around 2022, there has been an increase of almost 100,000 new cardholders.



Programs and Events

The total number of Library events and programs has trended upward since 2021, with children's programming being the demographic group with the highest number of programs. Teen programs are the least common type of programming available at all branches except the Bowie Branch Library. PGCMLS has noted that increasing teen programming will be a priority in 2025 and future years. The increased programming by PGCMLS can be correlated with an increase in attendance and in-person visits to local branches.



⁶ The Library defines "active cardholders" as those who have three years' worth of unexpired Library cards.

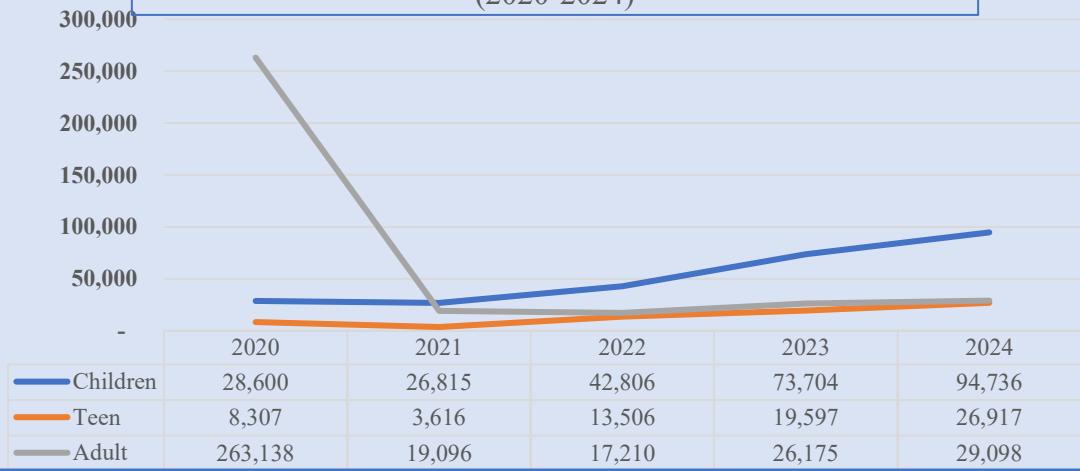


Events and Programs - by Age Group (2020-2024)



The chart below shows the total online and in-person attendance for events and programs, broken down by demographic group. The high attendance in adult programs in 2020 was due to the popularity of an online conversation by author Ibram X. Kendi.

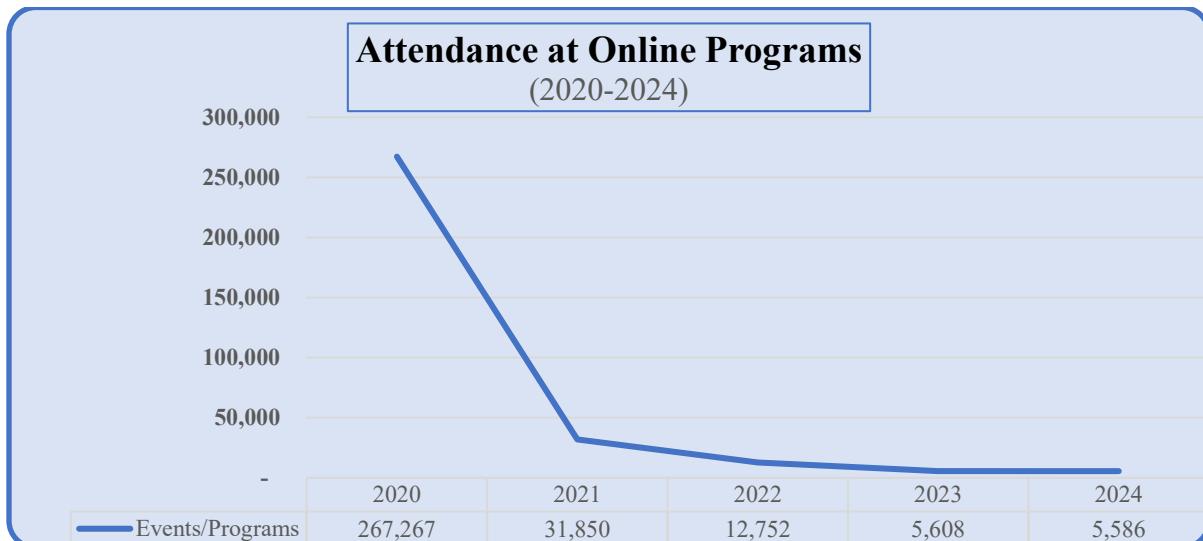
Attendance at Events and Programs - by Age Group (2020-2024)



All branches are required to provide weekly "Ready 2 Read" story times. Each branch also offers regular programs for elementary students (ages 5-12). This should include *at least* one STEM and one Literacy program per month. Programs for teens are expected to be offered at branches with a significant number of teen customers. The Library System is working towards expanding this expectation to all branches to better serve teenagers. Adult programming is offered at each branch with the needs and interests of this population in mind.

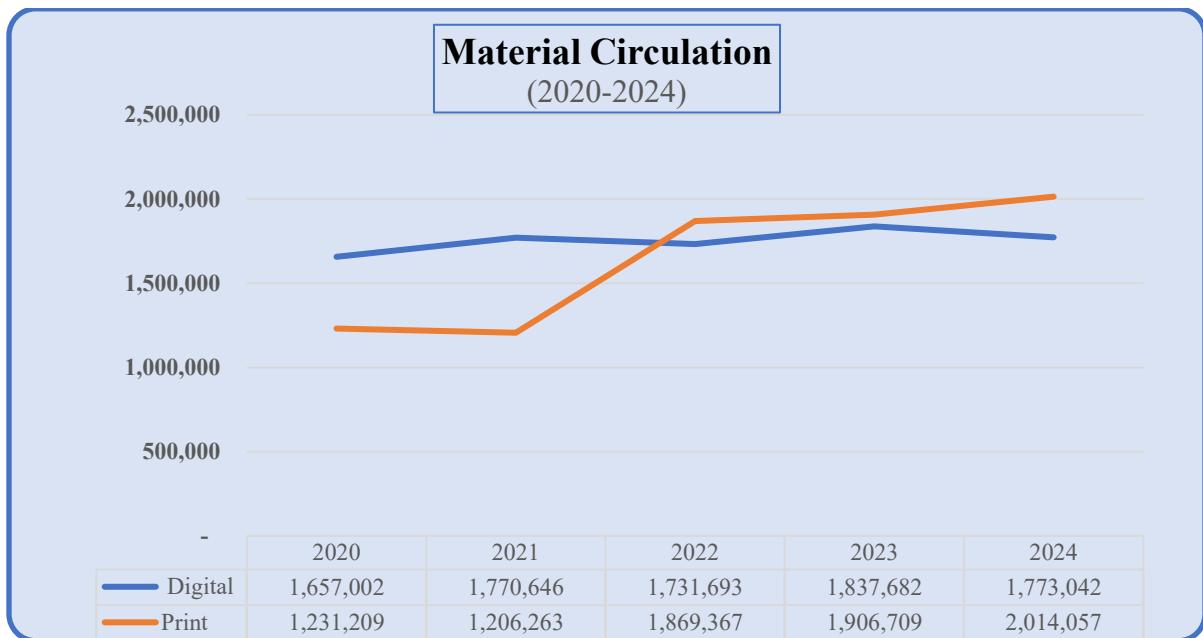


Attendance at online programs follows a similar trend to that of all programs and events. The high attendance in 2020 is due to the conversation mentioned above. The high attendance in adult programs in 2020 was due to the popularity of online conversations by author Ibram X. Kendi, as well as increased online programming due to the COVID-19 pandemic branch closures.



Material Circulation

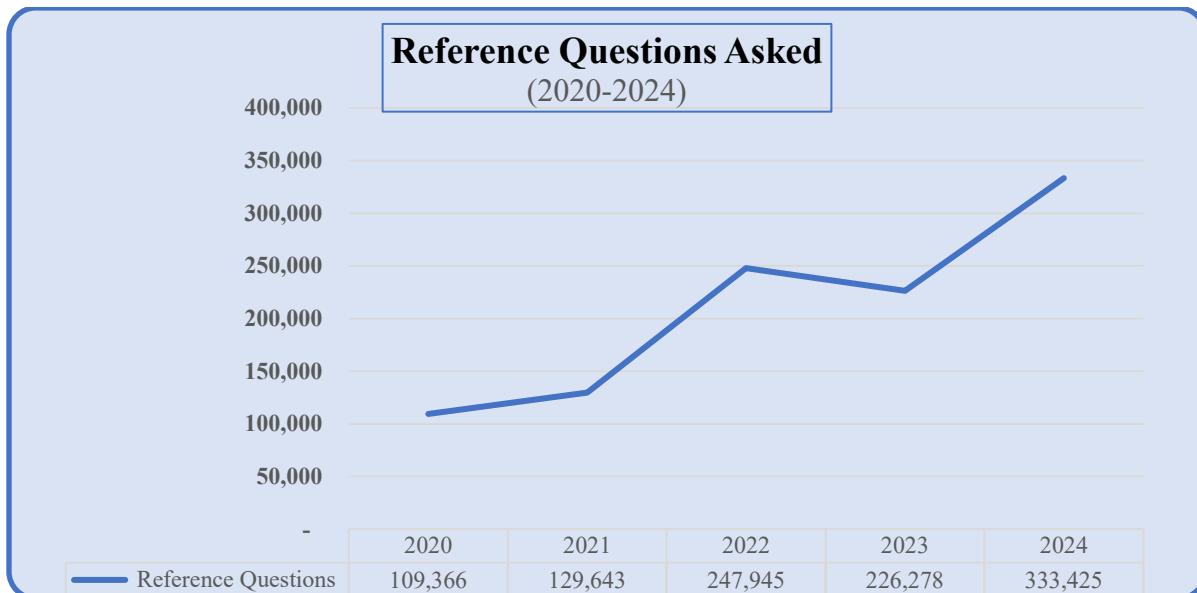
Material circulation of all Library resources is shown in the chart below. Print circulation declined slightly in 2021 due to the COVID-19 closing and has rebounded well above pre-pandemic levels. The data on the chart below includes the total circulation for all branches as well as the Digital Library, a collection of electronic, online, and digital checkouts from e-resources.





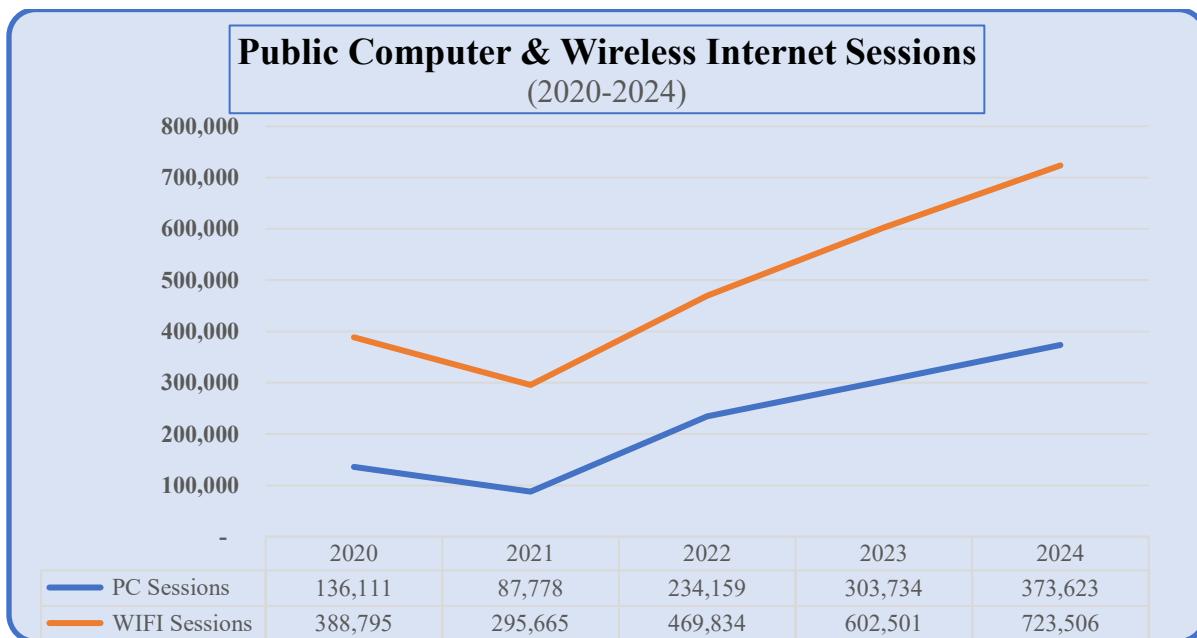
Reference Questions

The chart below tracks the number of reference questions asked from 2020 through 2024.



Public Computer and Wireless Internet Sessions

The chart below shows the total public computer and wireless internet sessions for all branches. Following the COVID-19 pandemic branch closures, public computer and wireless sessions at Library branches have increased.



Prince George's County Memorial Library System (PGCMLS)

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Appendix A: Accokeek Branch Library

Arian Albear
Director
Education and Workforce Development Committee

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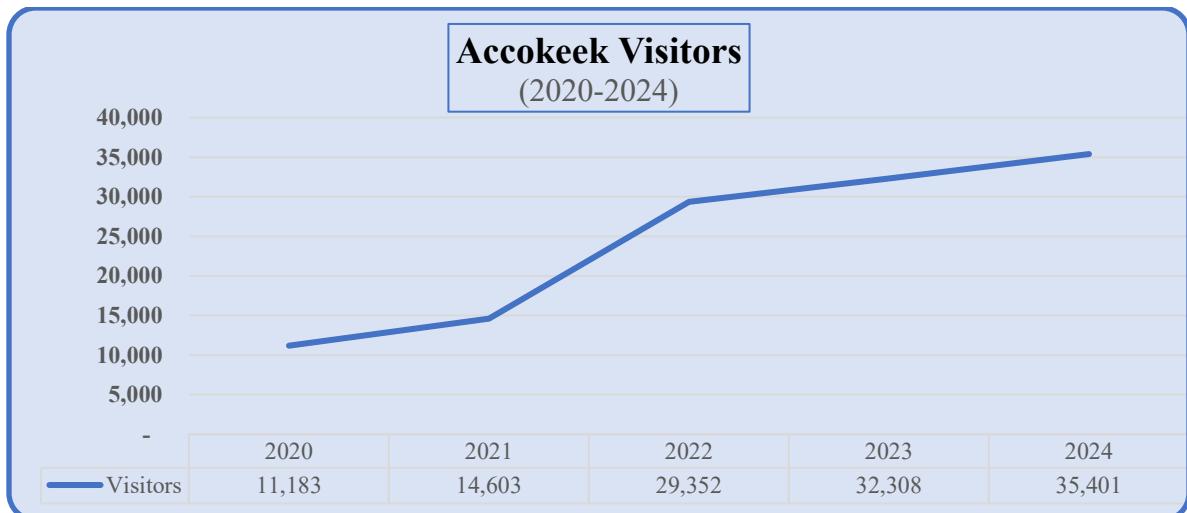


Accokeek Branch Library

Address	15773 Livingston Road, Accokeek, Maryland 20607 ¹
Location	South
Year Built	2004
Facility Footprint	14,963 Sq. F
Walkability	32 / 100
Score²	
Bike Score³	29 / 100
Total Staff	8

Branch Visitors

The total number of branch visitors is tracked in the charts below.



¹ All information in this and subsequent branch charts is taken from the [PGCMLS Facilities Master Plan](#).

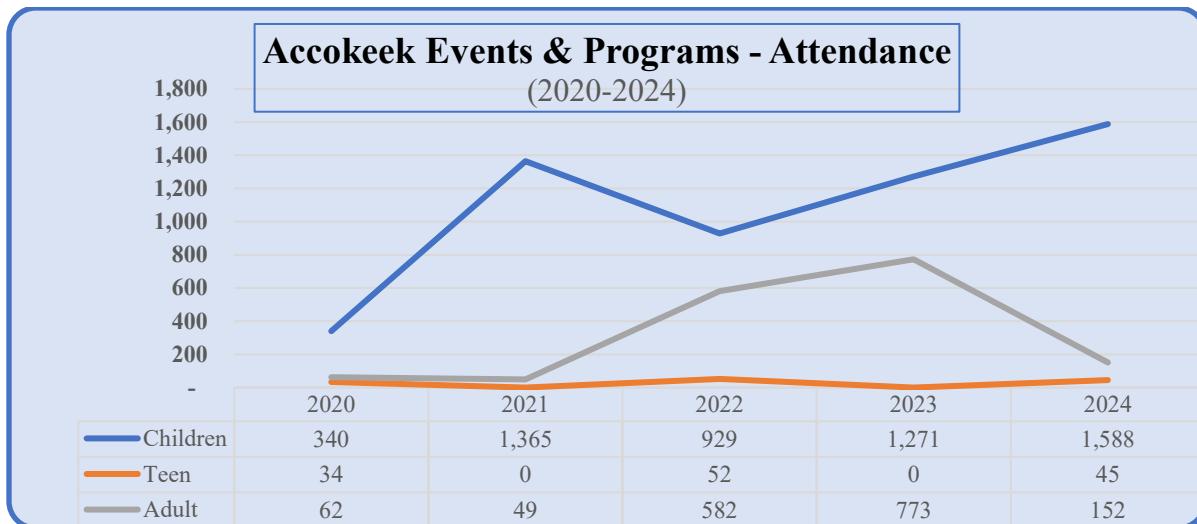
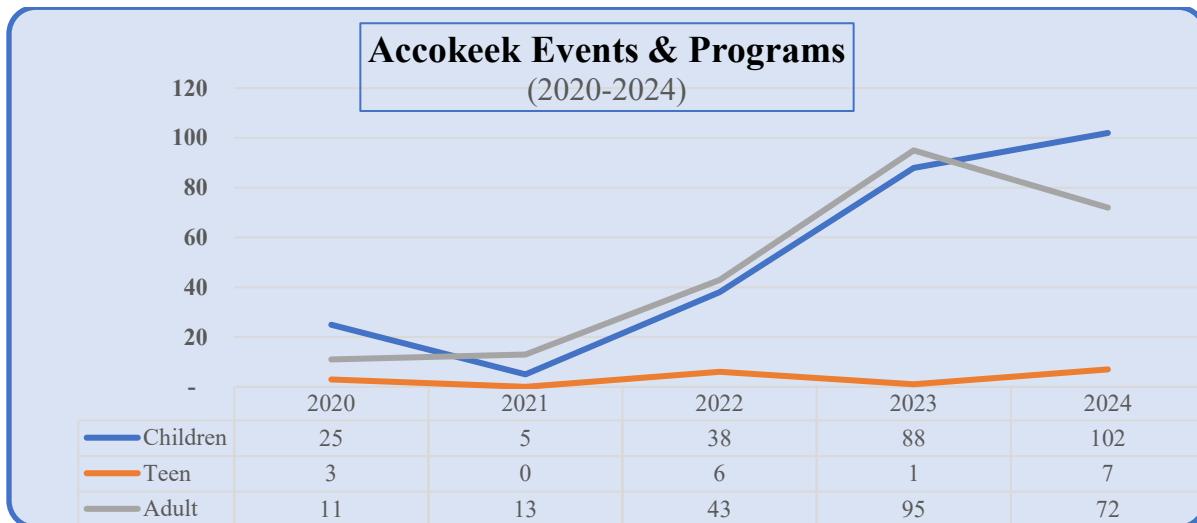
² Walk Score is defined in the Plan as a score that “measures the walkability of any address based on the distance to nearby places and pedestrian friendliness.” The Plan provides a [Walk Score Calculator](#). The closer the score is to 100, the more walkable the branch is considered.

³ Bike Score is defined in the Plan as a score that “measures whether an area is good for biking based on bike lanes and trails, hills, road connectivity, and destinations.” The Plan provides a Bike Score Calculator (same as linked above). The closer the score is to 100, the more bikeable the branch is considered.



Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



2024 Program Highlights:

- Get Active: Ride and Read stationary bike fitness program.
- Writers Group: Accokeek Women's Writers' Group.
- Variety of children's programming (Storytimes, Crafts, STEM) with consistent attendance.
- Lego Creative Club.



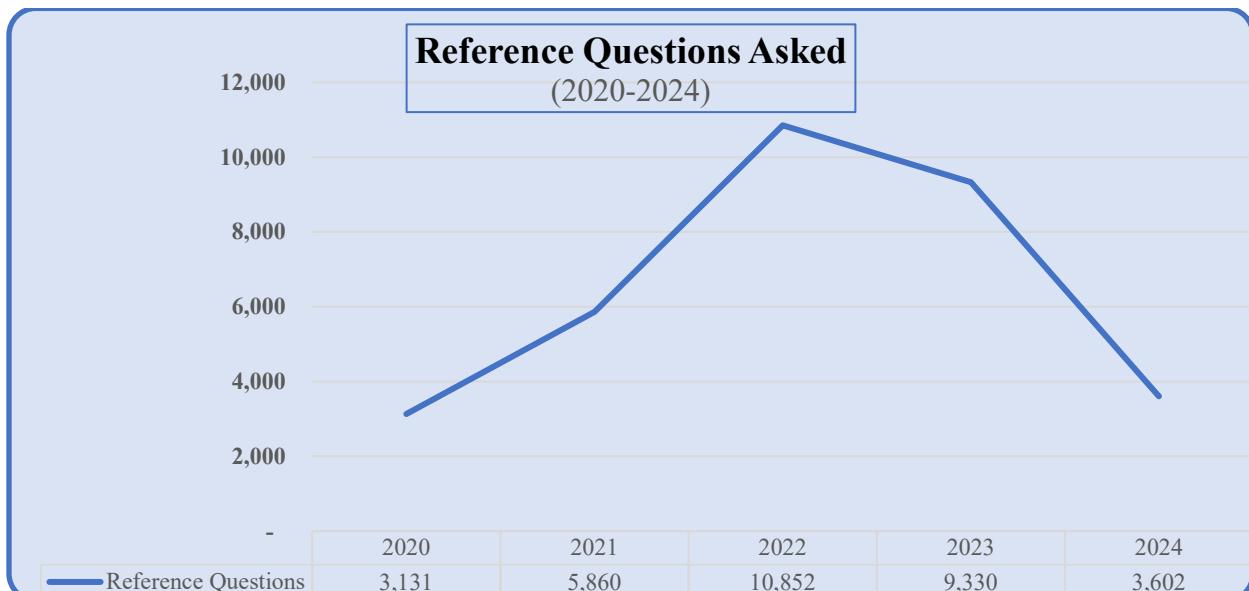
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

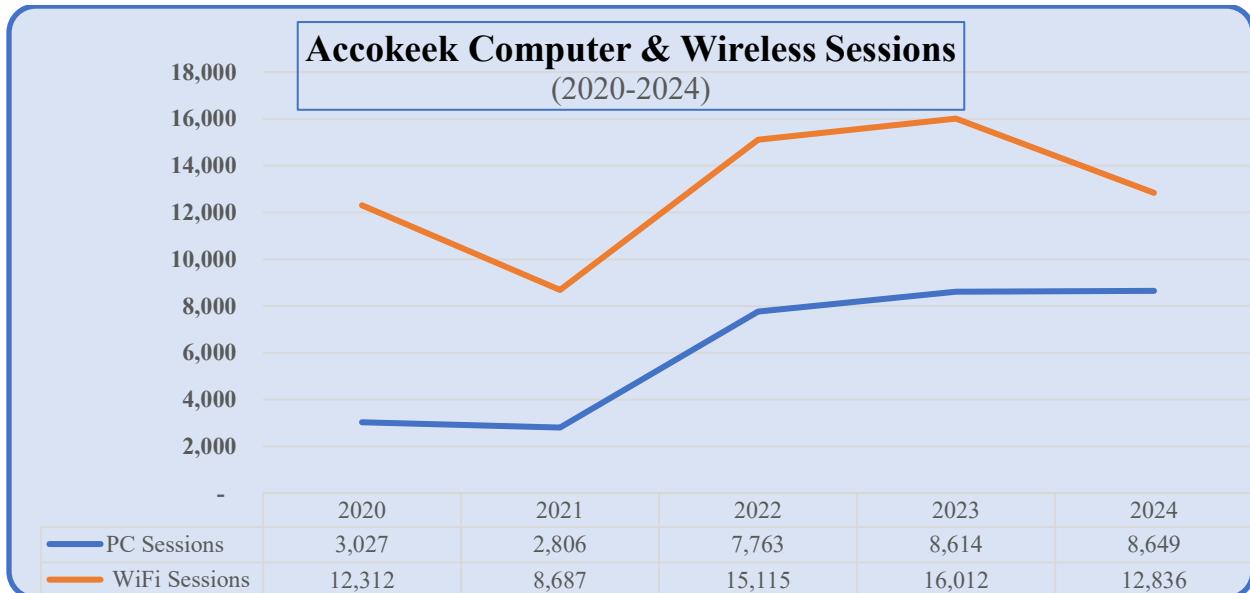
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

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Appendix B: Baden Branch Library

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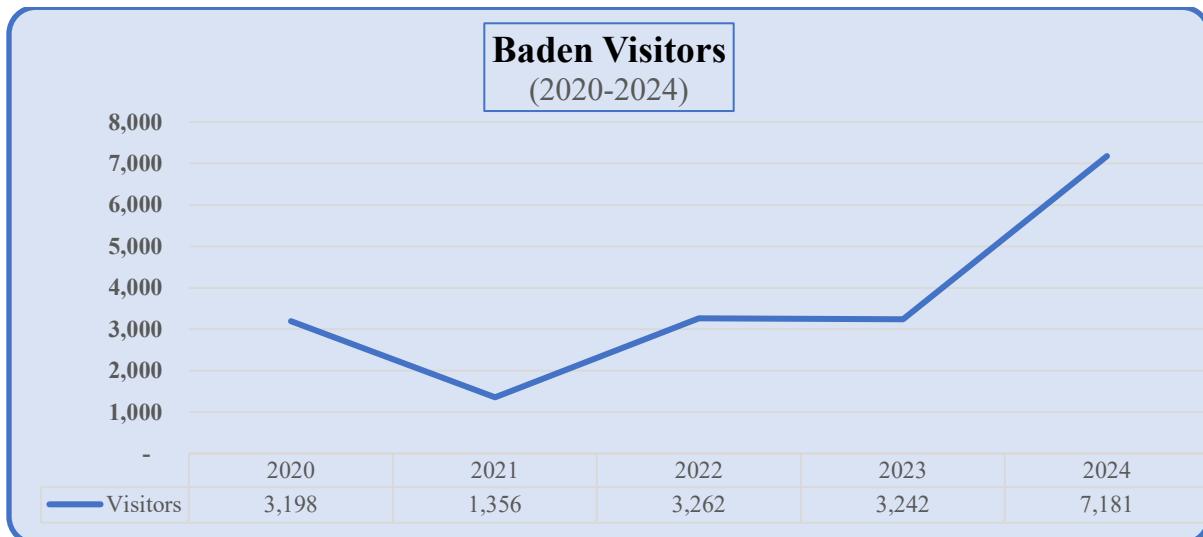


Baden Branch Library

Address	13601 Baden-Westwood Road, Brandywine, Maryland 20613
Location	South
Year Built	2023
Facility Footprint	4,684 Sq. F
Walkability Score	15 / 100
Bike Score	24 / 100
Staff	5

Branch Visitors

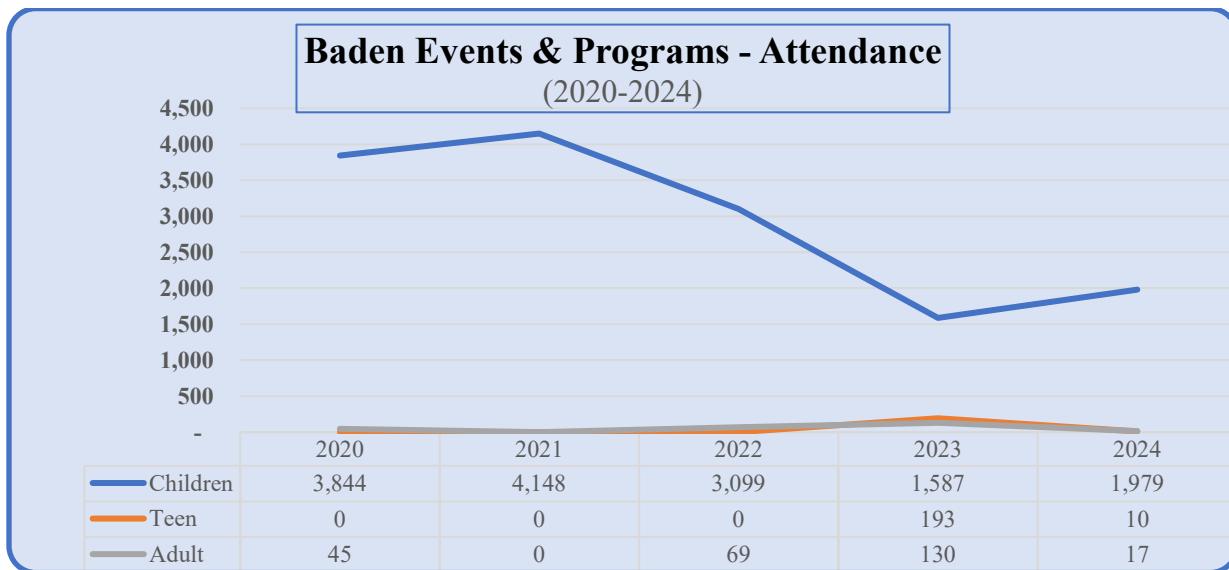
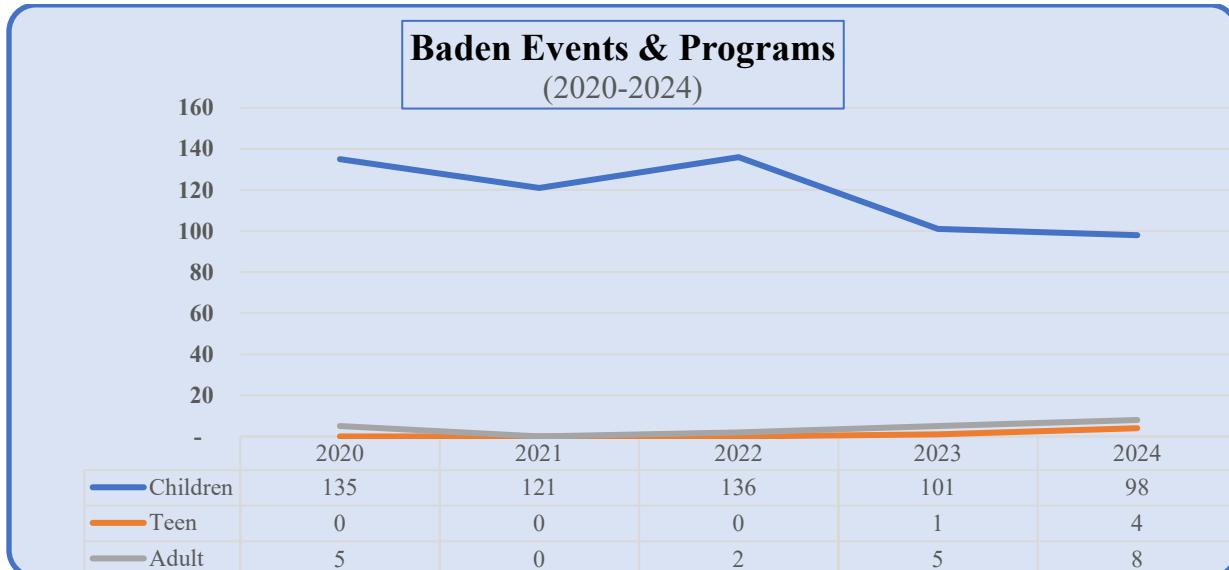
The total number of branch visitors is tracked in the charts below. The newly renovated, larger branch opened in February 2024.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



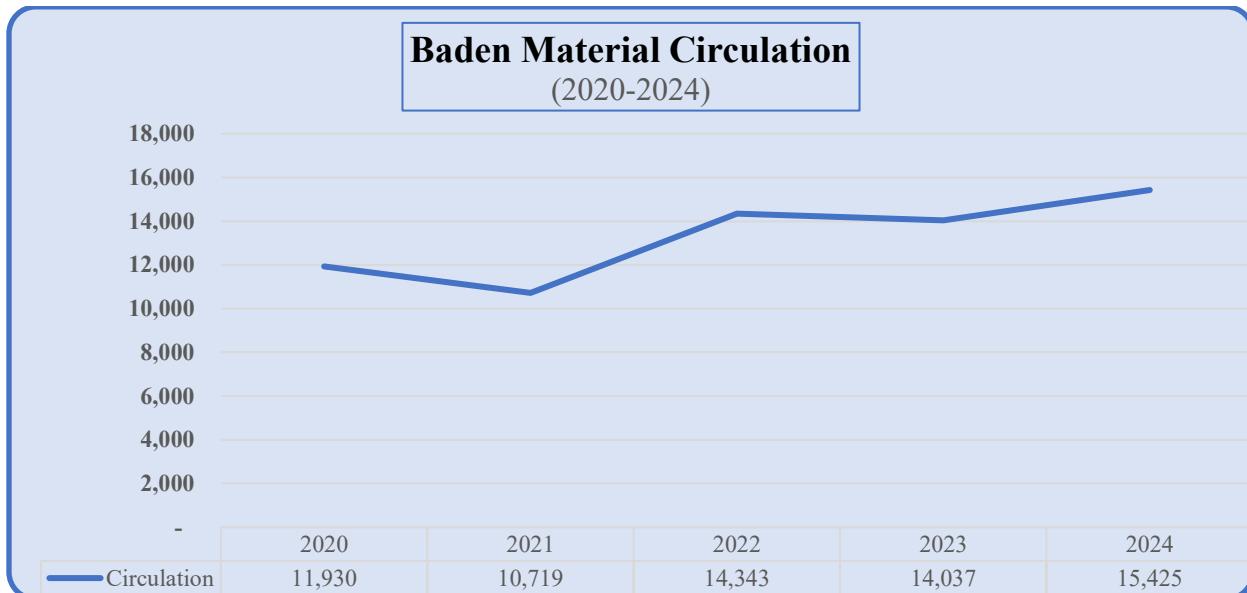
2024 Program Highlights:

- Variety of children's programming (Storytimes, Crafts, STEM) with consistent attendance.
- Alpacas at the Library
- Local author events
- Family Games: Life-Sized Candyland!



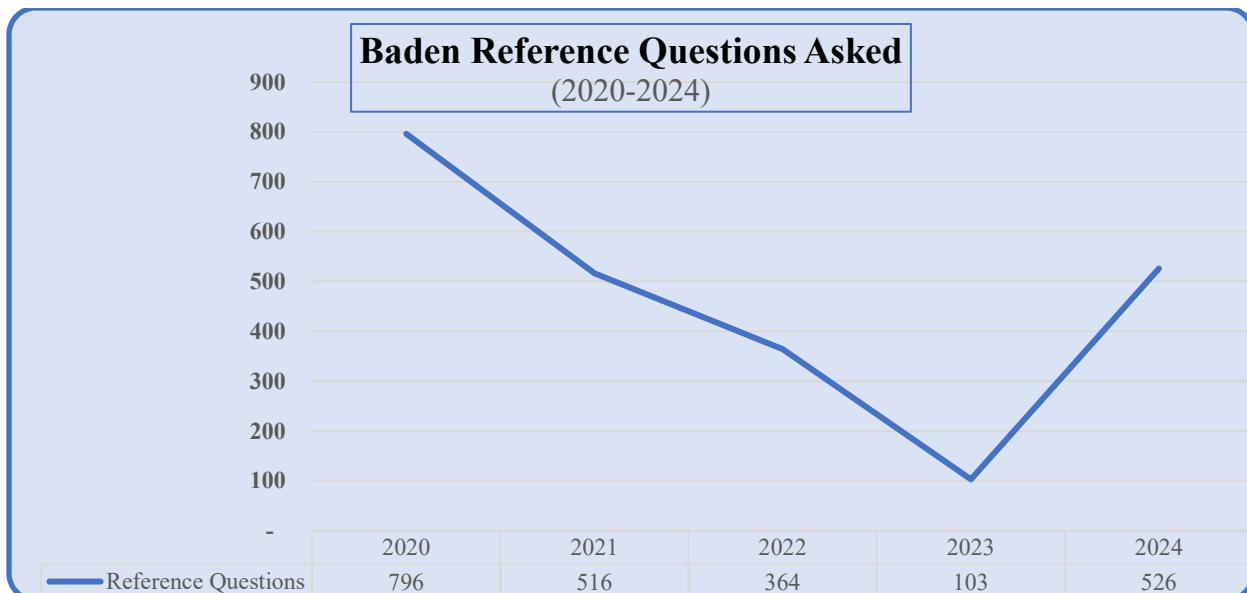
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

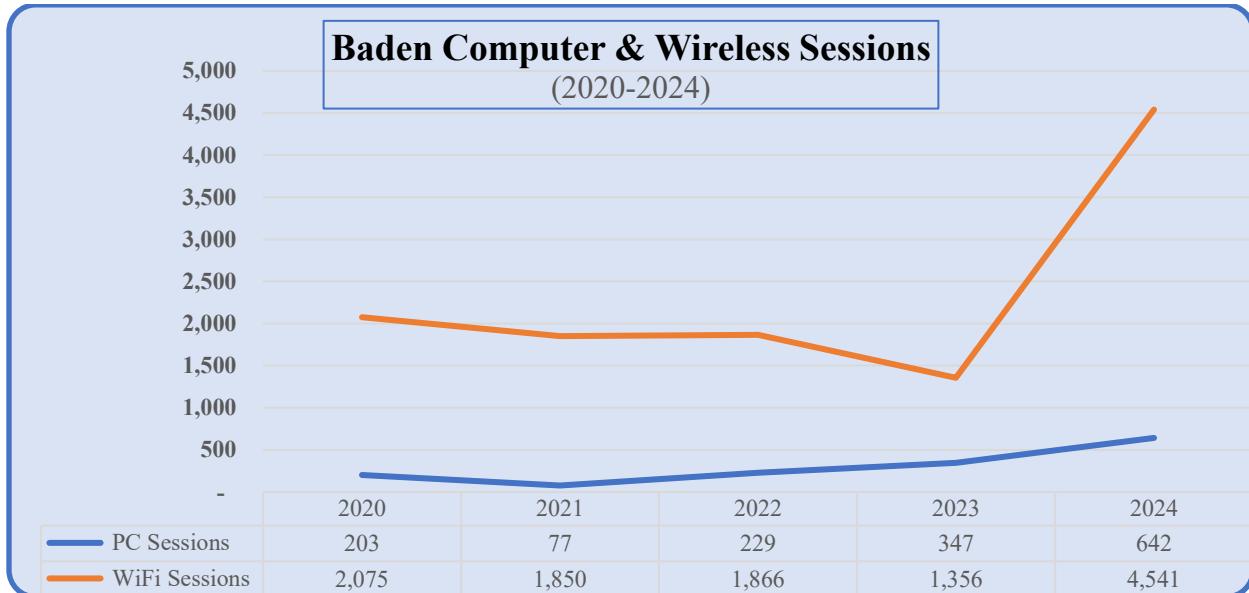
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



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Appendix C: Beltsville Branch Library

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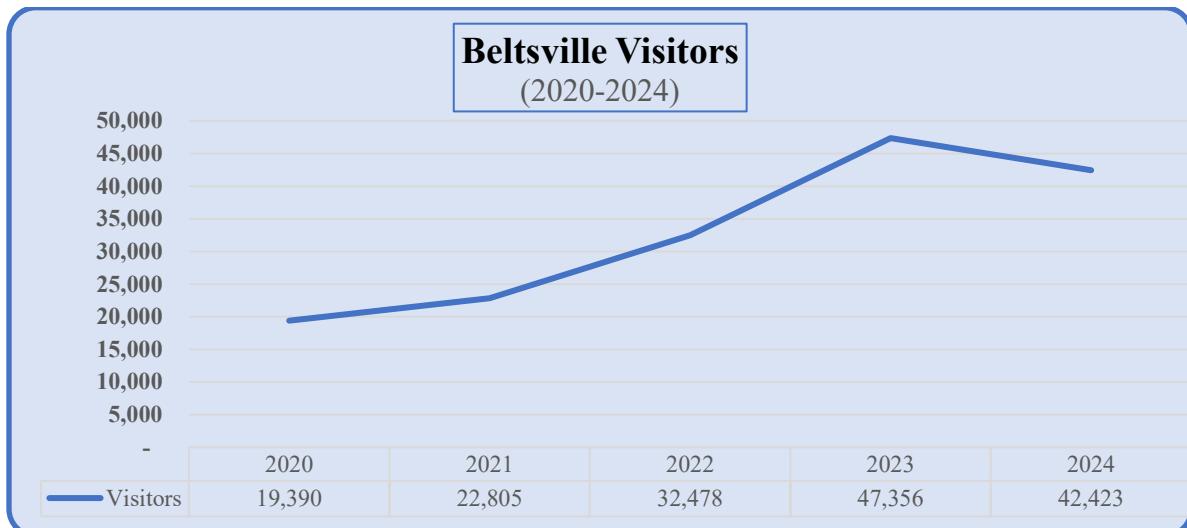


Beltsville Branch Library

Address	4319 Sellman Road, Maryland 20705
Location	North
Year Built	1984
Facility Footprint	24,800 Sq. F
Walkability Score	60 / 100
Bike Score	59 / 100
Staff	10

Branch Visitors

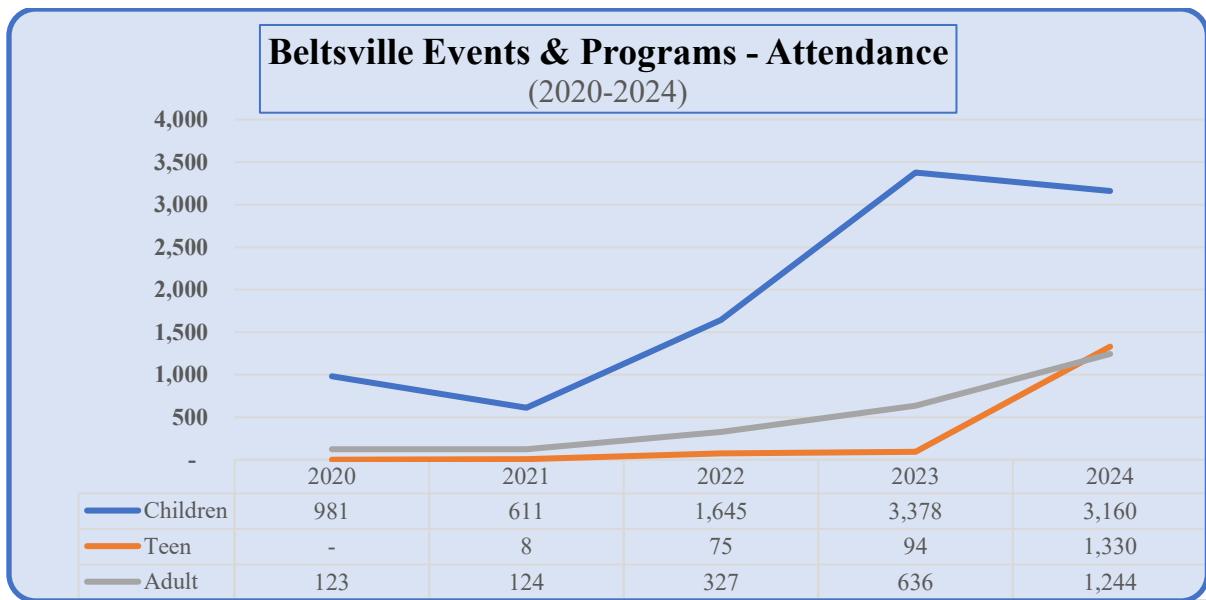
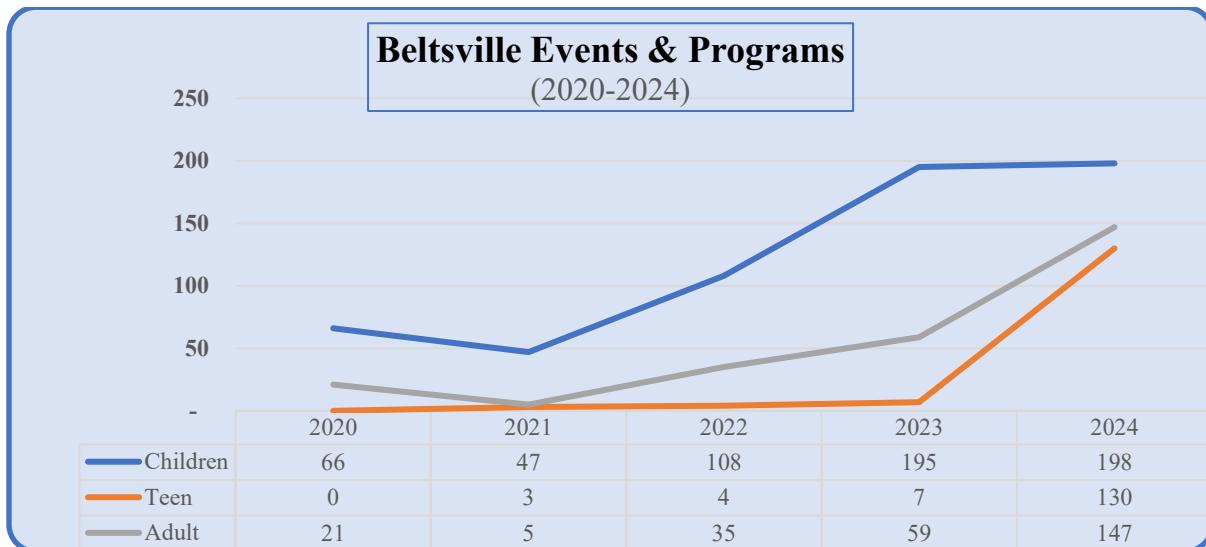
The total number of branch visitors is tracked in the charts below. The branch was closed for a month in Spring 2024 for new paint and carpet.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



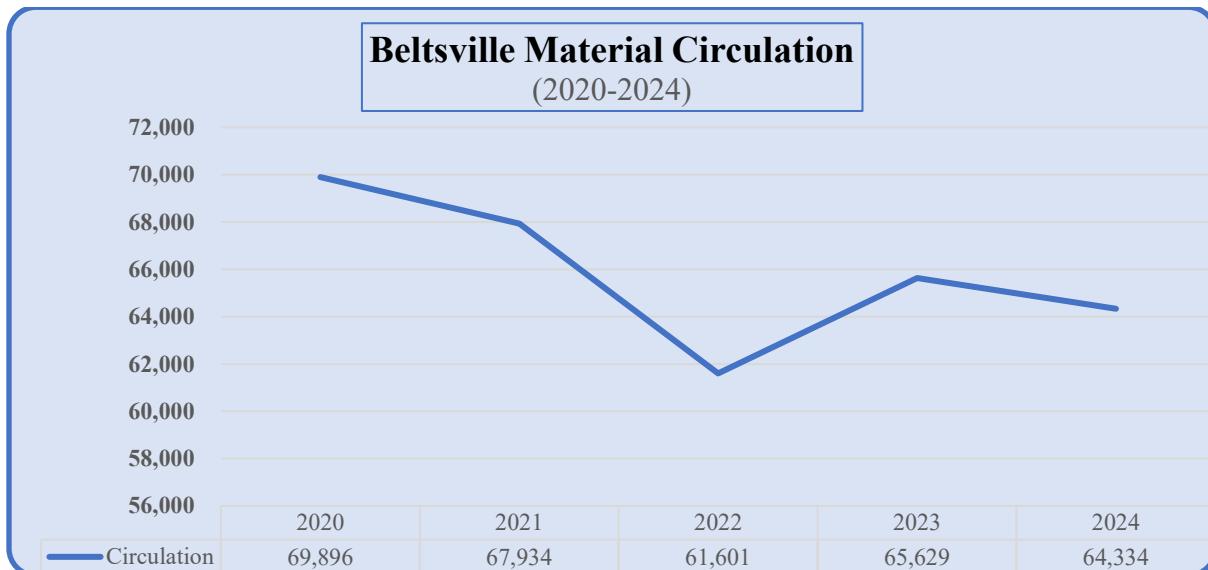
2024 Program Highlights:

- Life Lab Commons Room being constructed for Workforce and Community Development programs, including IC3 Digital Literacy Certification Courses.
- Spanish-English Storytimes.
- Summer Meals Site.
- Children's STEM, Kids Achieve Club, and 'Read to a Dog' programs.
- Beginner's English Class and English Conversation Club.



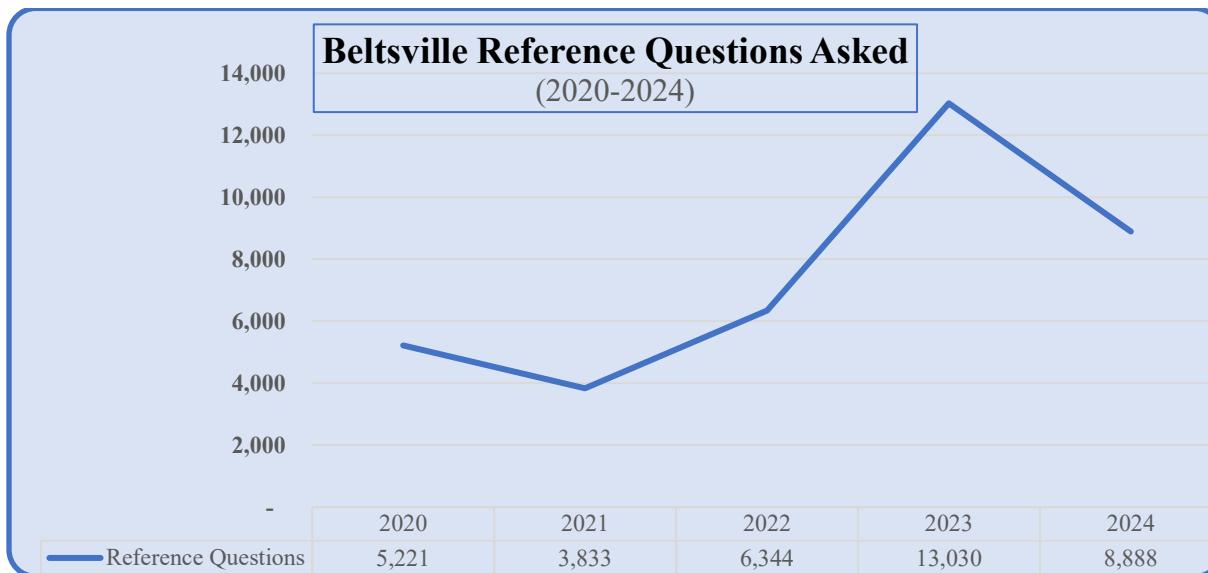
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

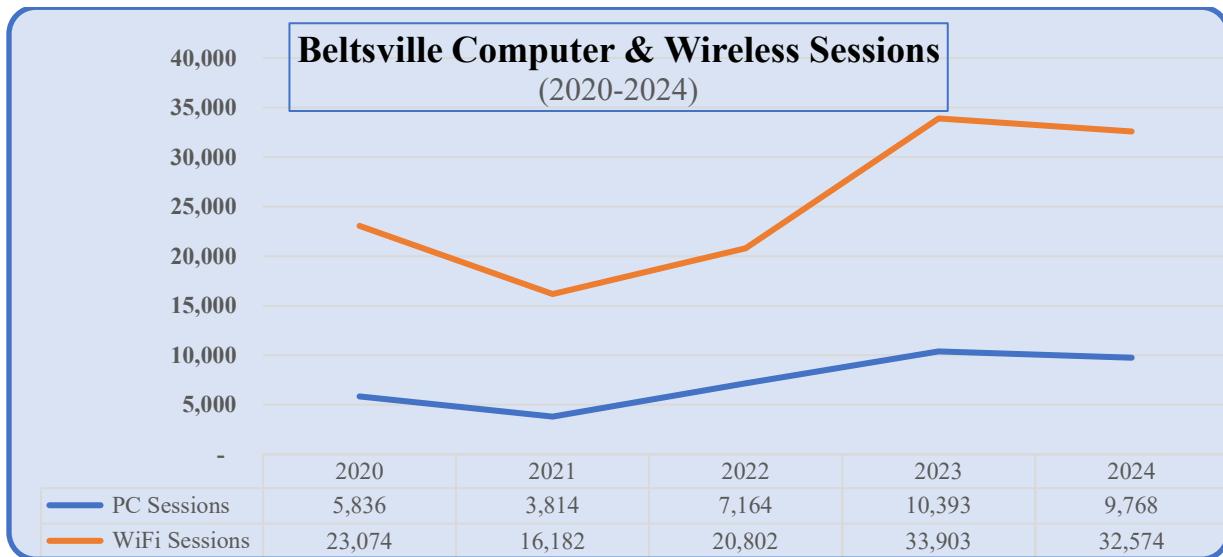
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



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Appendix D: Bladensburg Branch Library

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Education and Workforce Development Committee

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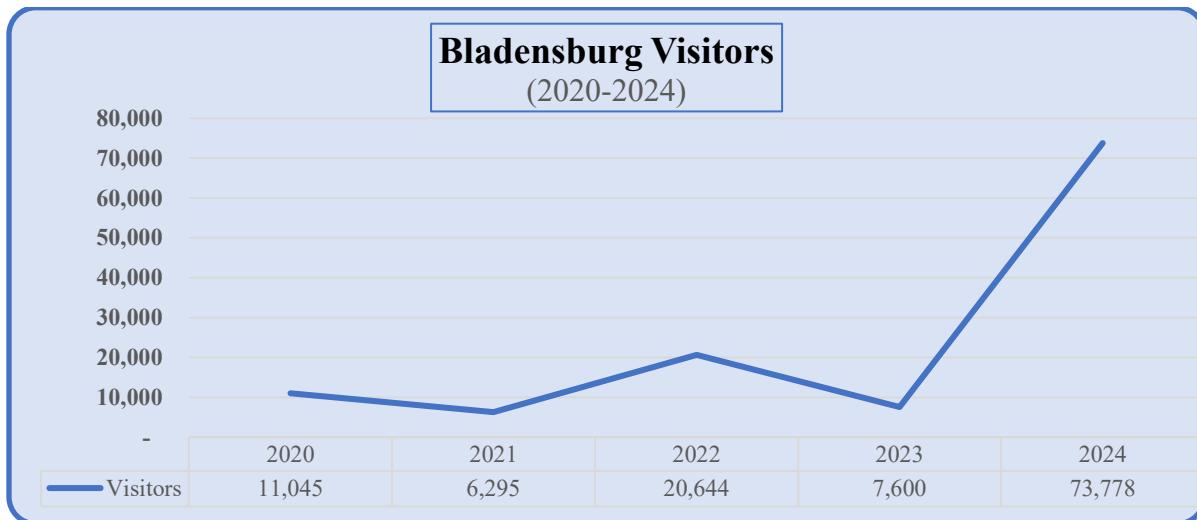


Bladensburg Branch Library

Address	4820 Annapolis Road, Bladensburg, Maryland 20710
Location	West
Year Built	2023
Facility Footprint	22,834 Sq. F
Walkability Score	69 / 100
Bike Score	46 / 100
Staff	11

Branch Visitors

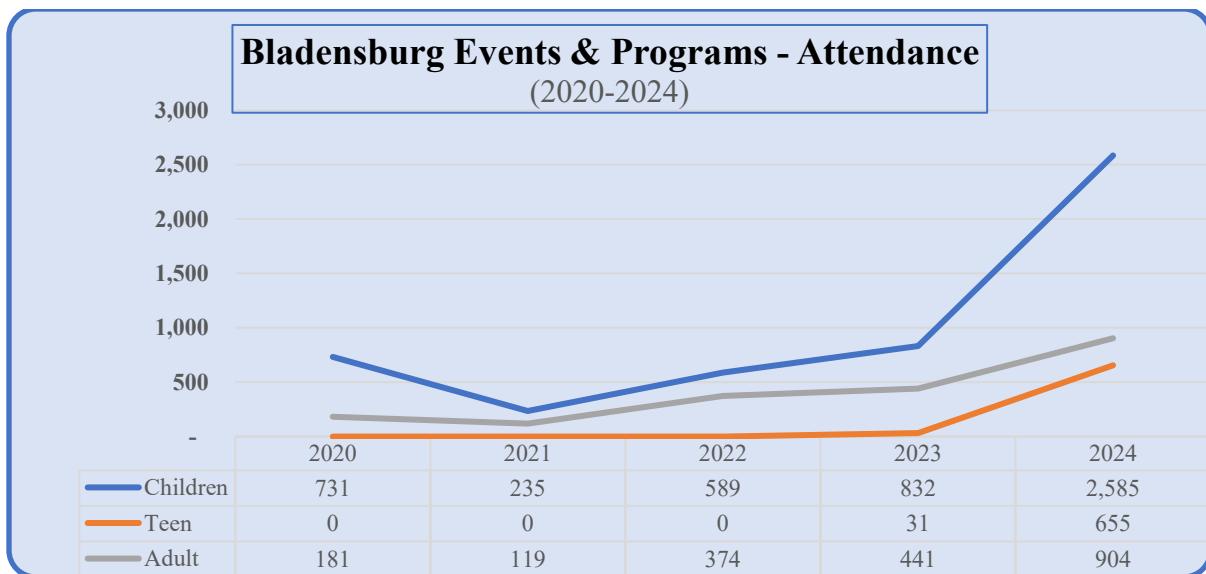
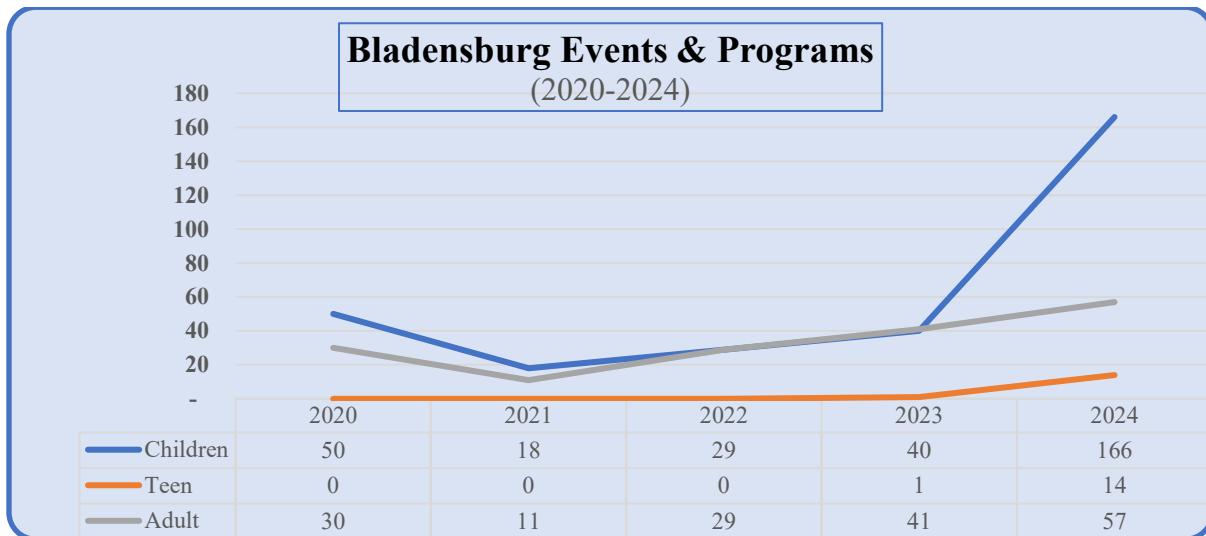
The charts below track the total number of branch visitors. The new and expanded Bladensburg Branch Library opened in November 2023.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



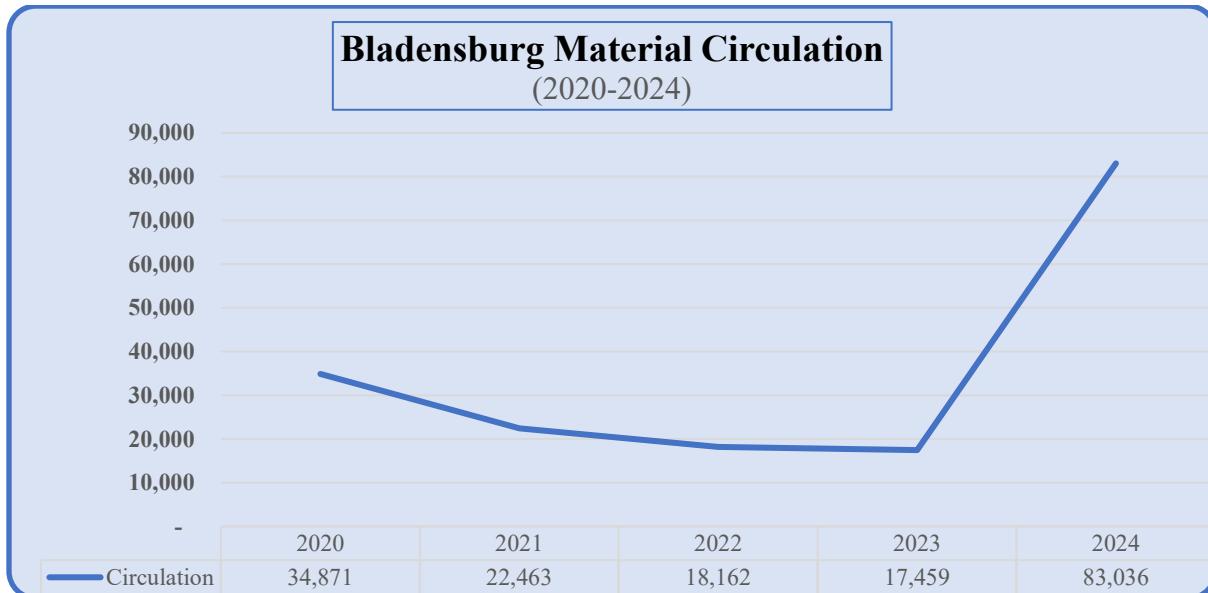
2024 Program Highlights:

- Cohosted weeklong Youth Leadership Academy with the Office of Human Rights.
- Provided extensive outreach to community and local schools, including field trips to the library for tours, workshops, and programs for the entire student body at Bladensburg Elementary School and The International High School at Langley Park.
- Extensive bilingual programming, including Eco Latinos green landscaping program, Job Seekers, Computer Classes, Citizenship Classes, story times, and parent workshops.
- Tours, computer workshops, VR demonstrations, and a Meet Your Elected program for the senior groups.
- Hosted PGCPS Community Referenced Instruction students in the branch twice a week to work with them on job skills and community service.



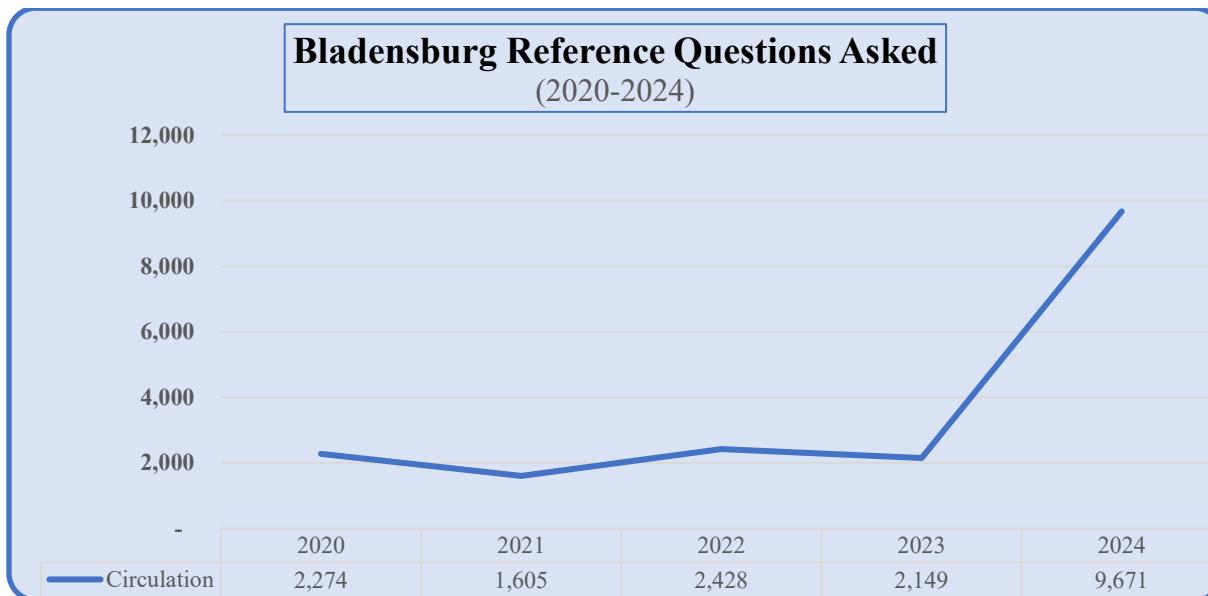
Material Circulation

The total number of materials circulated is tracked in the chart below. 2024 was the first full year in the new building, and usage tracked upwards due to a full staffing complement and a fully outfitted library.



Reference Questions

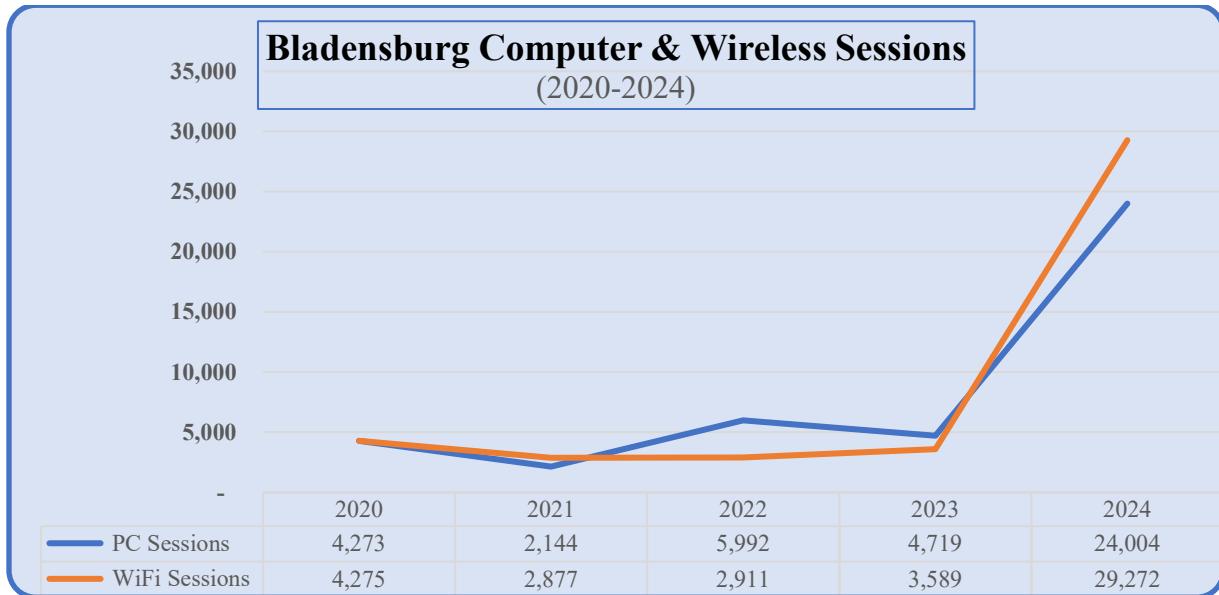
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix E: Bowie Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



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Bowie Branch Library.....	3
Branch Visitors	3
Events & Programs.....	4
Material Circulation.....	5
Reference Questions Asked.....	5
Computer & Wireless Sessions	6

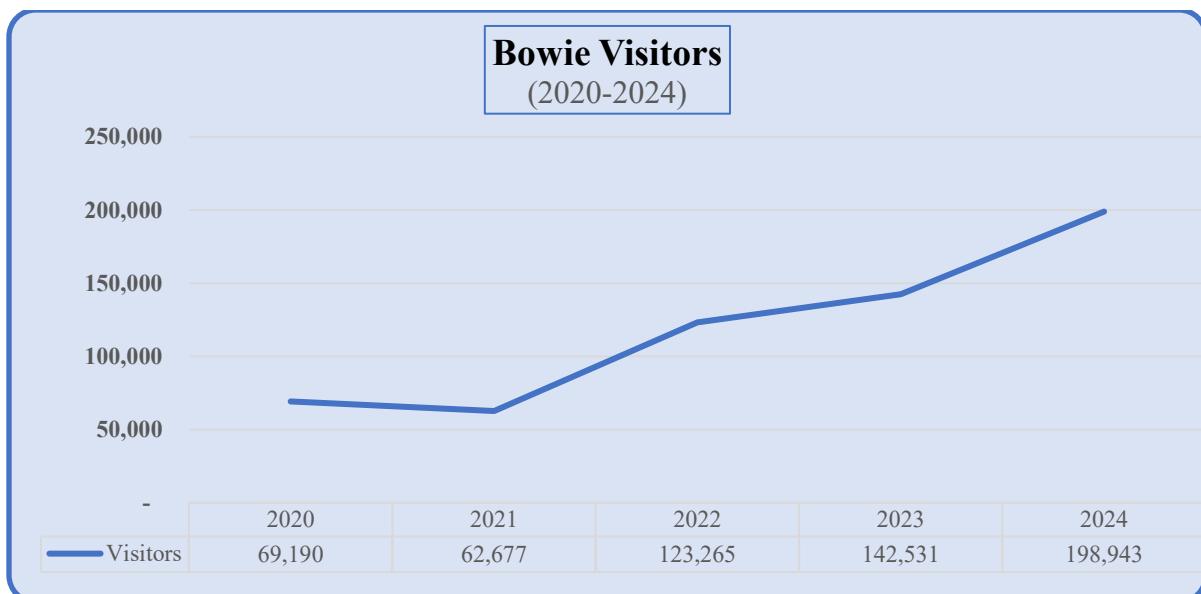


Bowie Branch Library

Address	15210 Annapolis Road, Bowie, Maryland 20715
Location	North
Year Built	1999
Facility Footprint	40,449 Sq. F
Walkability Score	71 / 100
Bike Score	62 / 100
Staff	17

Branch Visitors

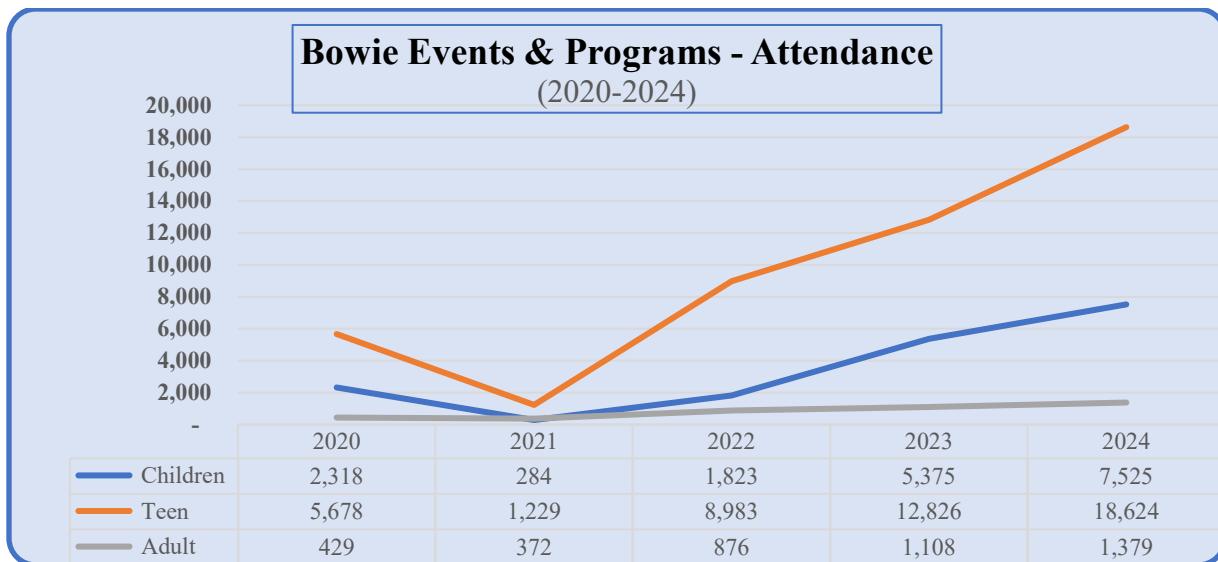
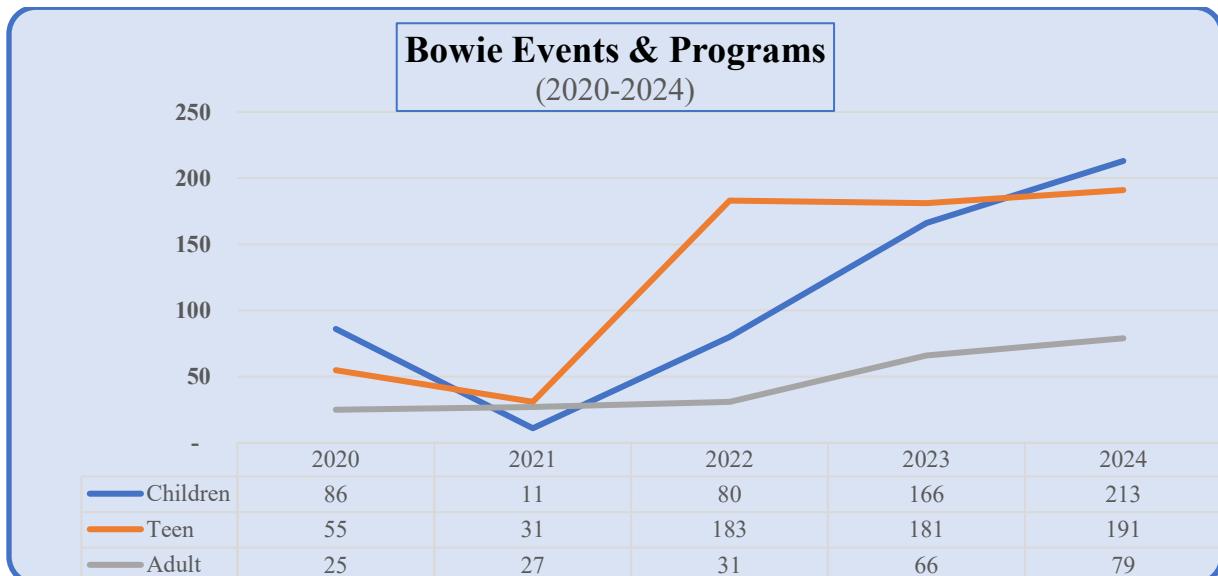
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



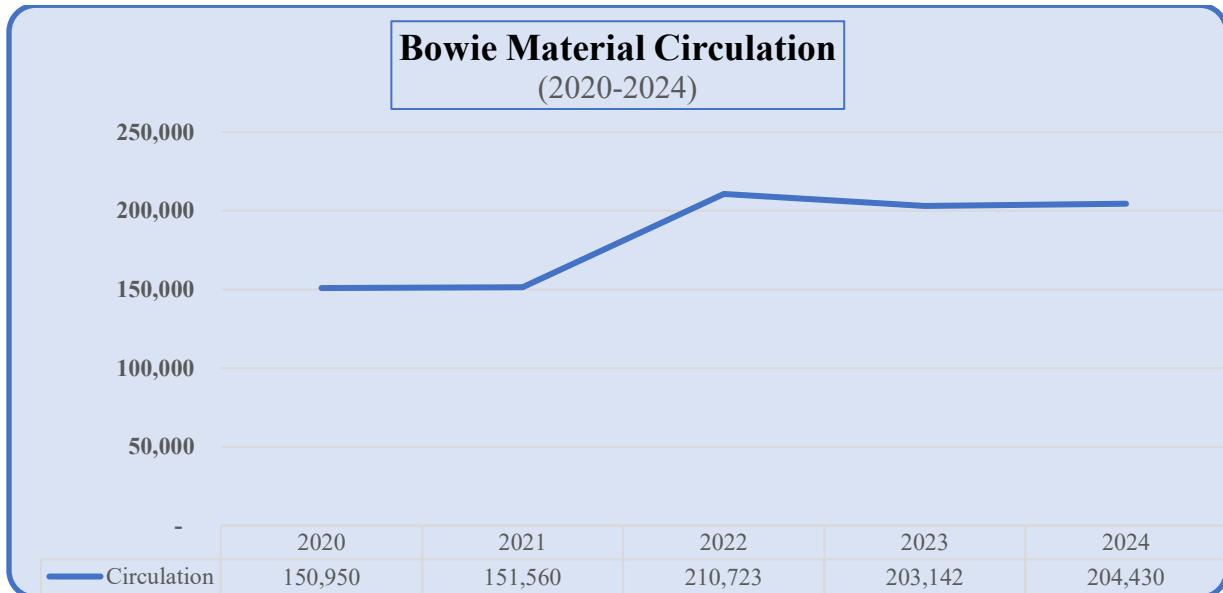
2024 Program Highlights:

- Teen Zone for high school students: a safe space to study and socialize after school.
- Well-attended story time and adult writing and craft programs.
- Family roller skating night.



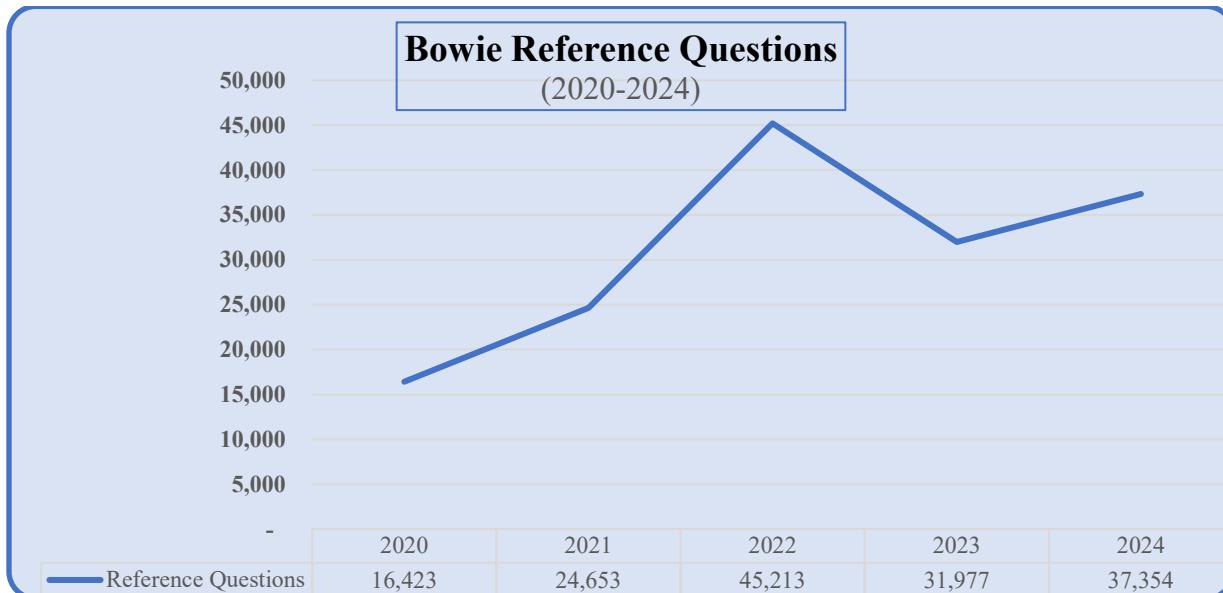
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions Asked

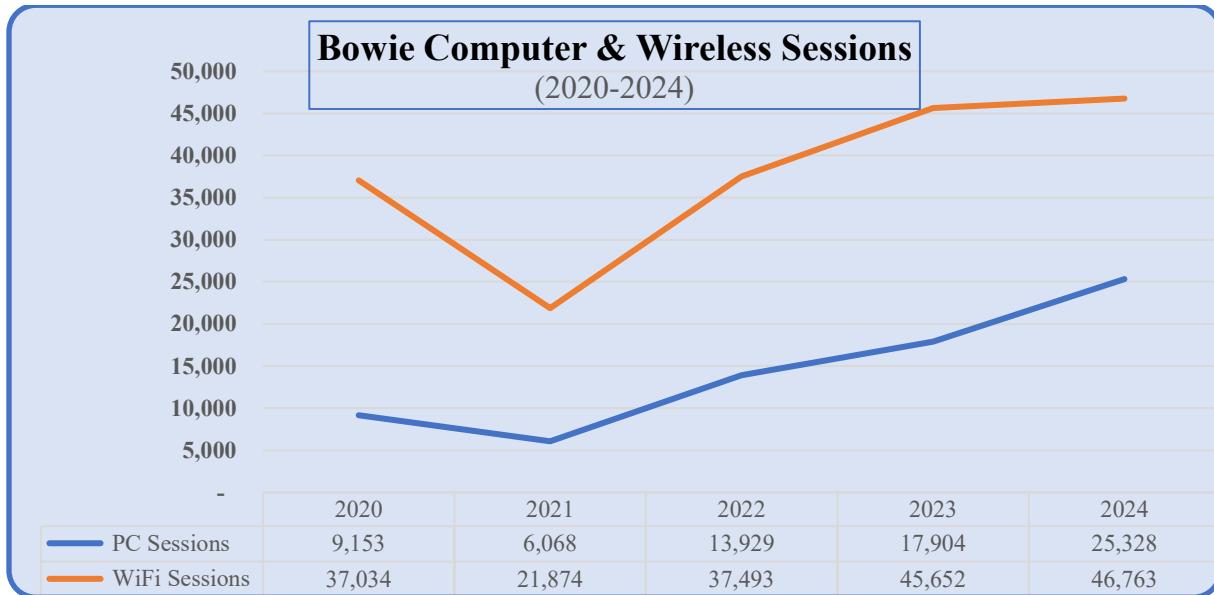
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix F: Fairmount Heights Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Fairmount Heights Branch Library	3
Branch Visitors	3
Events & Programs	4
Material Circulation	5
Reference Questions	5
Computer & Wireless Sessions	6

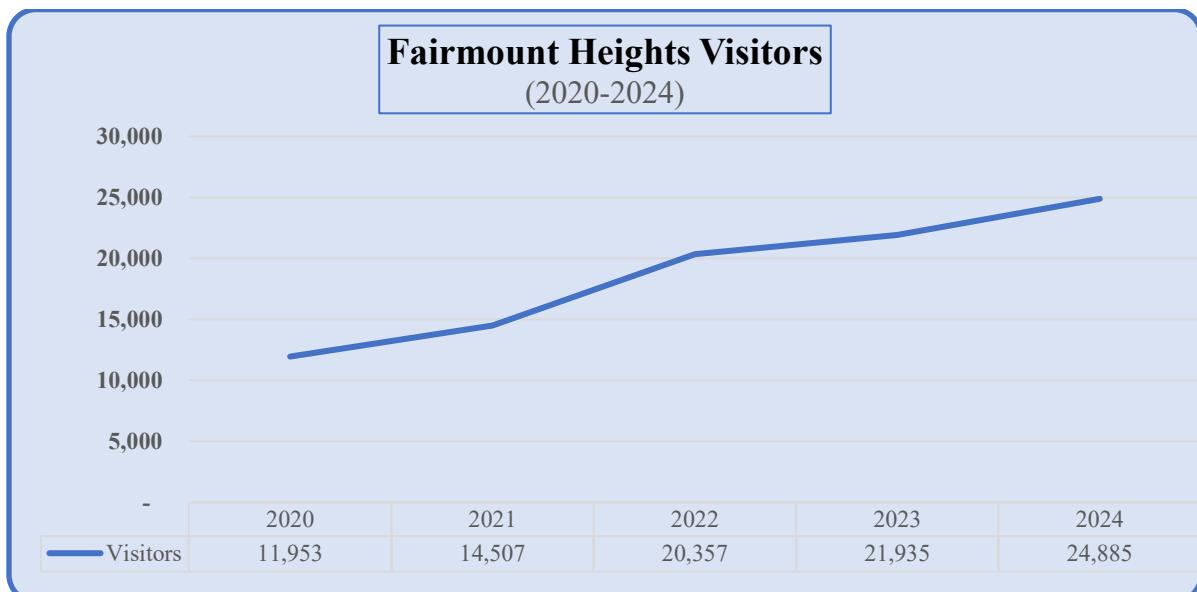


Fairmount Heights Branch Library

Address	5904 Kolb Street, Fairmount Heights, Maryland 20743
Location	Central
Year Built	1974
Facility Footprint	16,887 Sq. F
Walkability Score	52 / 100
Bike Score	39 / 100
Staff	6

Branch Visitors

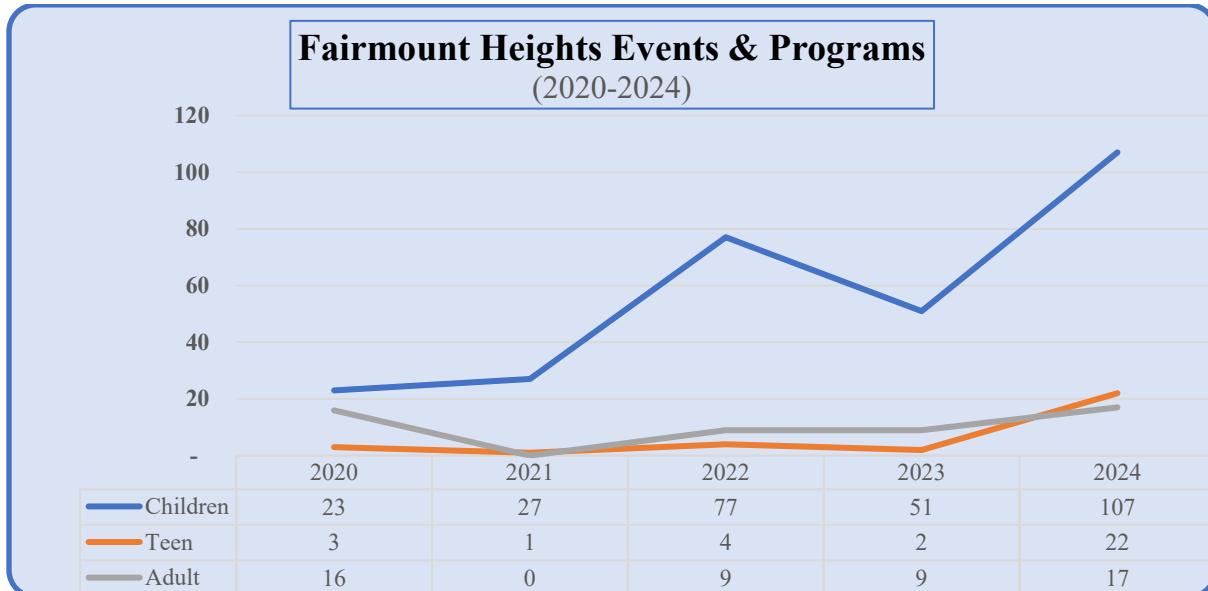
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



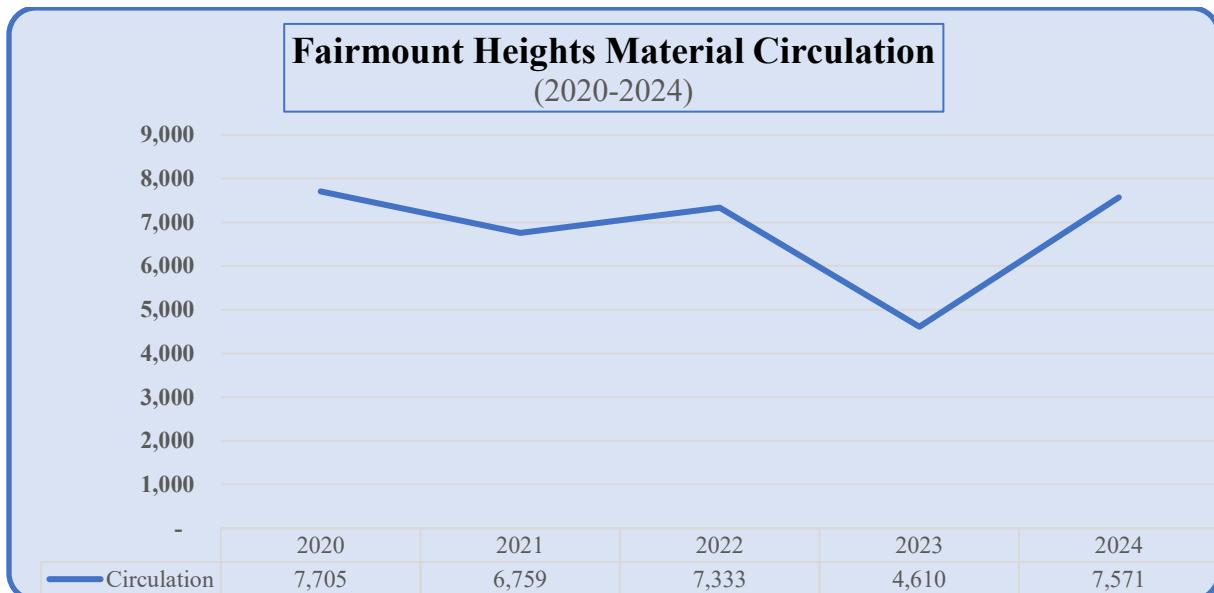
2024 Program Highlights:

- DREAM Lab Commons Area - space opening in 2025 will include a makerspace, audio/video recording studio, and an iMac computer lab.
- Summer Meals Site.
- Elementary STEM and Craft programs draw good attendance.
- Social Justice Camp.
- Lawyer in the Library: Tenant's Rights and Housing Clinic.
- Family Art Time - For children with autism or other exceptional needs and their families.



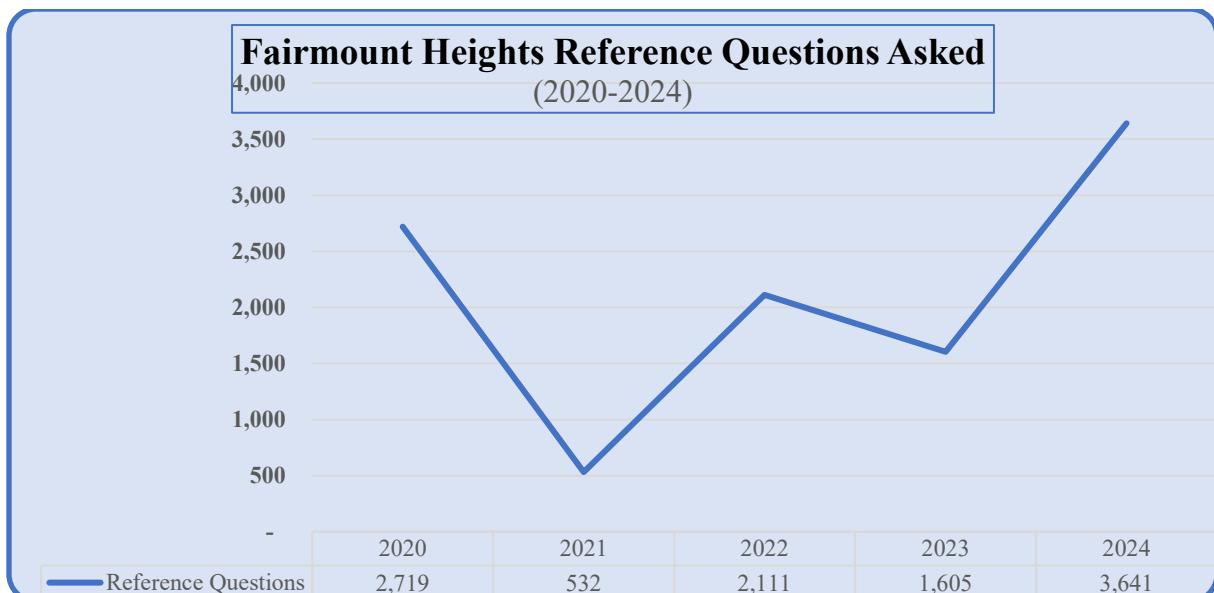
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

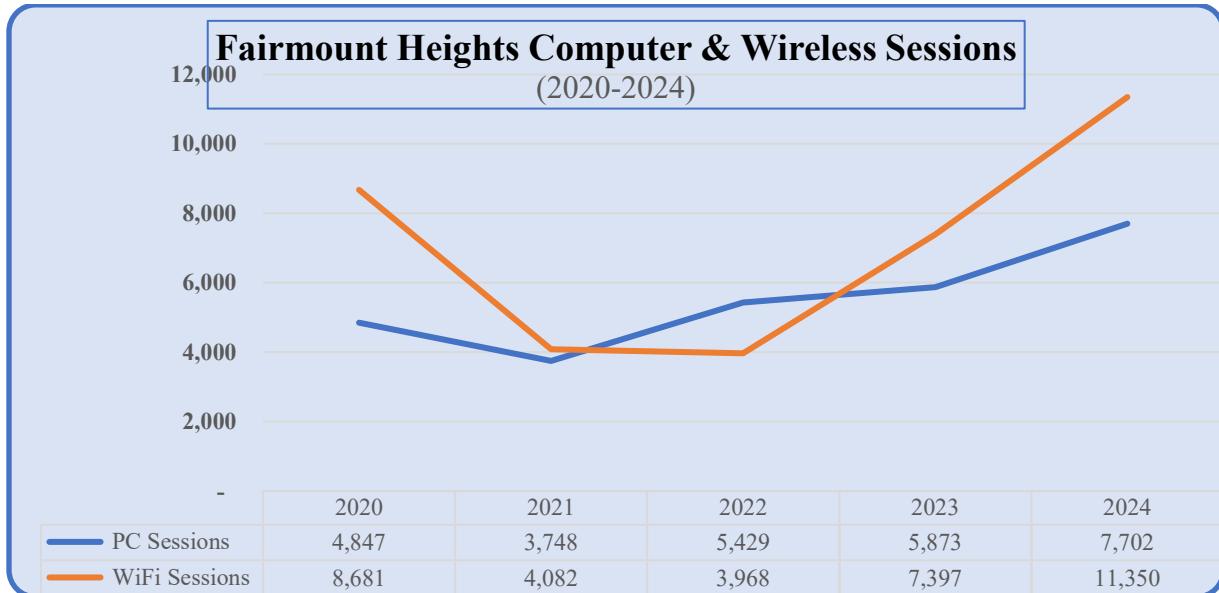
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix G: Glenarden Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Glenarden Branch Library	3
Branch Visitors	3
Events & Programs	4
Material Circulation	5
Reference Questions	5
Computer & Wireless Sessions	6



Glenarden Branch Library

Address	8724 Glenarden Parkway, Glenarden, Maryland 20706
Location	Central
Year Built	1979
Facility Footprint	9,238 Sq. F
Walkability Score	45 / 100
Bike Score	24 / 100
Staff	6

Branch Visitors

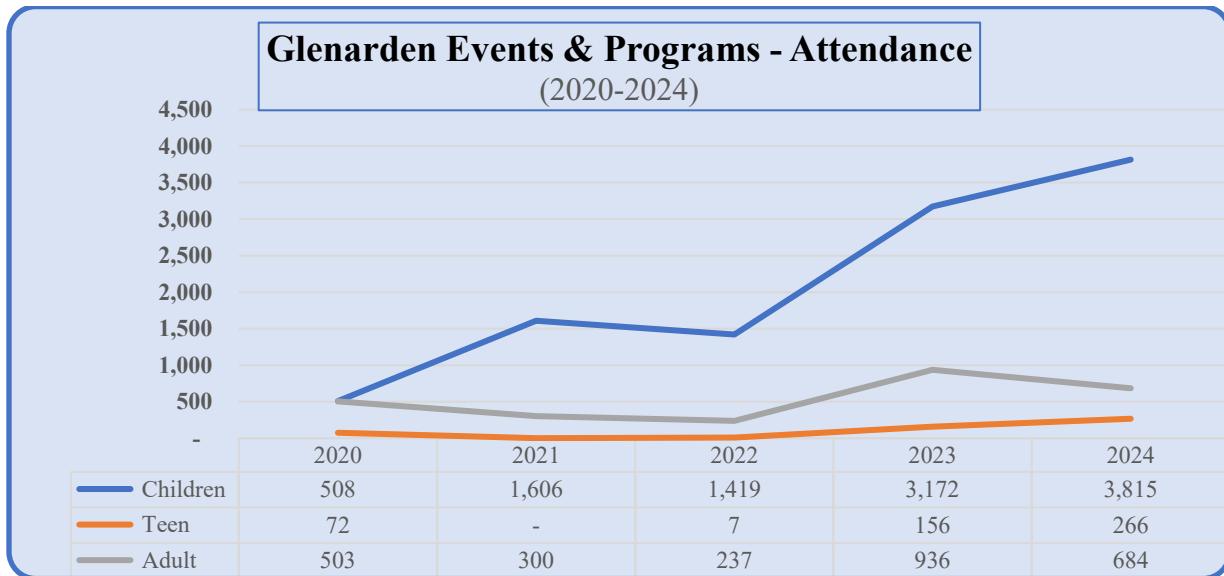
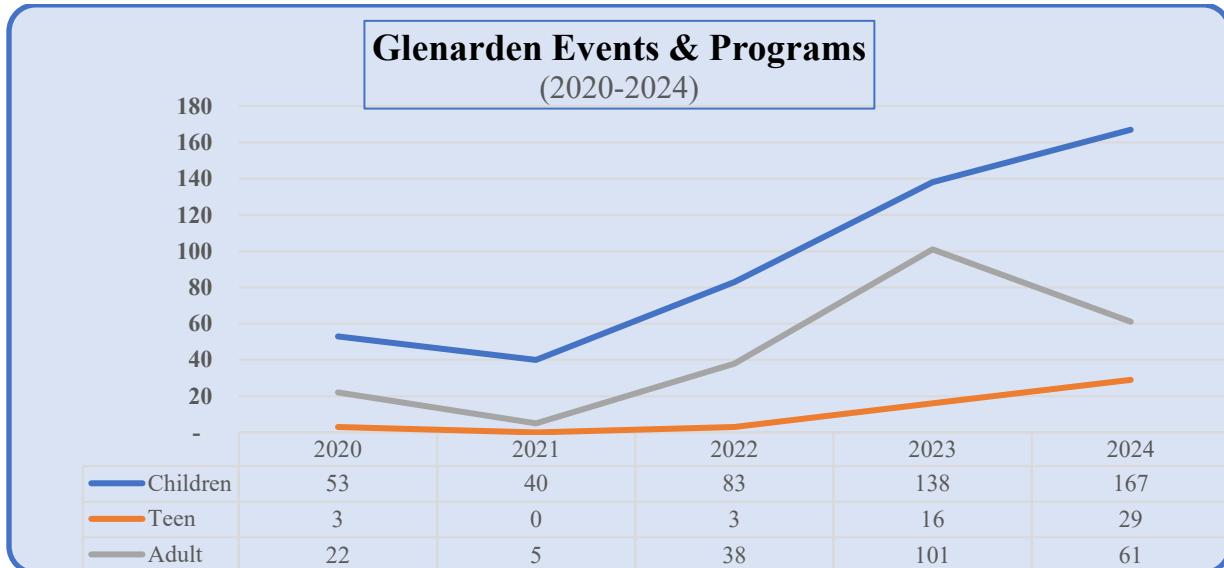
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



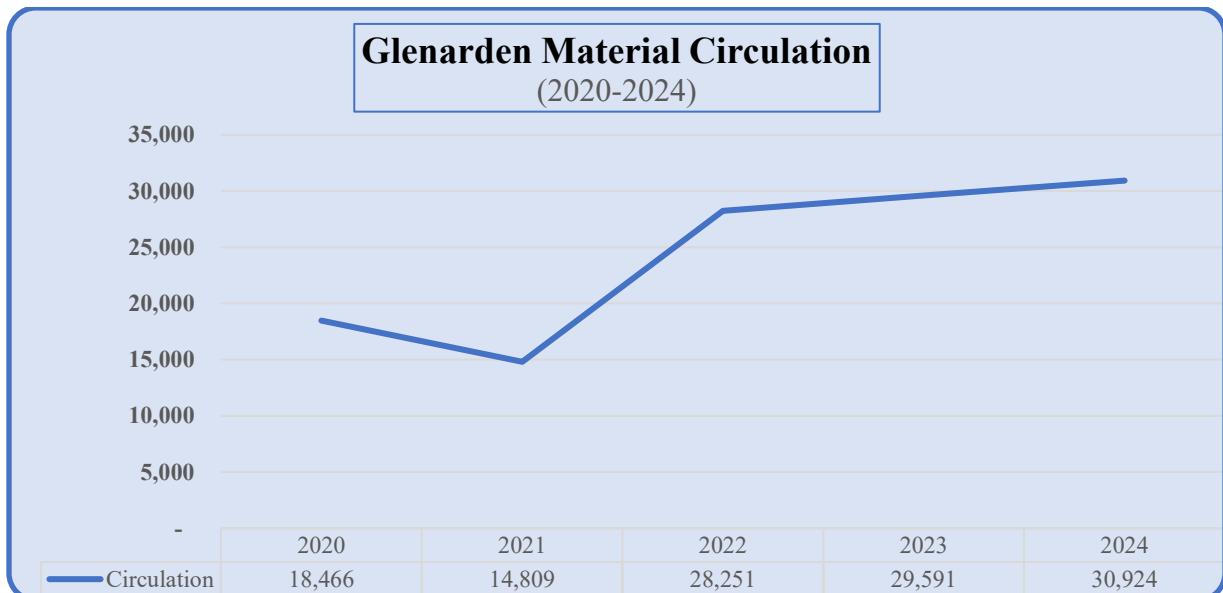
2024 Program Highlights:

- Affordable Connectivity Program Enrollment and Chromebook Giveaway.
- Summer Meals Site.
- Robust English and Spanish conversation clubs.
- Kids crafts and STEM.
- Teen Action Group.
- Annual Back to School Backpack Giveaway event with large attendance. Held in partnership with GrindHardDreamBig.
- Lawyer in the Library.
- Spotting Scams and Staying Safe – presented in partnership with AARP.



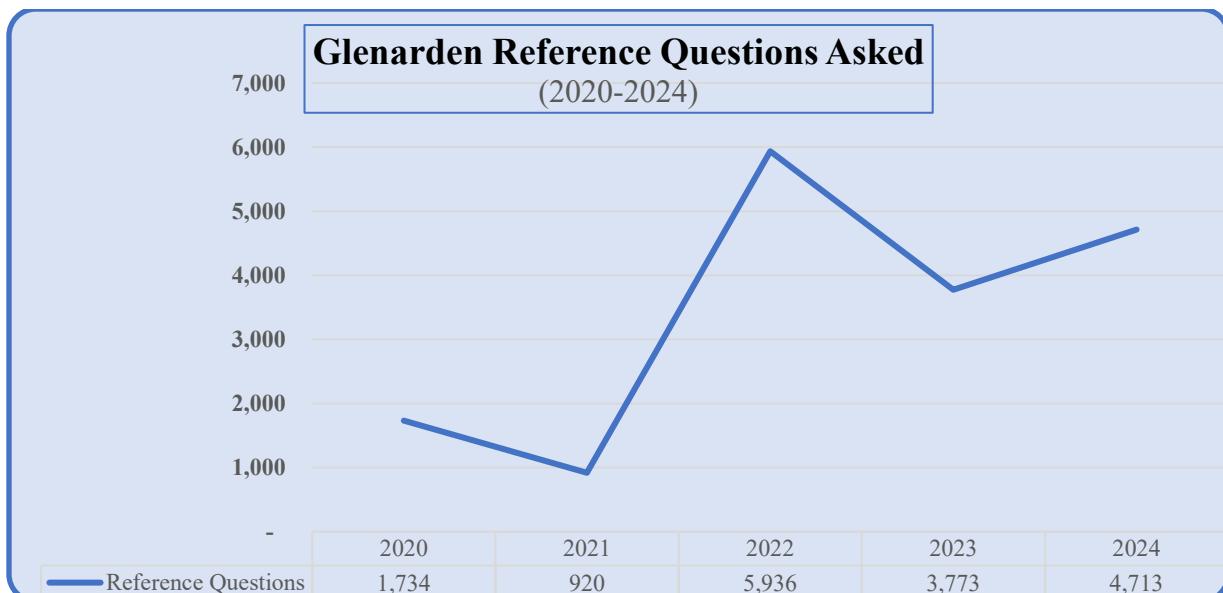
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

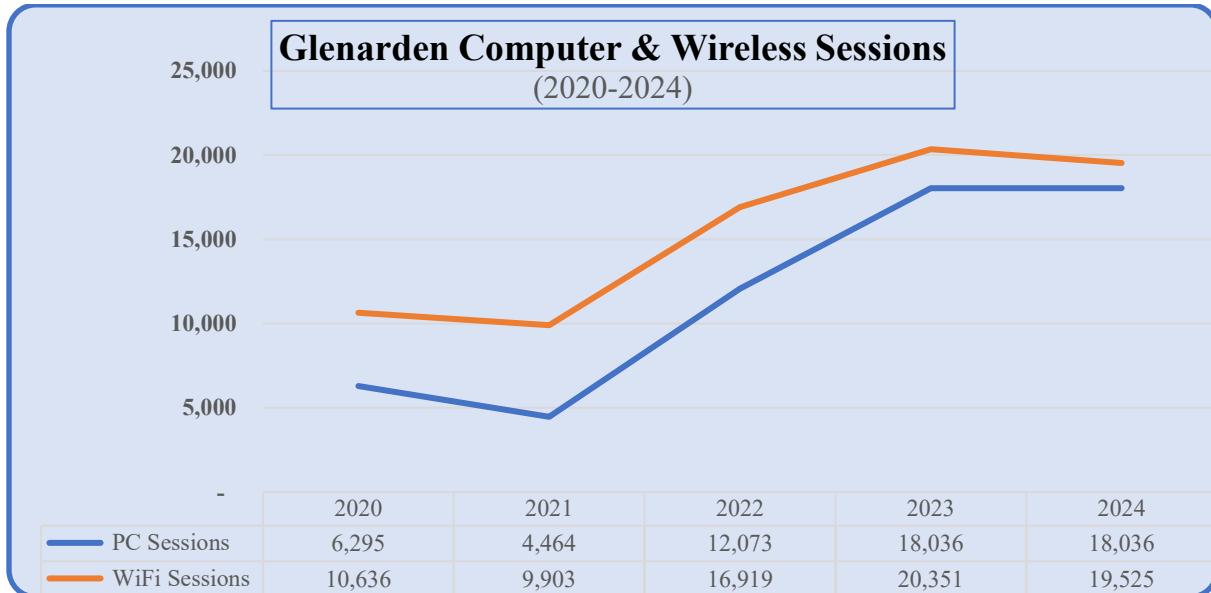
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix H: Greenbelt Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Greenbelt Branch Library	3
Branch Visitors	3
Events & Programs	4
Material Circulation	5
Reference Questions	5
Computer & Wireless Sessions	6



Greenbelt Branch Library

Address	11 Crescent Road, Greenbelt, Maryland 20770
Location	North
Year Built	1968
Facility Footprint	31,907 Sq. F
Walkability Score	67 / 100
Bike Score	69 / 100
Staff	14

Branch Visitors

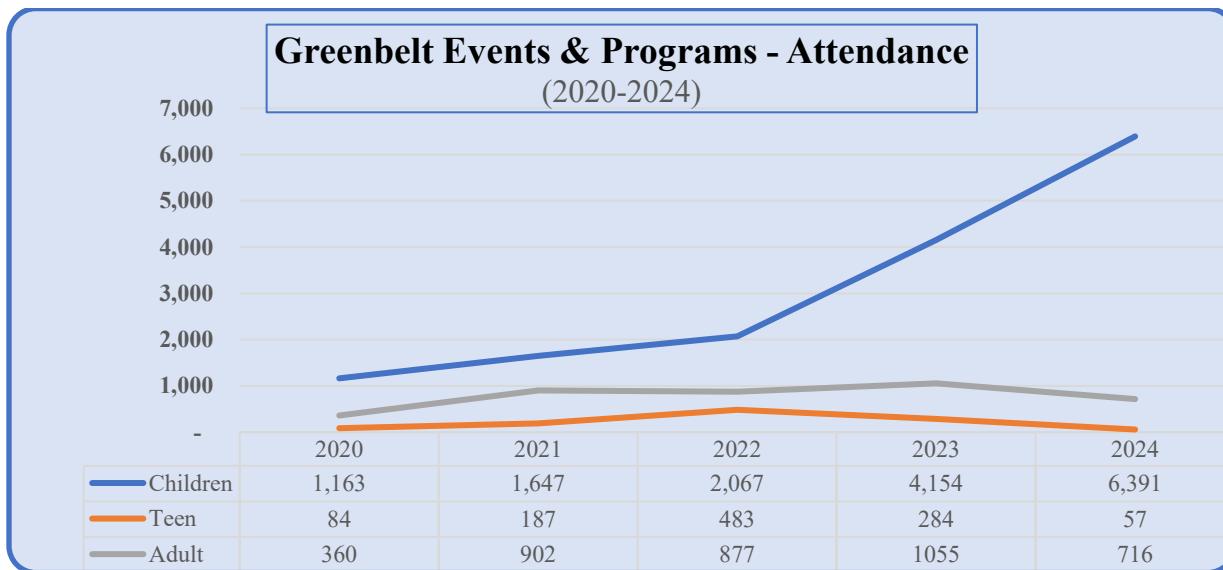
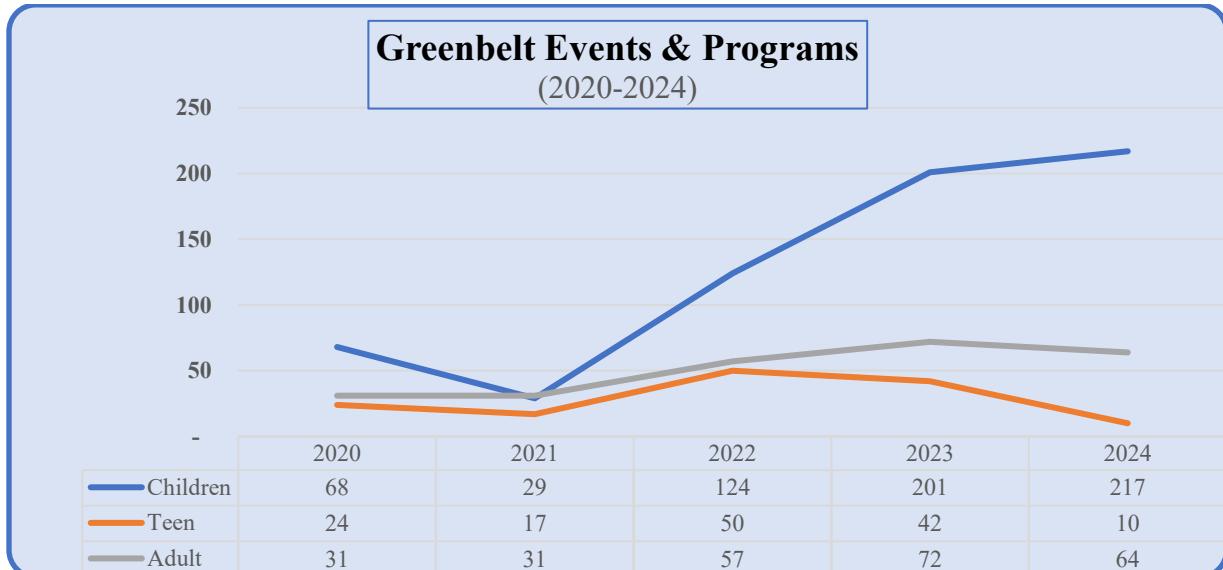
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



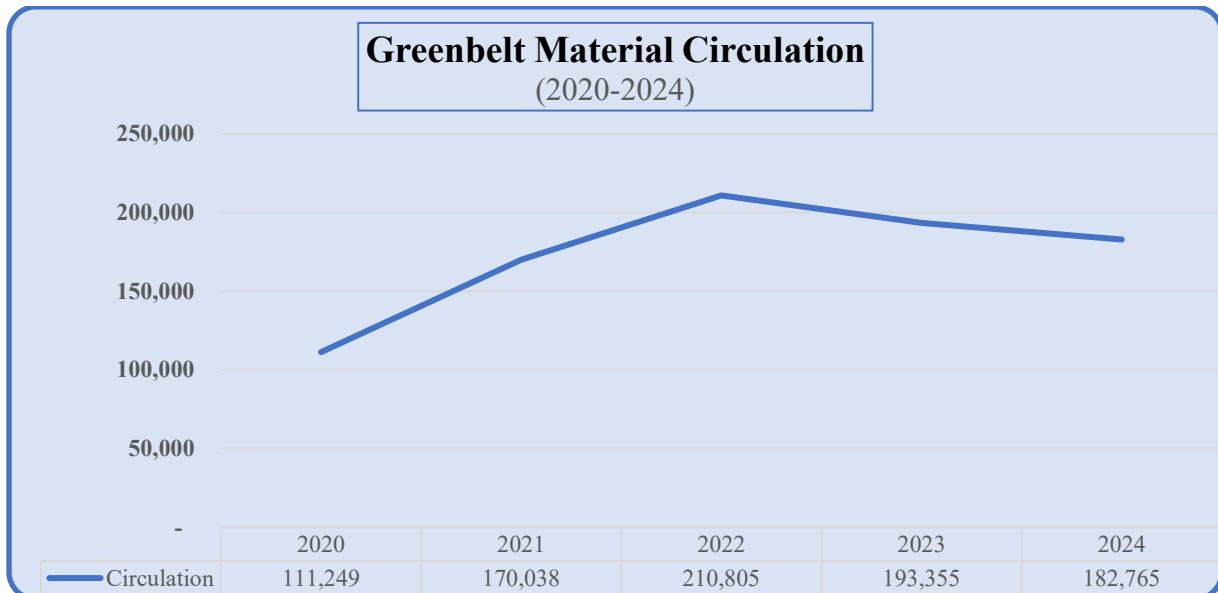
2024 Program Highlights:

- Author Visits in large meeting spaces.
- Well-attended Storytimes.
- Virtual Book Discussions and ASL Conversation Clubs.
- Storytime on Screen collaboration with Greenbelt Theater.



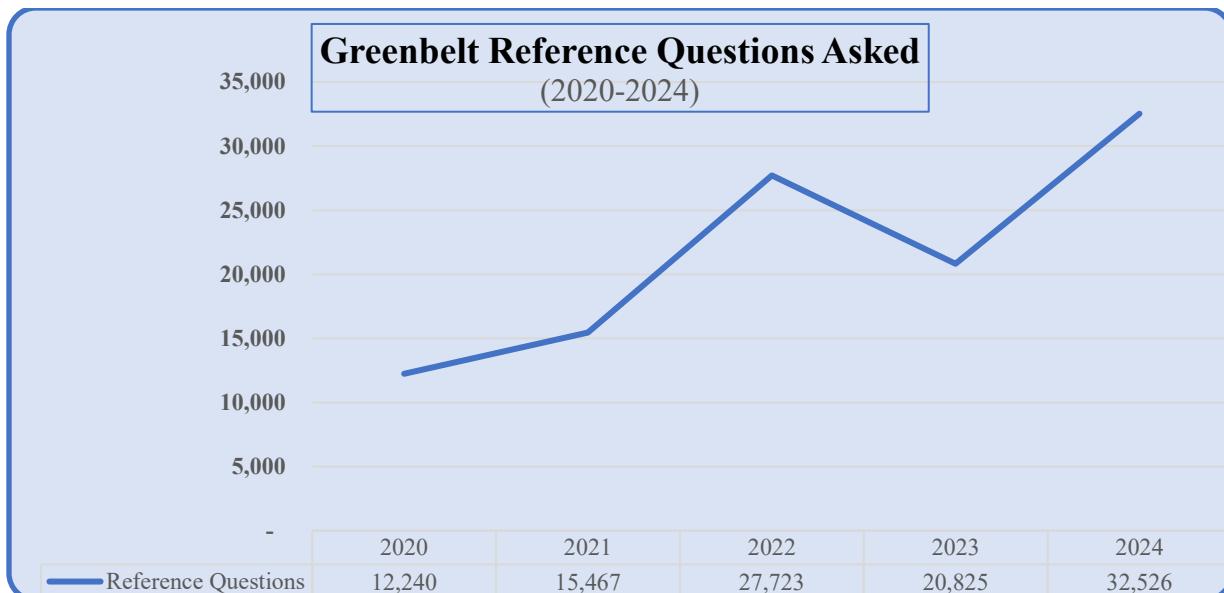
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

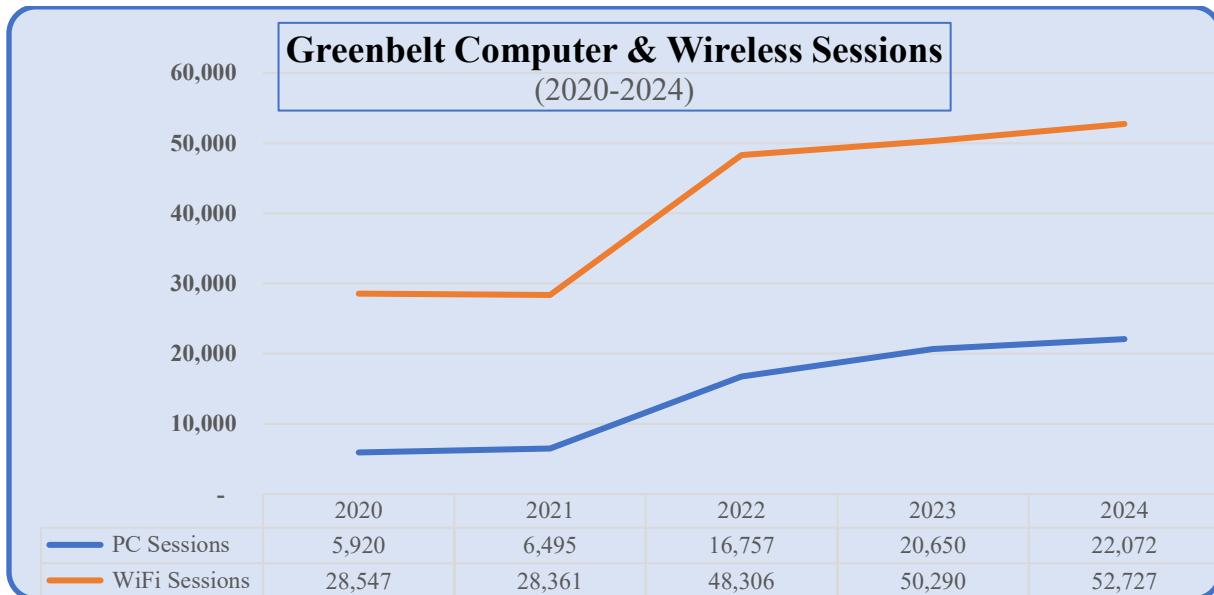
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix I: Hillcrest Heights Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Hillcrest Heights Branch Library	3
Branch Visitors	3
Events & Programs	4
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Reference Questions	5
Computer & Wireless Sessions	6



Hillcrest Heights Branch Library

Address	2398 Iverson Street, Hillcrest Heights, Maryland 20748
Location	Central
Year Built	1976
Facility Footprint	9,466 Sq. F
Walkability Score	77 / 100
Bike Score	50 / 100
Staff	7

Branch Visitors

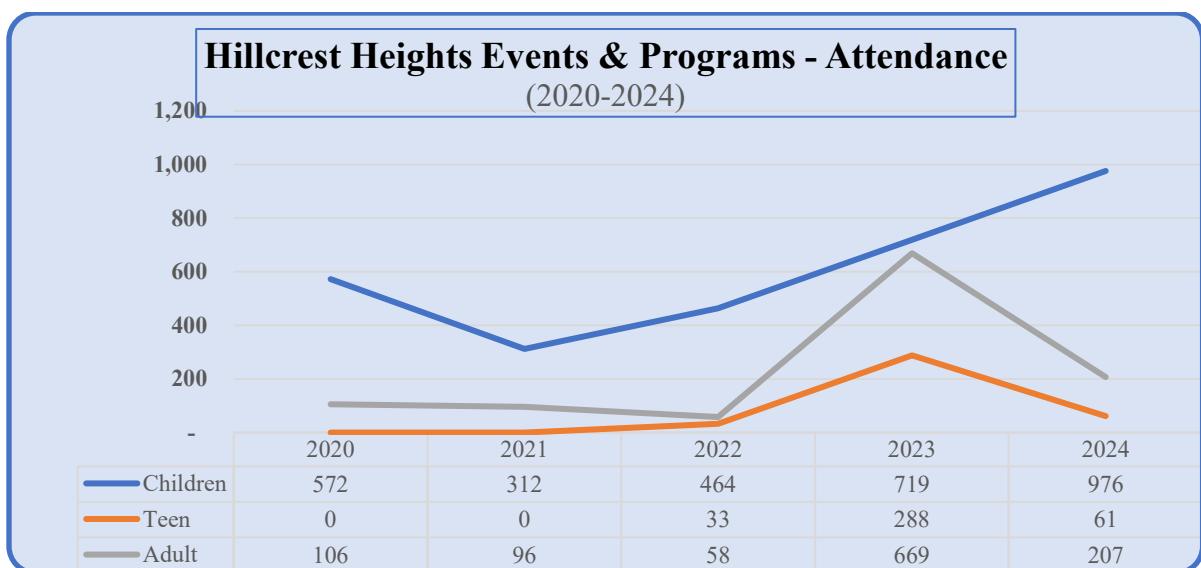
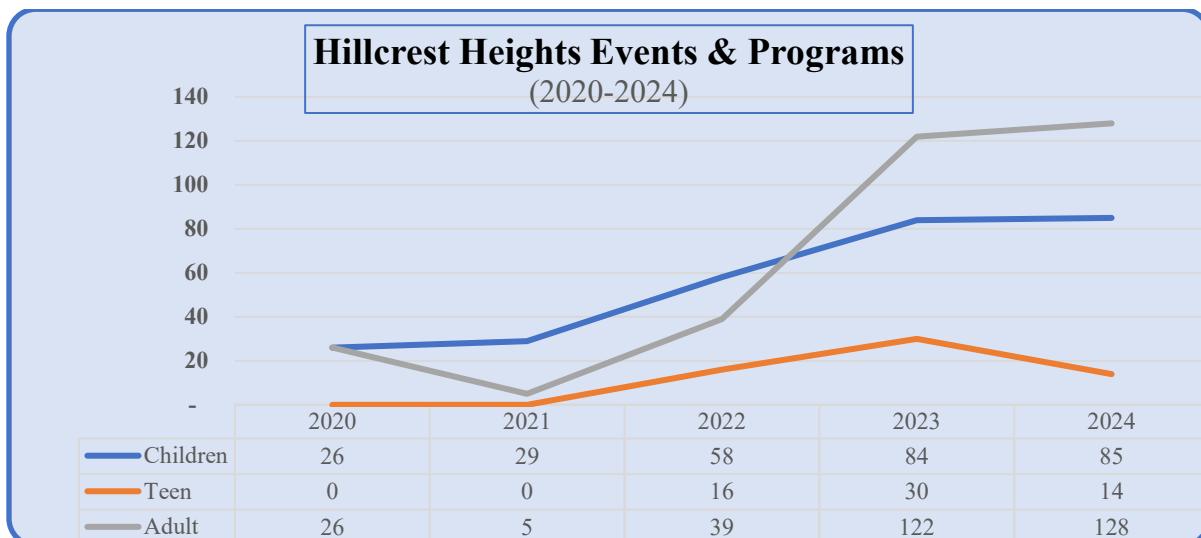
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



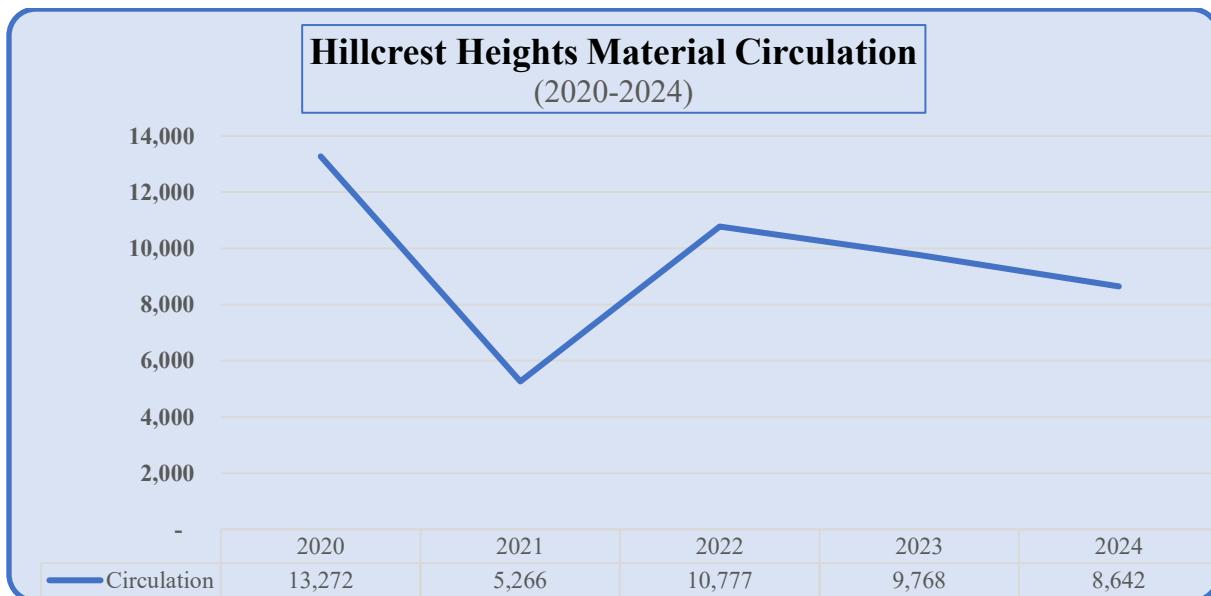
2024 Program Highlights:

- Playday at the Library – these playdates for young children support early literacy and encourage social interaction.
- Regular STEM and craft programs for elementary-age kids.
- Teen Resume Workshop and Teens and Tech programs.
- Computer Basics classes.
- Caseworker in the Library.
- Summer Meals Site.
- Aisha Rice Presents “My Kinky, Coily Hair”- This author's visit explored themes of hair diversity, race, and uniqueness!
- Open Mic events.



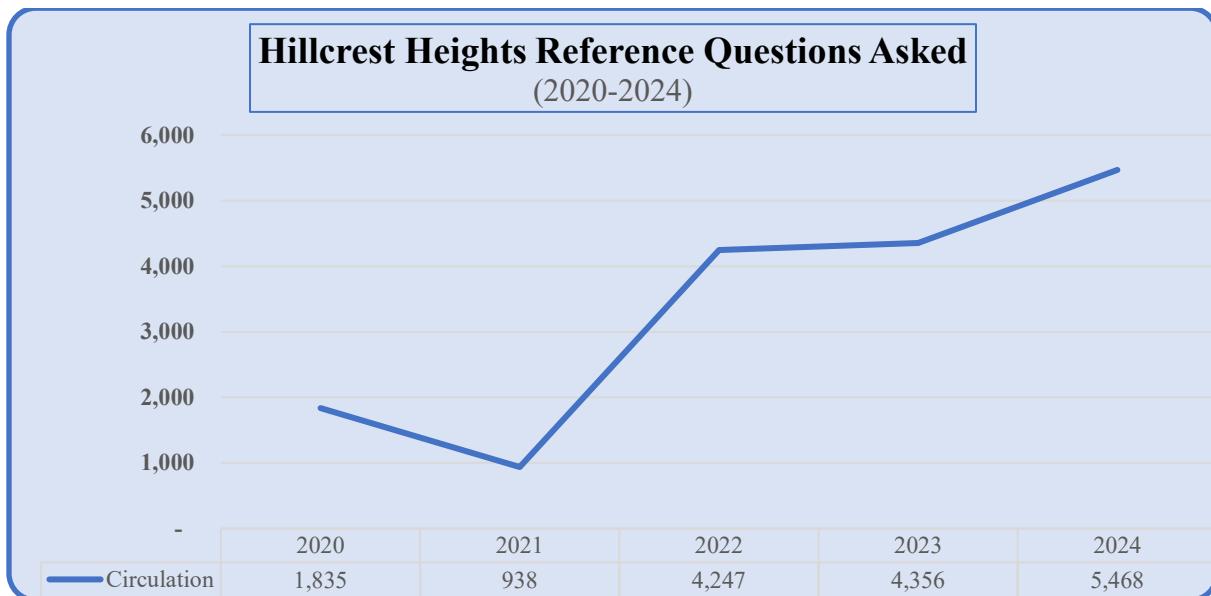
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

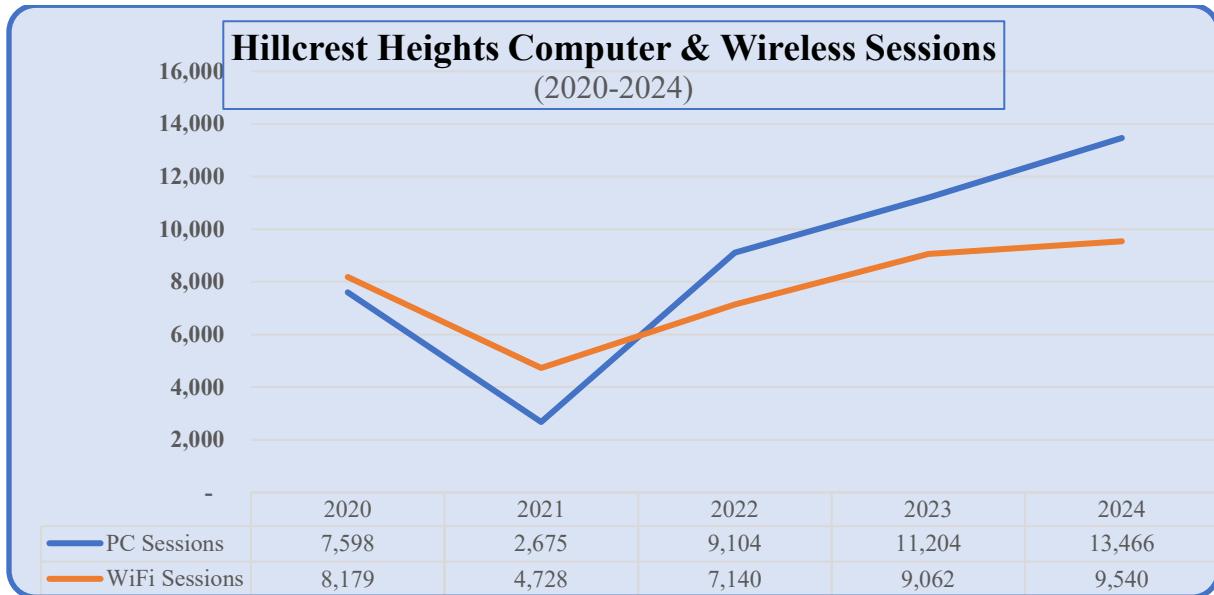
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix J: Hyattsville Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Hyattsville Branch Library	3
Branch Visitors	3
Events & Programs	4
Material Circulation	5
Reference Questions	5
Computer & Wireless Sessions	6

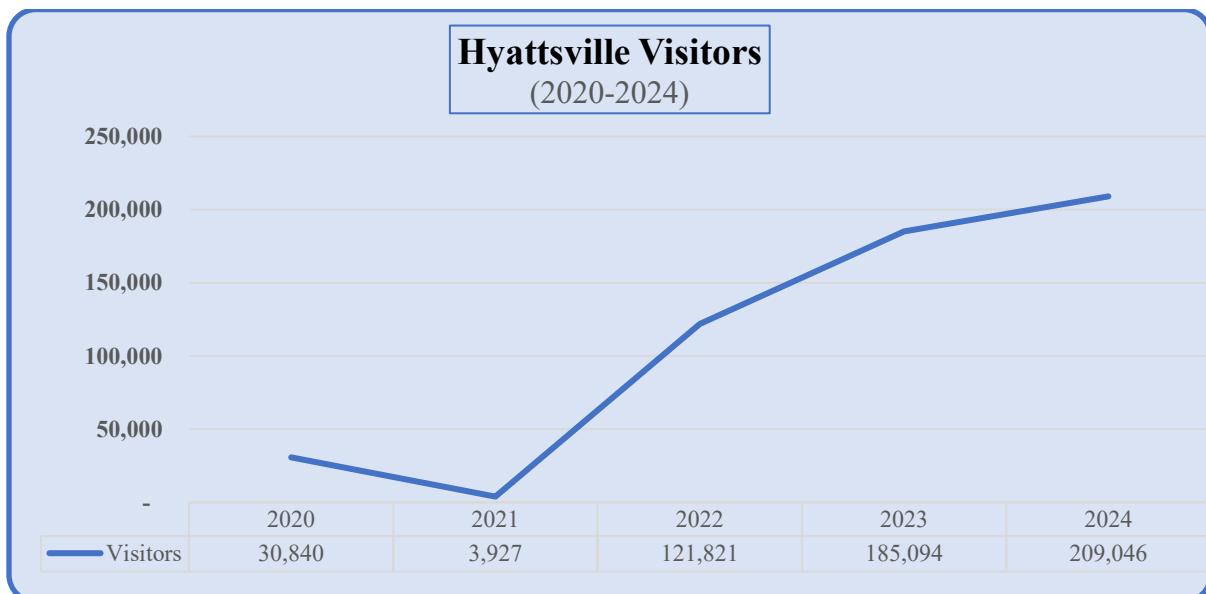


Hyattsville Branch Library

Address	6530 Adelphi Road, Hyattsville, Maryland 20782
Location	West
Year Built	2022
Facility Footprint	25,357 Sq. F
Walkability Score	86 / 100
Bike Score	85 / 100
Staff	21

Branch Visitors

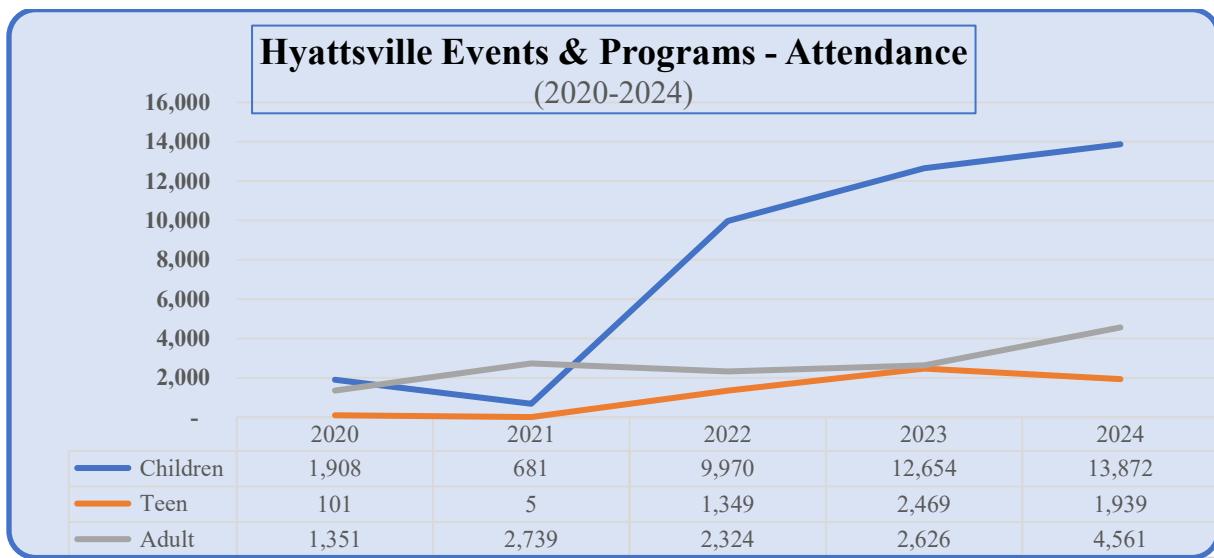
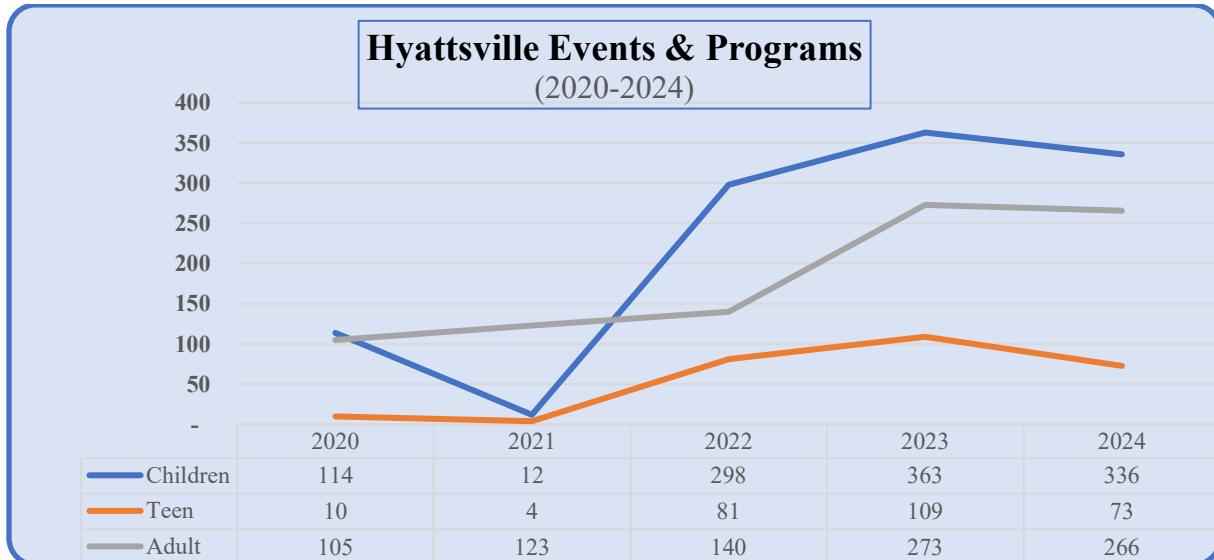
The total number of visitors to the branch is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



2024 Program Highlights:

- Strong Teen Action Group and teen volunteer corps; partnerships and programs with Liberty's Promise, Latin American Youth Center, WABA Teen Transportation Advocates, and Northwestern High School's VPA program and Community Referenced Instruction groups
- Dedicated Arts space with robust programming, including ongoing exhibits and performances from the Jim Henson Academy of Visual and Performing Arts at Northwestern High School; Independent Film Series programs; Resident Artist programs; Needlework Social; Archie Edwards Blues Foundation free music classes (guitar, voice, harmonica, ukulele); Artstream programming for developmentally delayed adults; programming collaborations with UMD Booklab and Pyramid Atlantic.
- Summer Meals Site.



- Bilingual programming: Ayudatech, CENAES/Leamos (literacy), English Conversation Club, ESOL tours for PGCC classes, workshops for New Arrival program at Northwestern High School.
- Hosted multiple large-scale events (over 100 attendees), including a Vision Zero Youth Transportation Safety Town Hall, Guatemalan Cultural Festival, Kite Festival, UMGC Global Give Food and Nutrition Fair, McKinney Vento food distributions

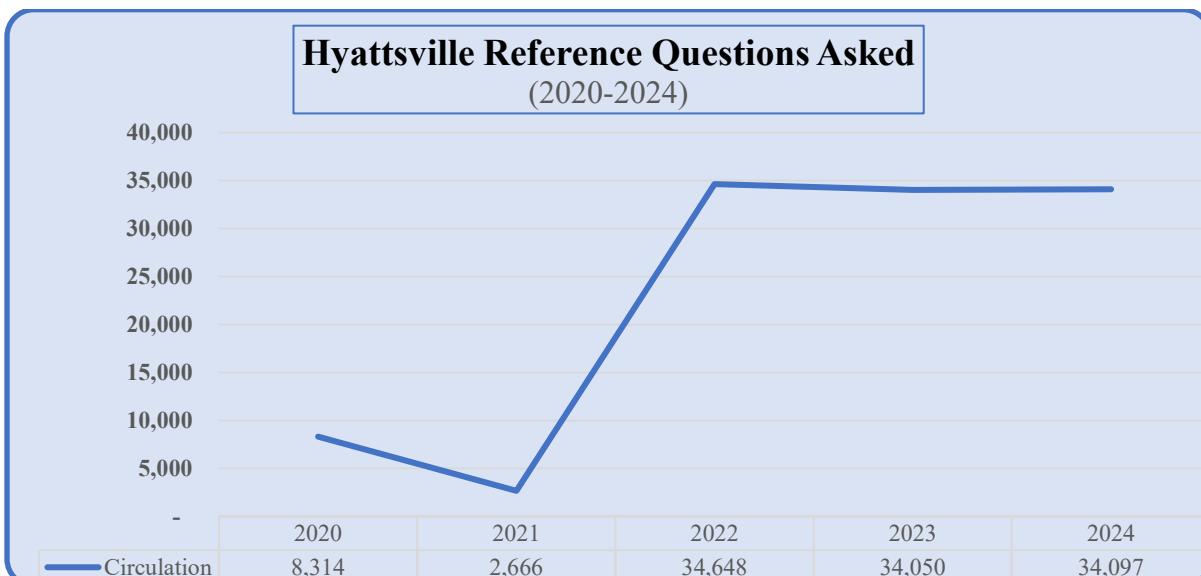
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

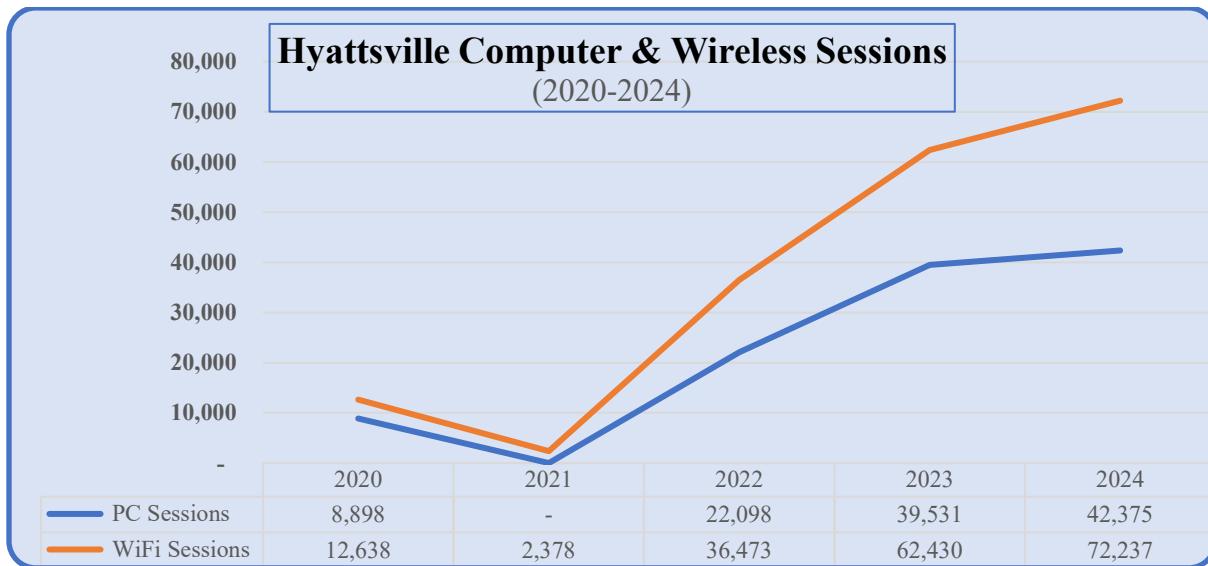
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix K: Largo-Kettering Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Largo-Kettering Branch Library	3
Branch Visitors	3
Events & Programs	4
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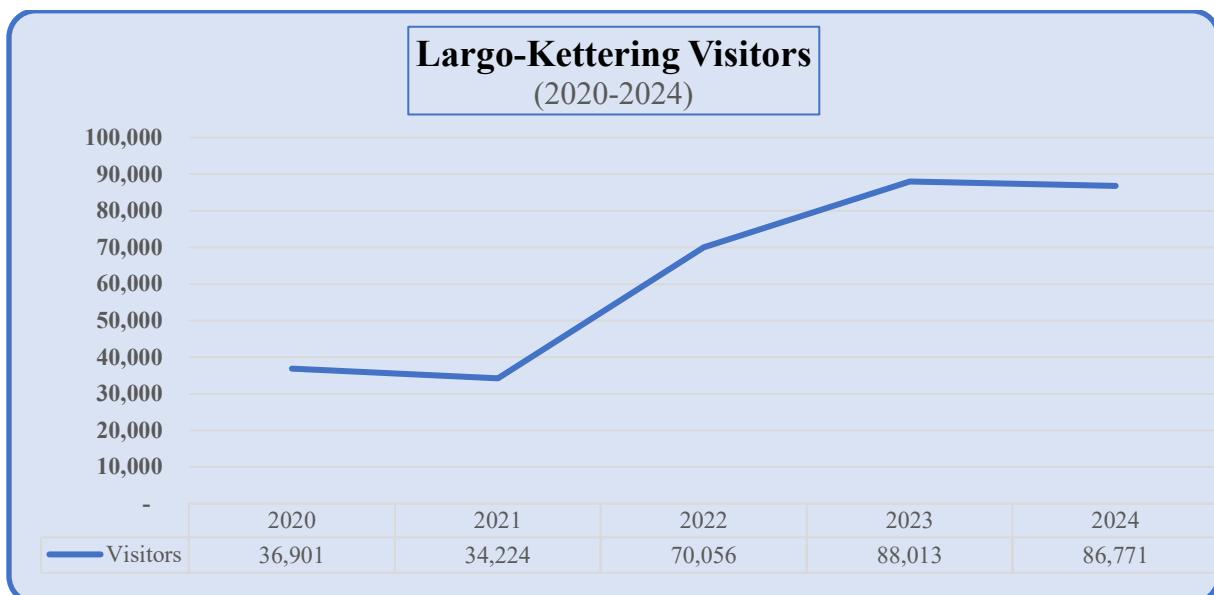


Largo-Kettering Branch Library

Address	15773 Livingston Road, Accokeek, Maryland 20607
Location	East
Year Built	1993
Facility Footprint	25,357 Sq. F
Walkability Score	40 / 100
Bike Score	39 / 100
Staff	9

Branch Visitors

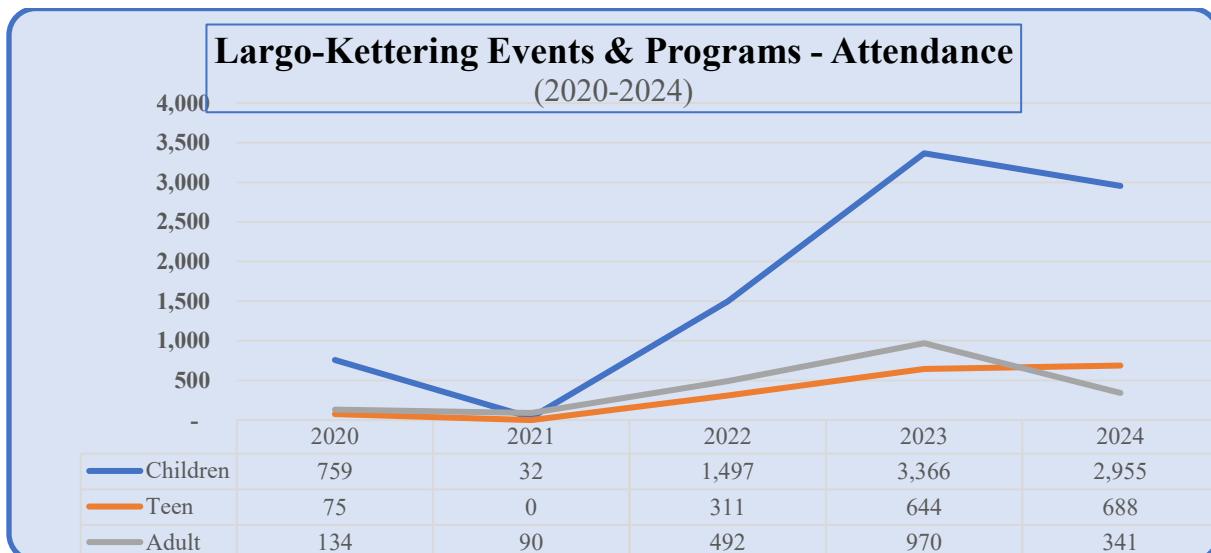
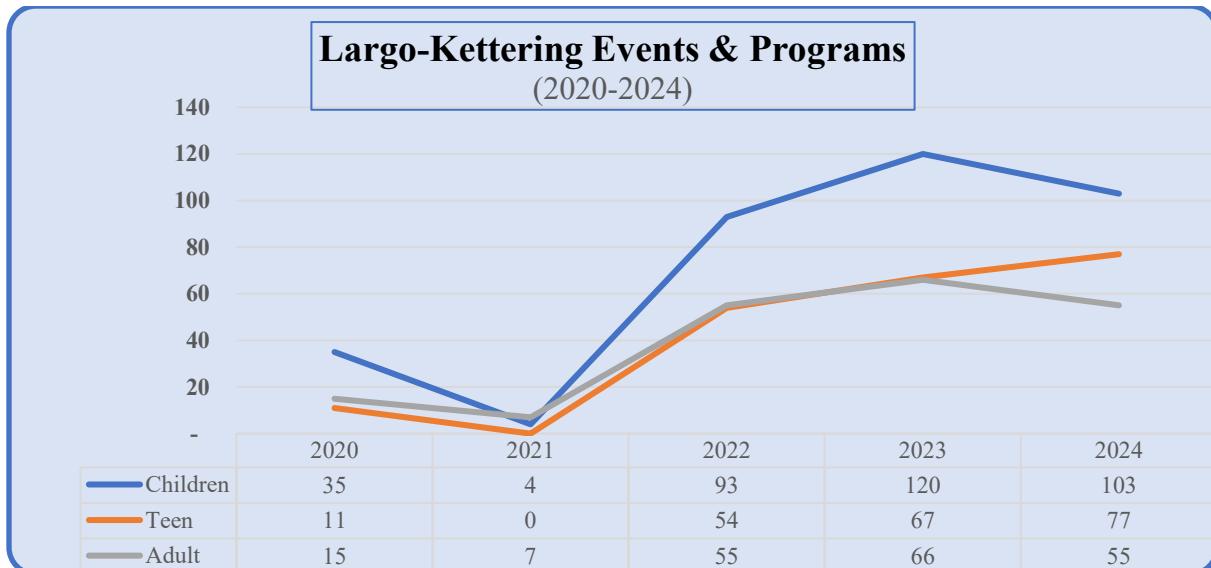
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



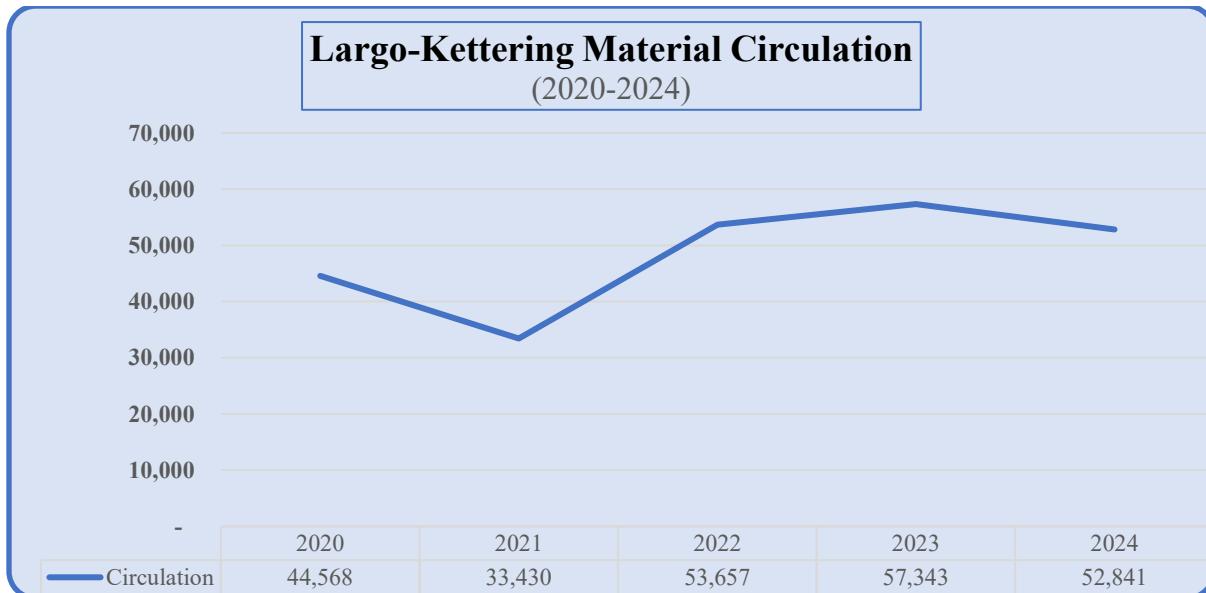
2024 Program Highlights:

- EStudio Commons space for entrepreneurs/small businesses - anticipated to open in 2025.
- Virtual monthly Veterans programs.
- Creative STEM for Families programs.
- Jobseekers Club.
- Technology Help Office Hours.
- Operation Warm Free Coats for Kids.



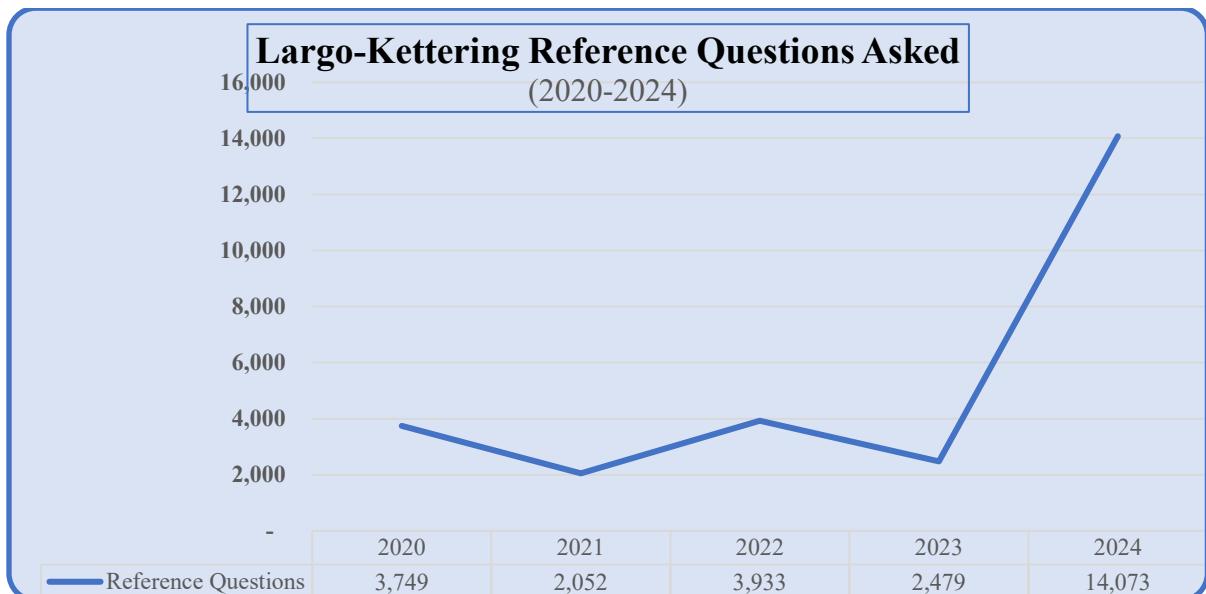
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

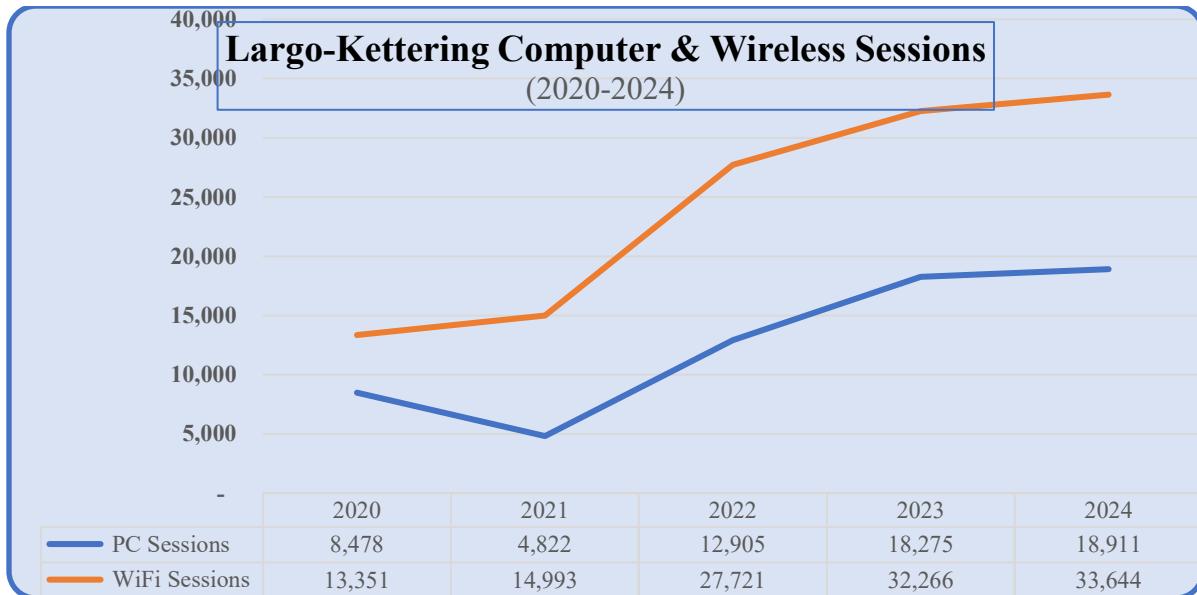
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix L: Laurel Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Laurel Branch Library.....	3
Branch Visitors	3
Events & Programs.....	4
Material Circulation.....	5
Reference Questions.....	5
Computer & Wireless Sessions	6

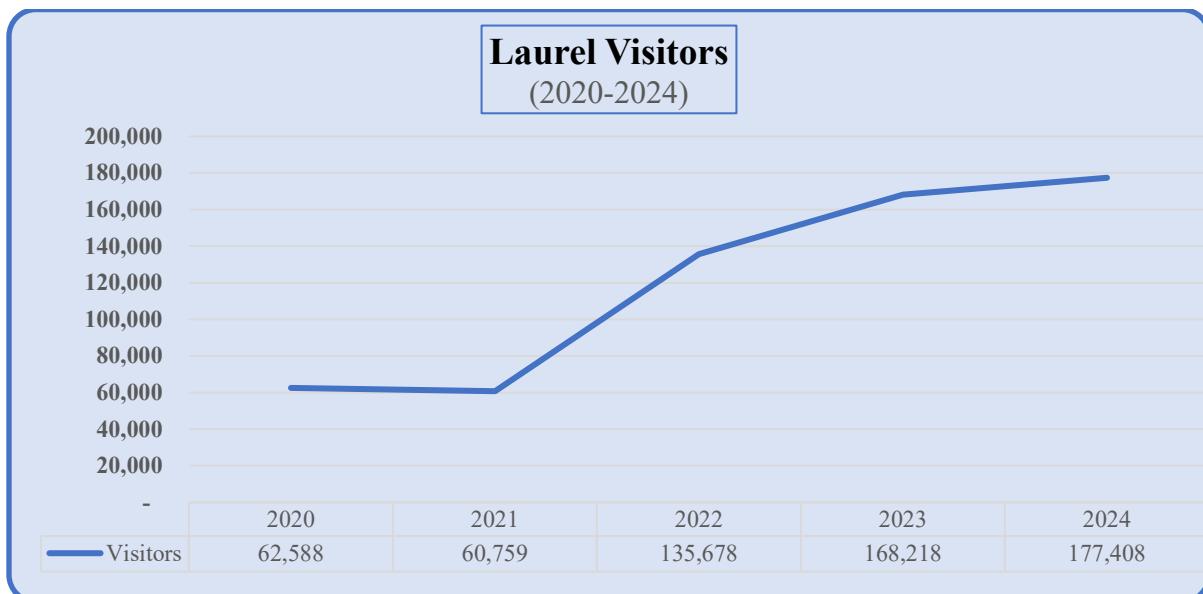


Laurel Branch Library

Address	5077 th Street, Laurel, Maryland 20707
Location	North
Year Built	2016
Facility Footprint	31,000 Sq. F
Walkability Score	83 / 100
Bike Score	51 / 100
Staff	15

Branch Visitors

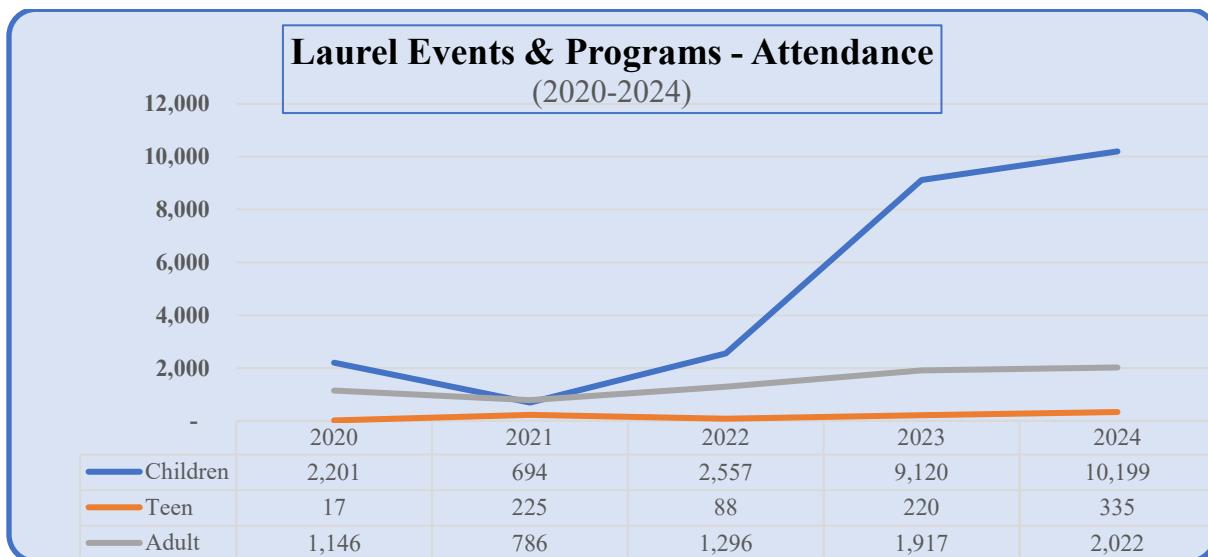
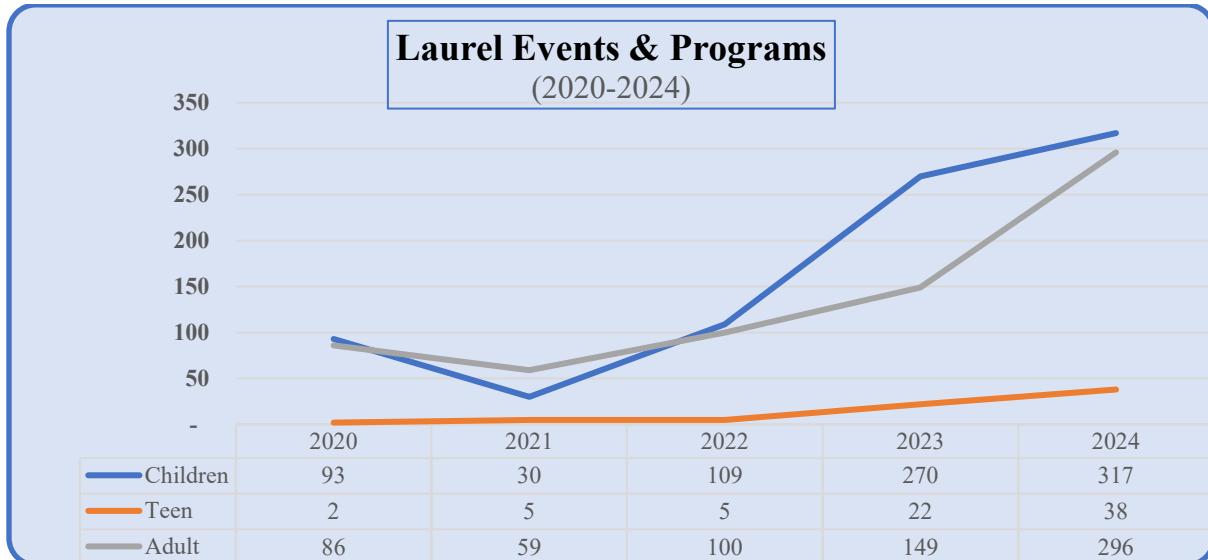
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



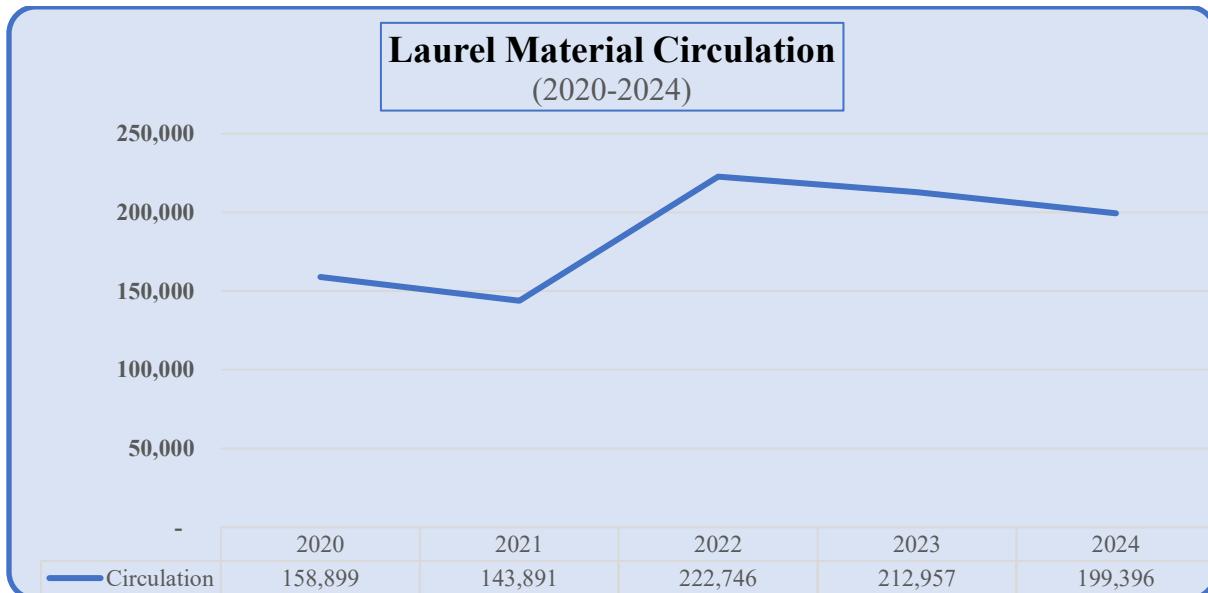
2024 Program Highlights:

- Affordable Connectivity Program Enrollment and Chromebook Giveaway.
- Tech Help office hours.
- Local author expo.
- Solar eclipse program.



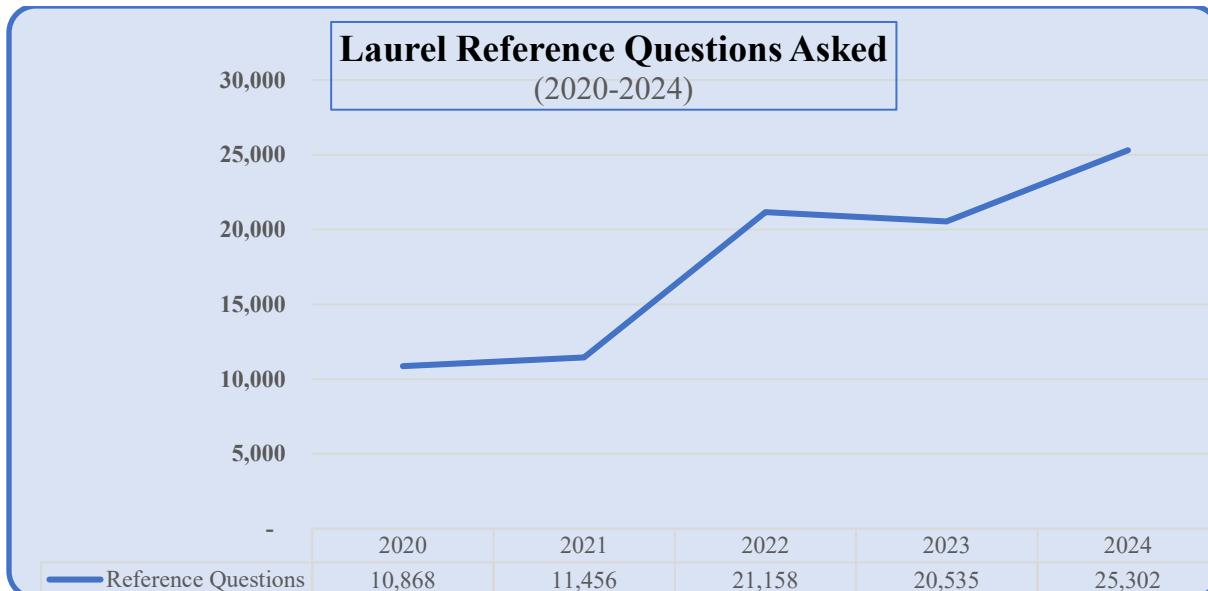
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

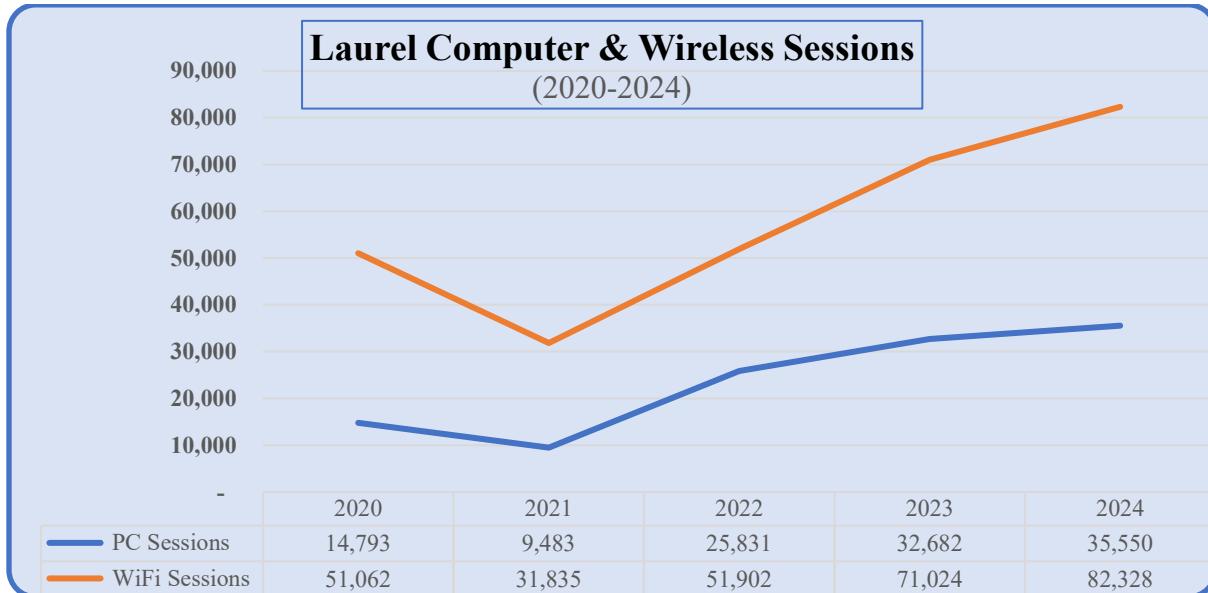
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix M: Mount Rainier Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Mount Rainier Branch Library.....	3
Branch Visitors	3
Events & Programs.....	4
Material Circulation.....	5
Reference Questions	5
Computer & Wireless Sessions	6

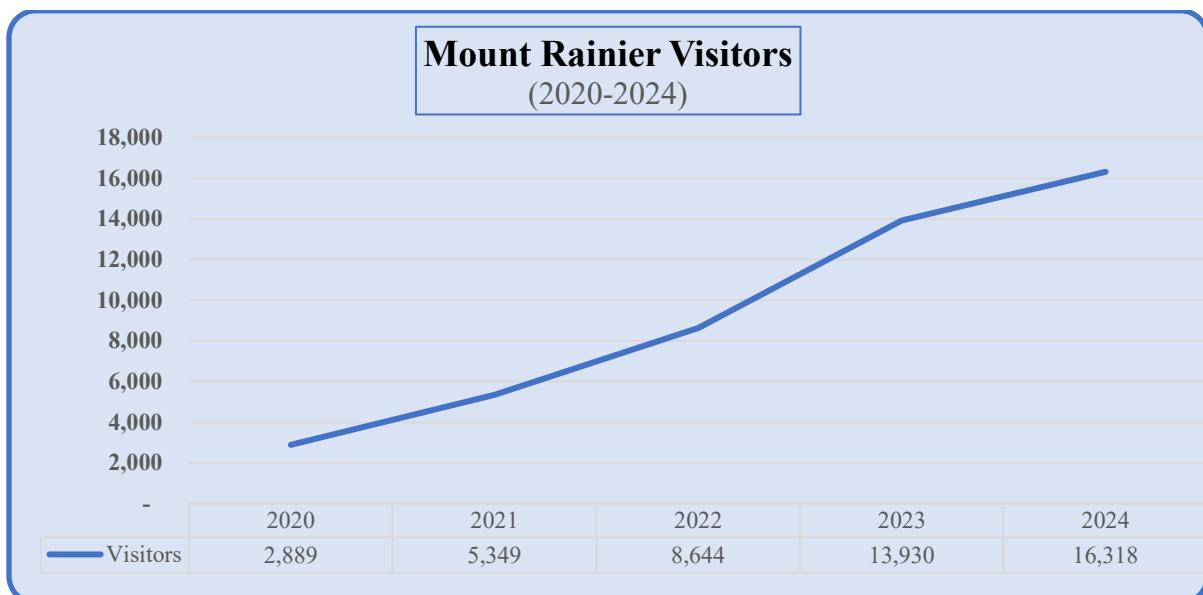


Mount Rainier Branch Library

Address	2409 Rhode Island Avenue, Mount Rainier, Maryland 20712
Location	West
Year Built	1952
Facility Footprint	1,255 Sq. F
Walkability Score	85 / 100
Bike Score	67 / 100
Staff	3

Branch Visitors

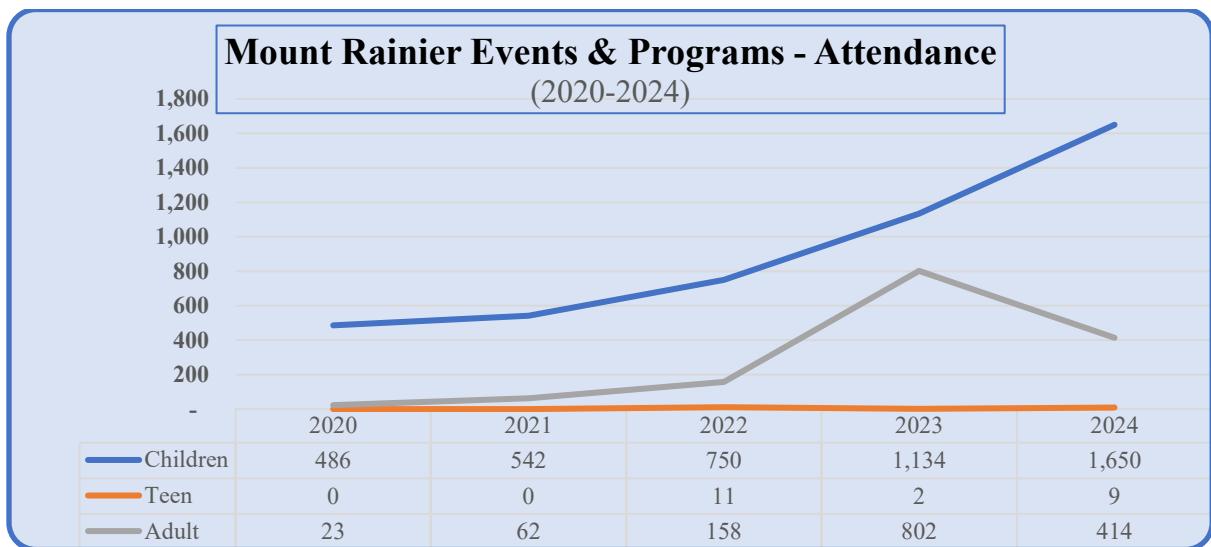
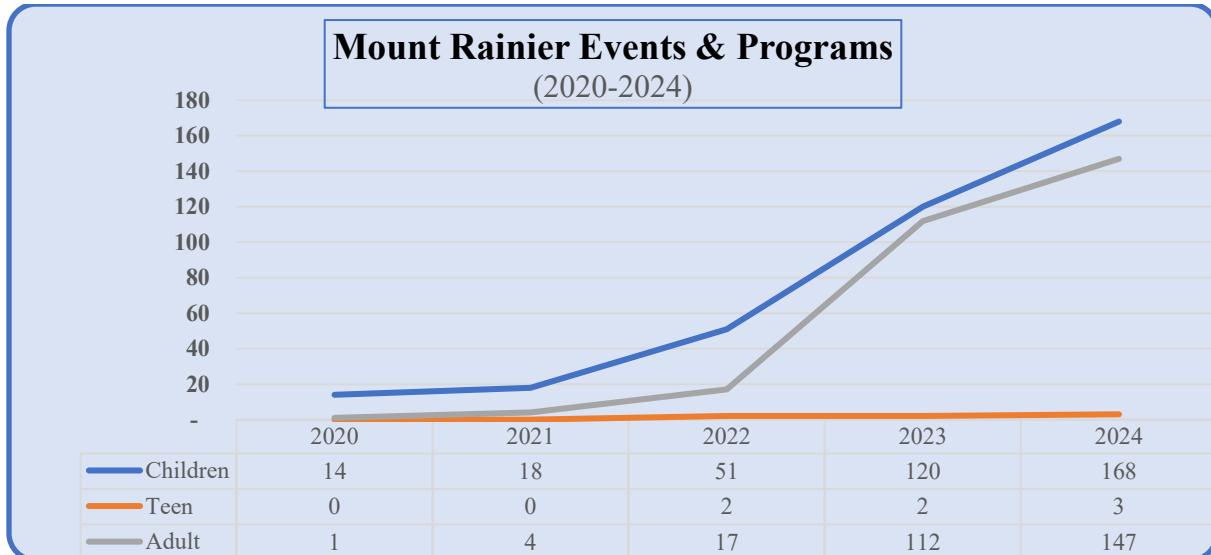
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



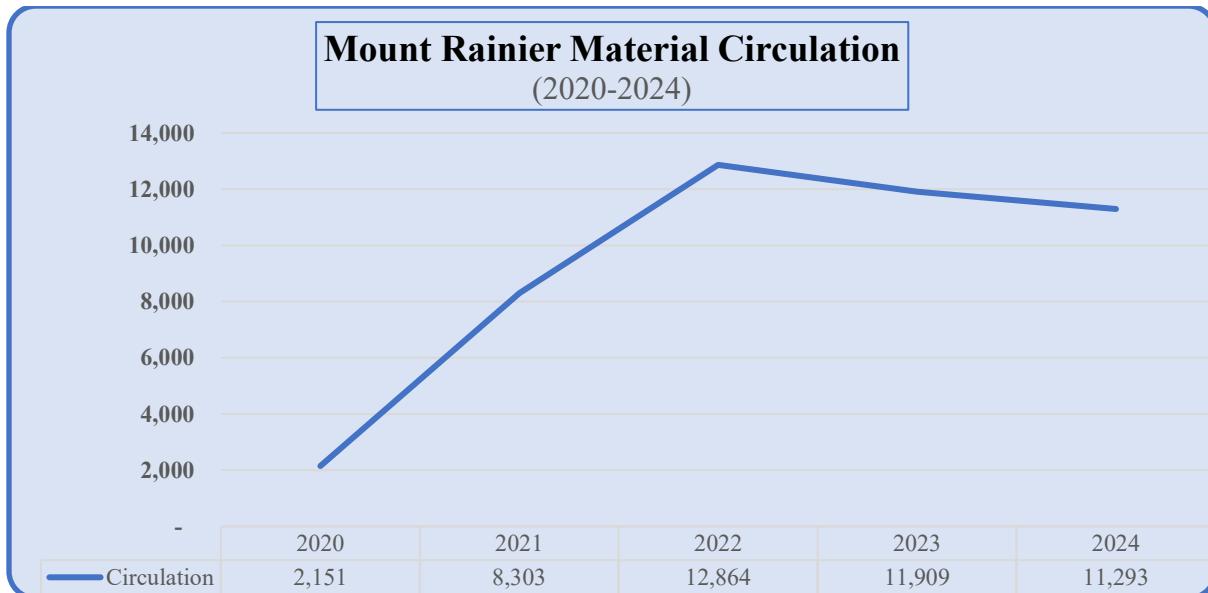
2024 Program Highlights:

- Collaboration with Joe's Movement Emporium due to lack of programming space - programs include a small lending library, STEM and Story Explorers for children, and special events
- Multilingual (French and Spanish) Job Seekers and Computer Classes for adults.
- Community Gardening collaboration with Mount Rainier Elementary School - The community garden is maintained by PGCLMS and MRES PTO, and weekly programming is offered during the growing seasons for children and families.
- French Conversation Club - weekly virtual program
- Collaboration with Mixt Food Hall to host monthly Solidarity Stories book discussion group



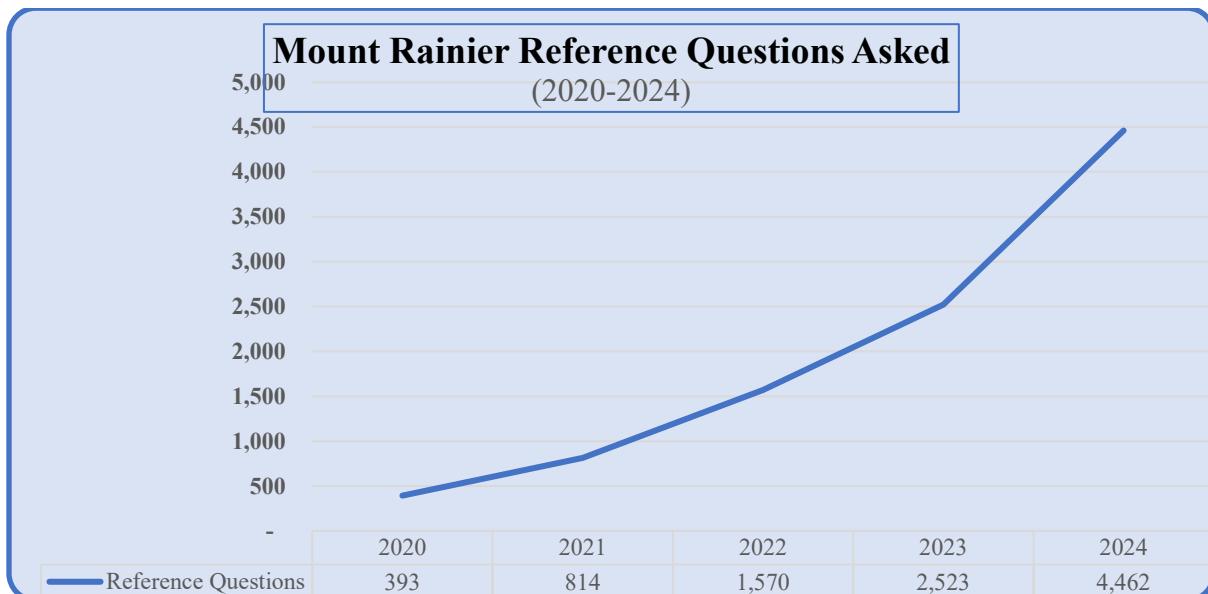
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

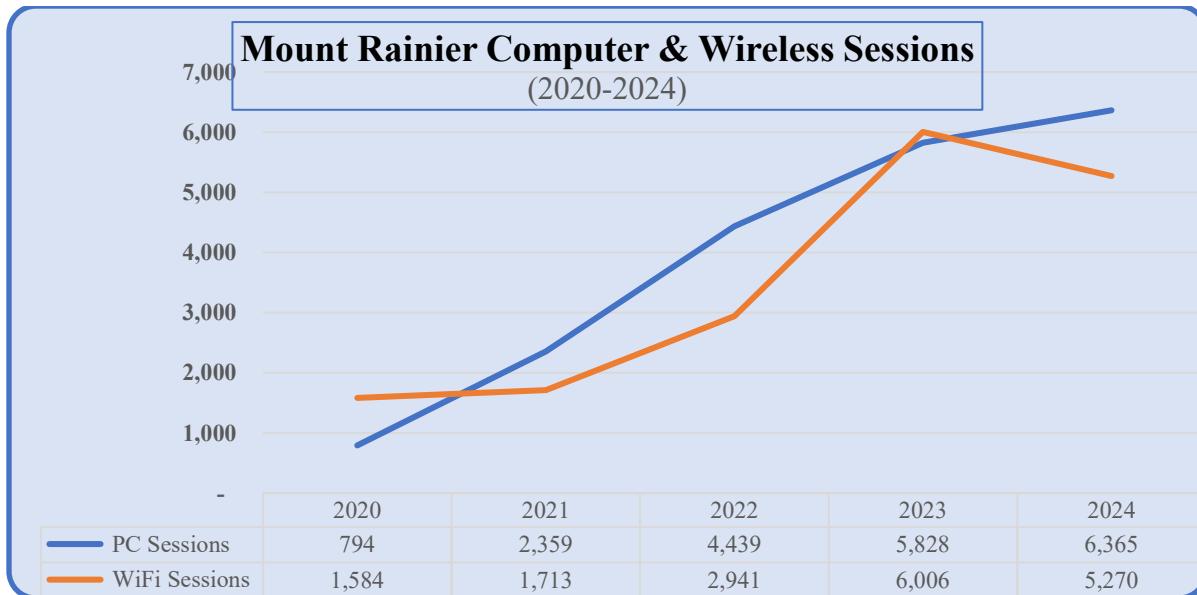
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix N: New Carrollton Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

New Carrollton Branch Library	3
Branch Visitors	3
Events & Programs	4
Material Circulation	5
Reference Questions	5
Computer & Wireless Sessions	6

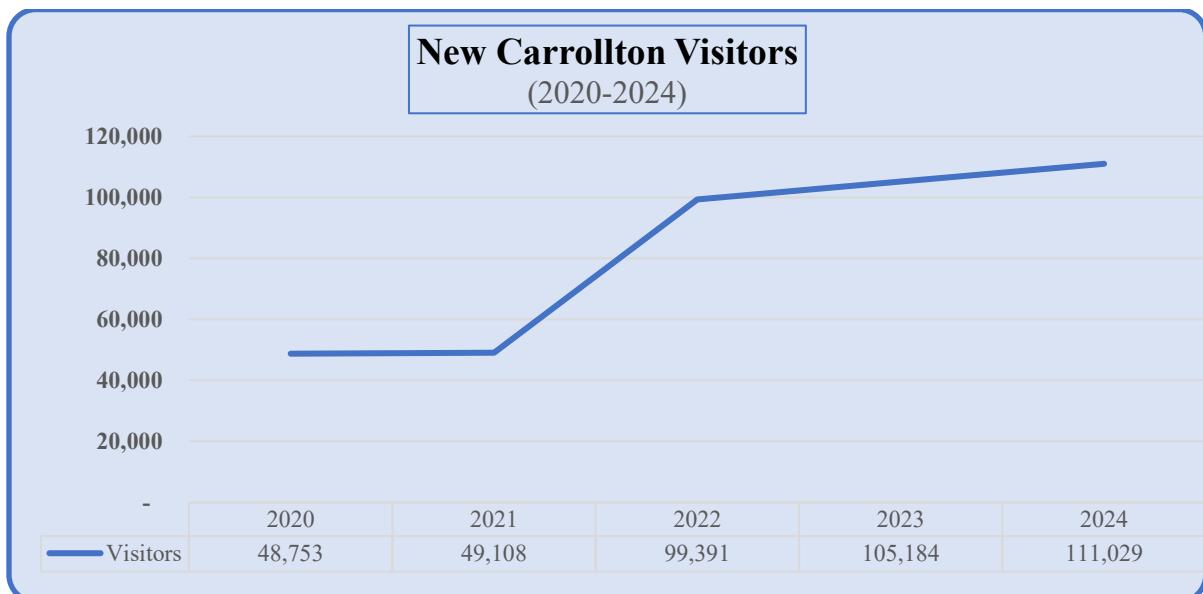


New Carrollton Branch Library

Address	7414 Riverdale Road Road, New Carrollton, Maryland 20784
Location	West
Year Built	2018
Facility Footprint	58,500 Sq. F
Walkability Score	41 / 100
Bike Score	27 / 100
Staff	19

Branch Visitors

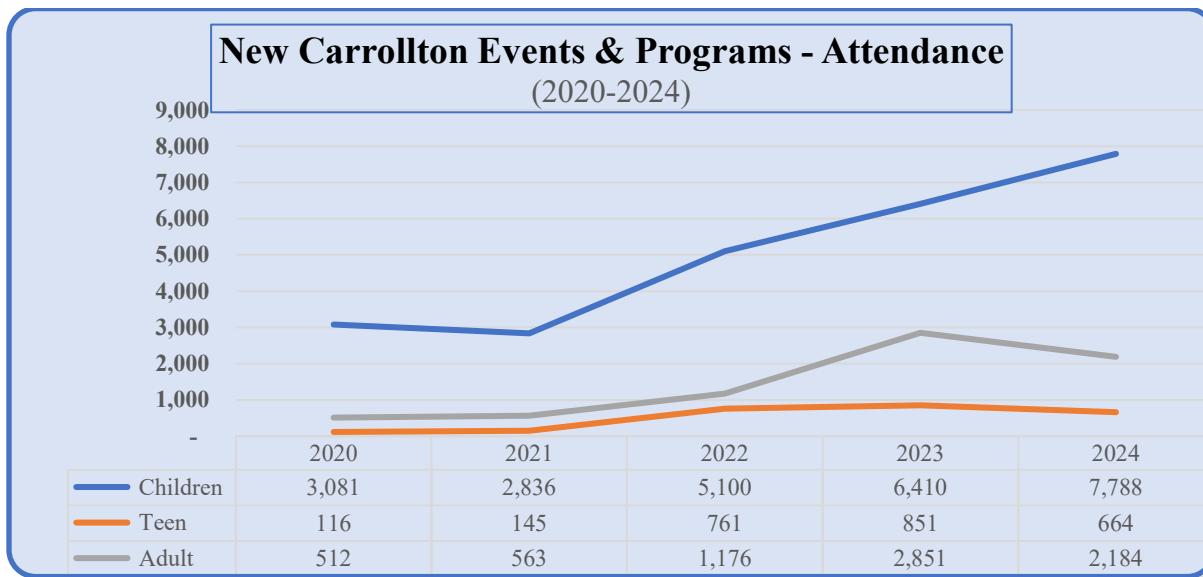
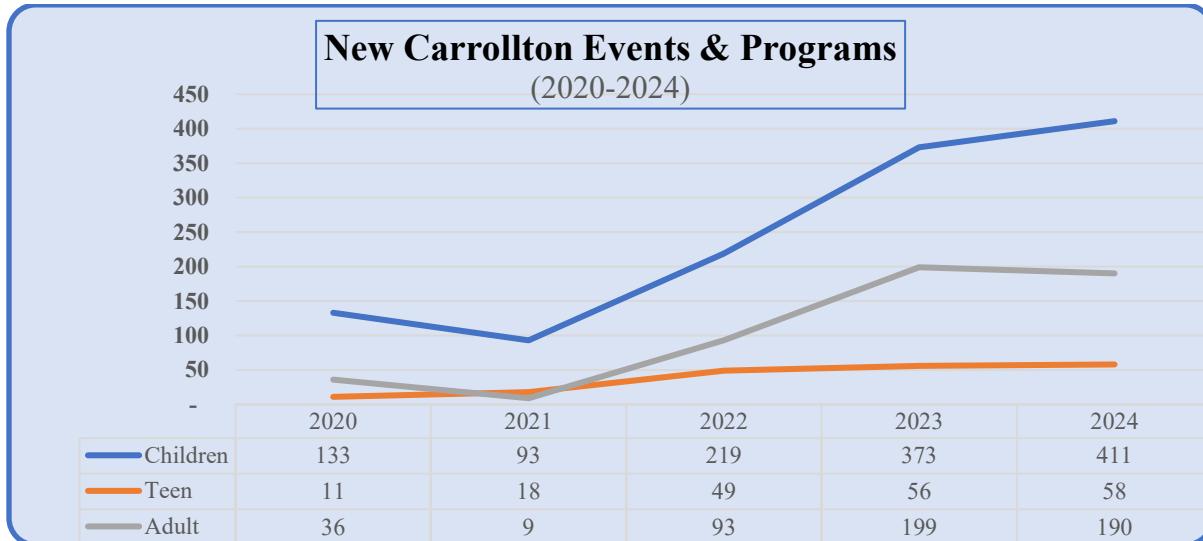
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



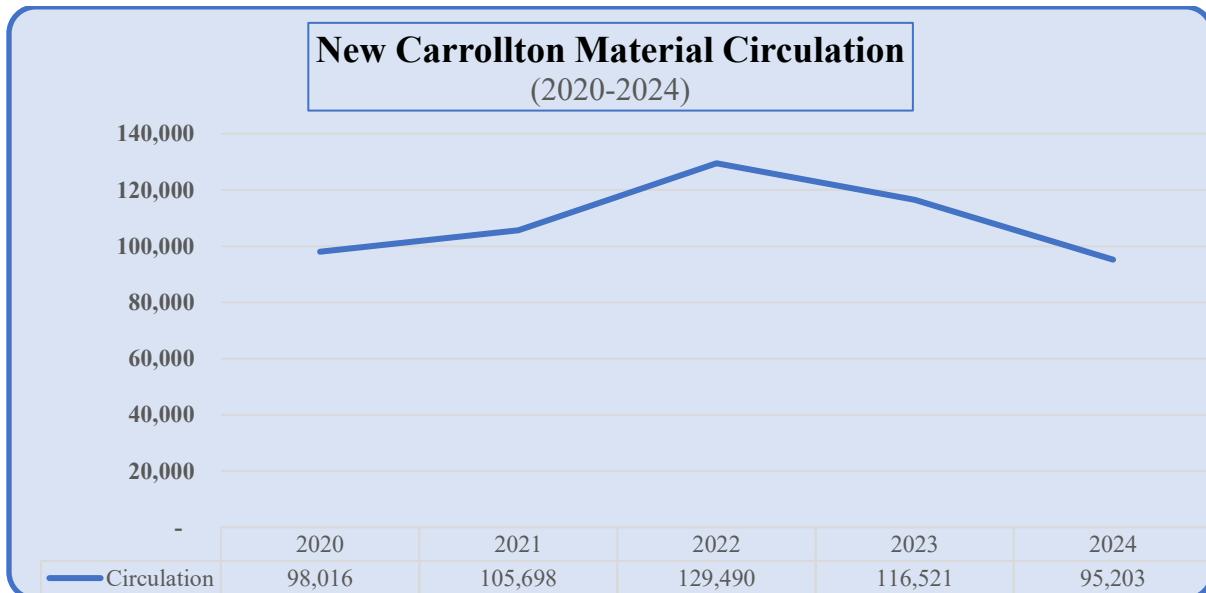
2024 Program Highlights:

- Multilingual story time in Spanish, Tagalog, Dari, and French.
- Sewing lab classes and Pins and Needles programs marked their 5-year anniversary. These two groups have provided over a hundred handmade quilts and blankets to the Luminis breast cancer treatment center for patients receiving radiation and chemotherapy treatments.
- Citizenship classes and English classes are offered weekly.
- Community language learning and technology classes for adults in Dari, Spanish, and English are offered offsite at local schools via a collaboration with PGCPSS as host locations and PGCMS as presenters.
- Summer Meals Site.



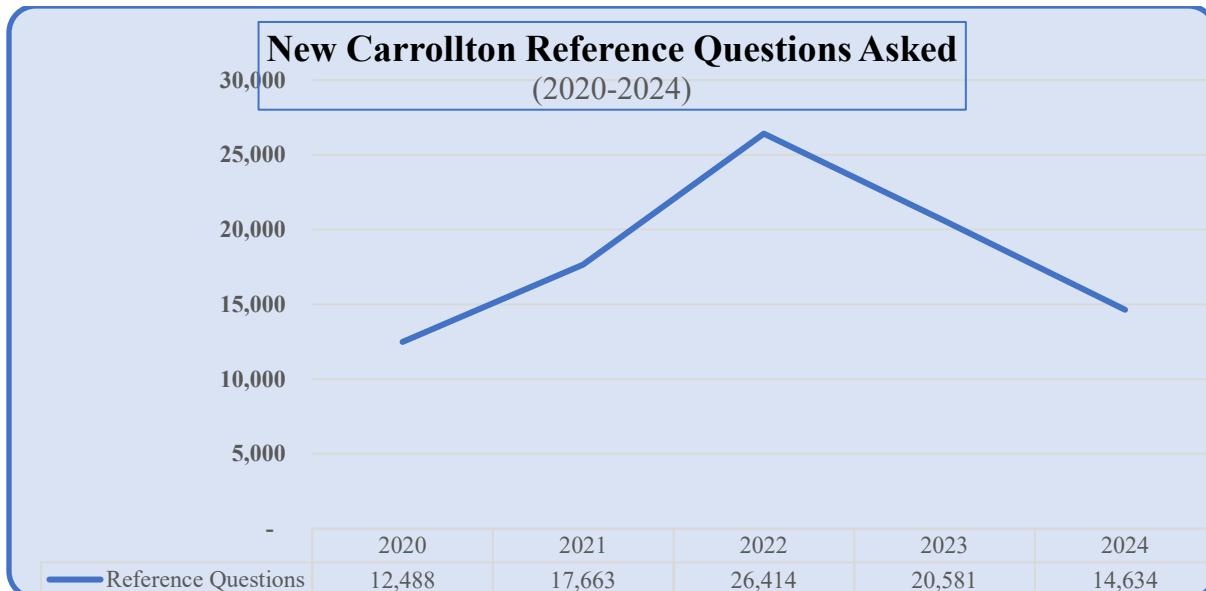
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

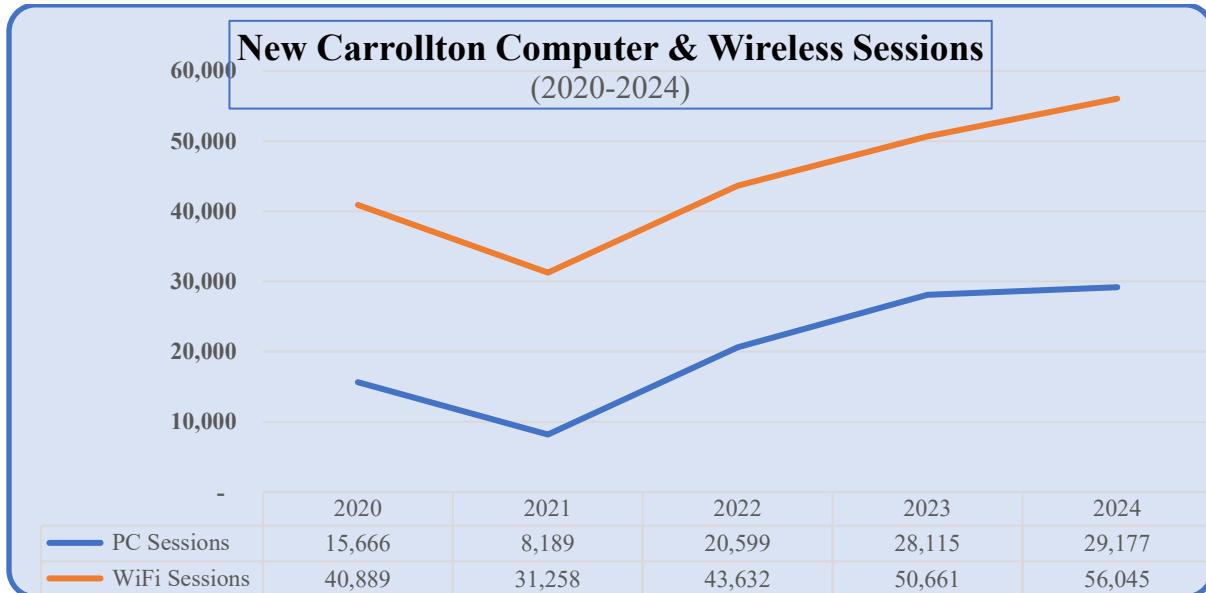
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix O: Oxon Hill Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Oxon Hill Branch Library	3
Branch Visitors	3
Events & Programs	4
Material Circulation	5
Reference Questions	5
Computer & Wireless Sessions	6

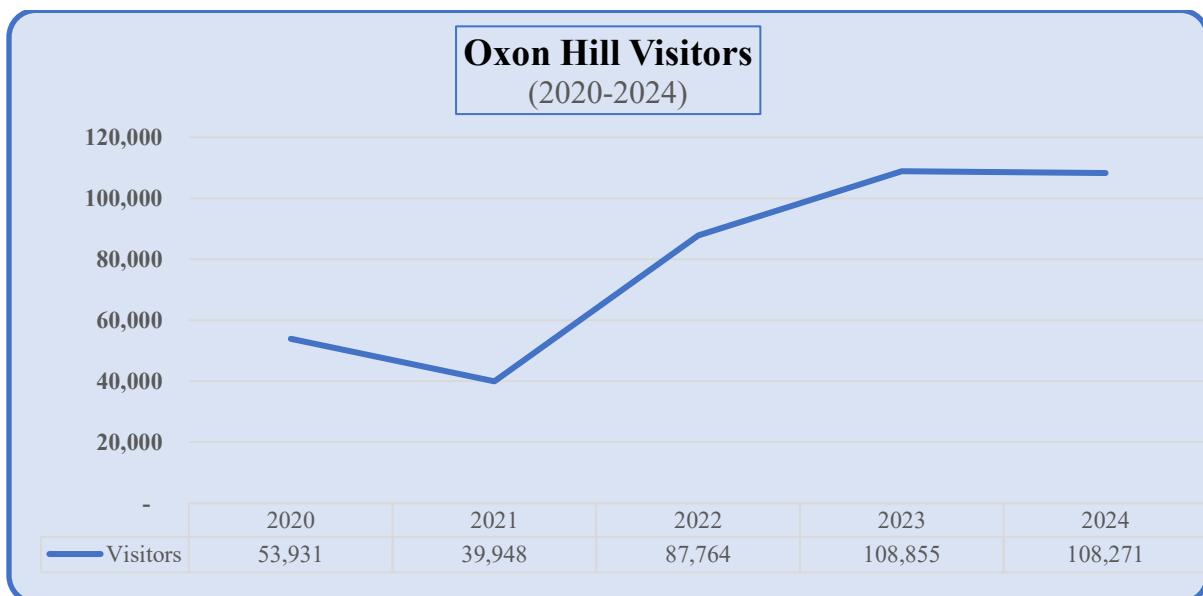


Oxon Hill Branch Library

Address	6200 Oxon Hill Road, Oxon Hill, Maryland 20745
Location	South
Year Built	1967 / 2004 Renovation
Facility Footprint	53,395 Sq. F
Walkability Score	76 / 100
Bike Score	49 / 100
Staff	18

Branch Visitors

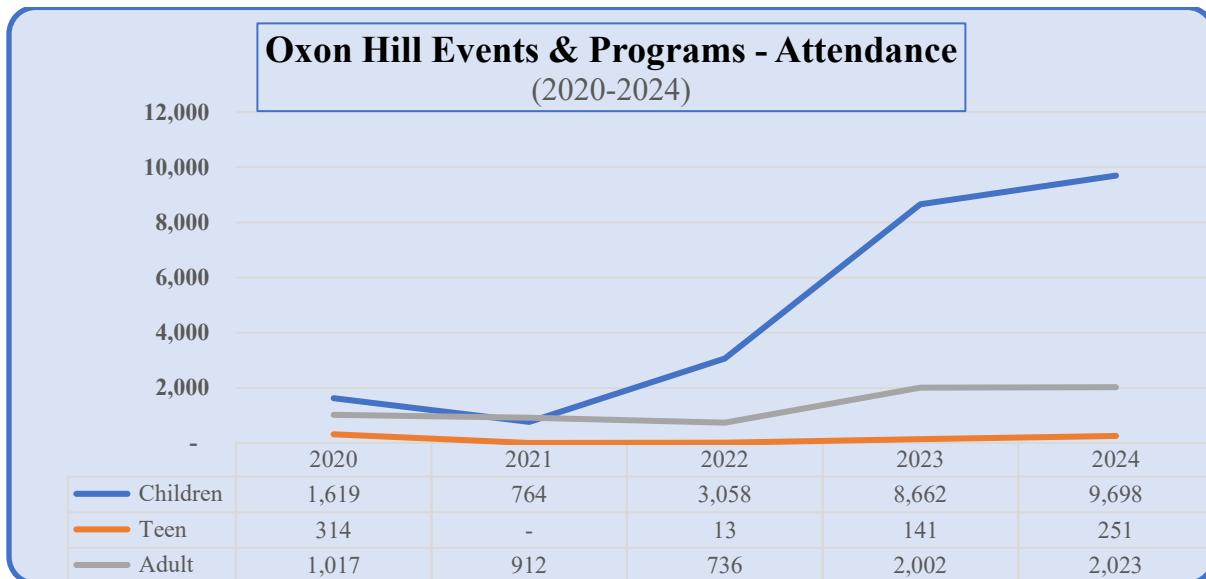
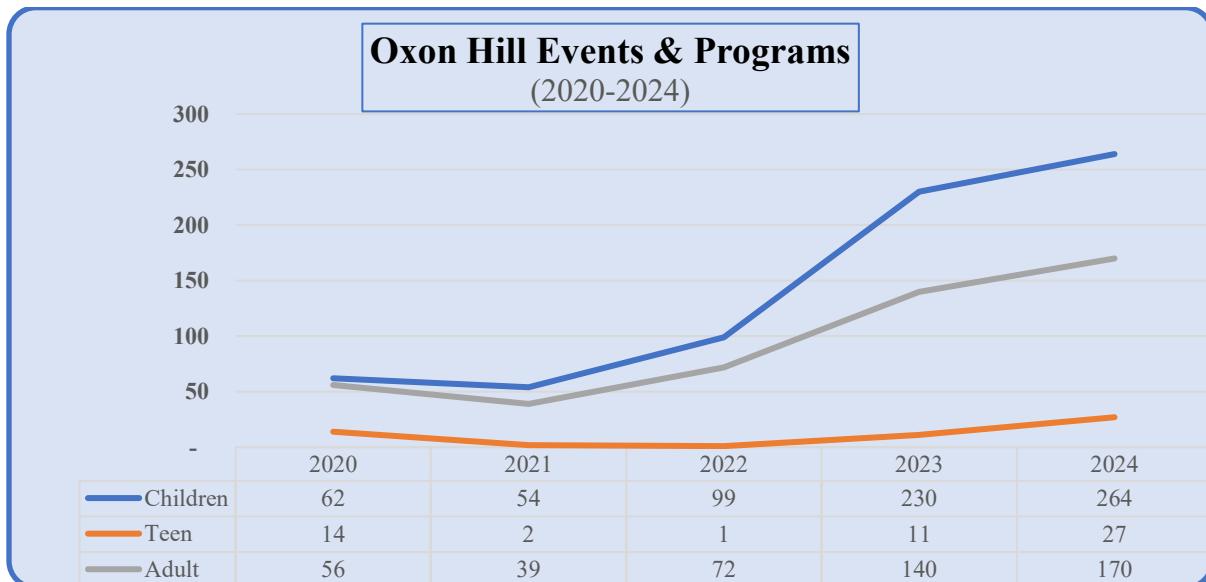
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



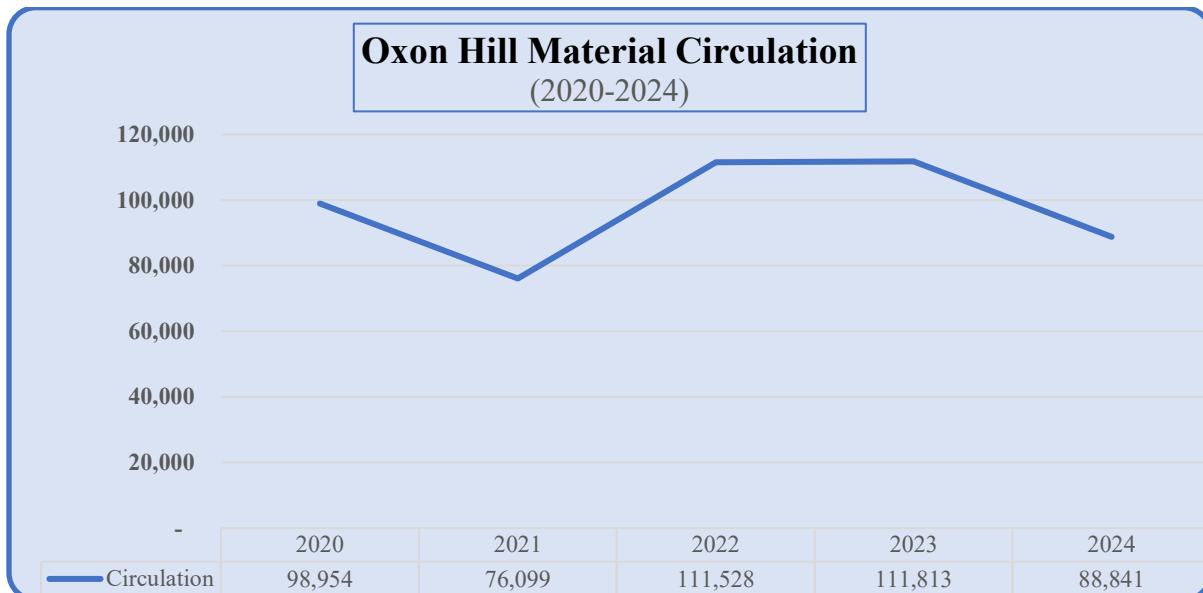
2024 Program Highlights:

- Collaboration with Mahogany Books for Author Visits.
- Foundry Commons is anticipated to open in 2025.
- Caseworker in the Library.
- Summer Meals Site
- Computer Basics for adults.
- Robust children's programs, including storytime, STEM, and Kids Achieve Club.



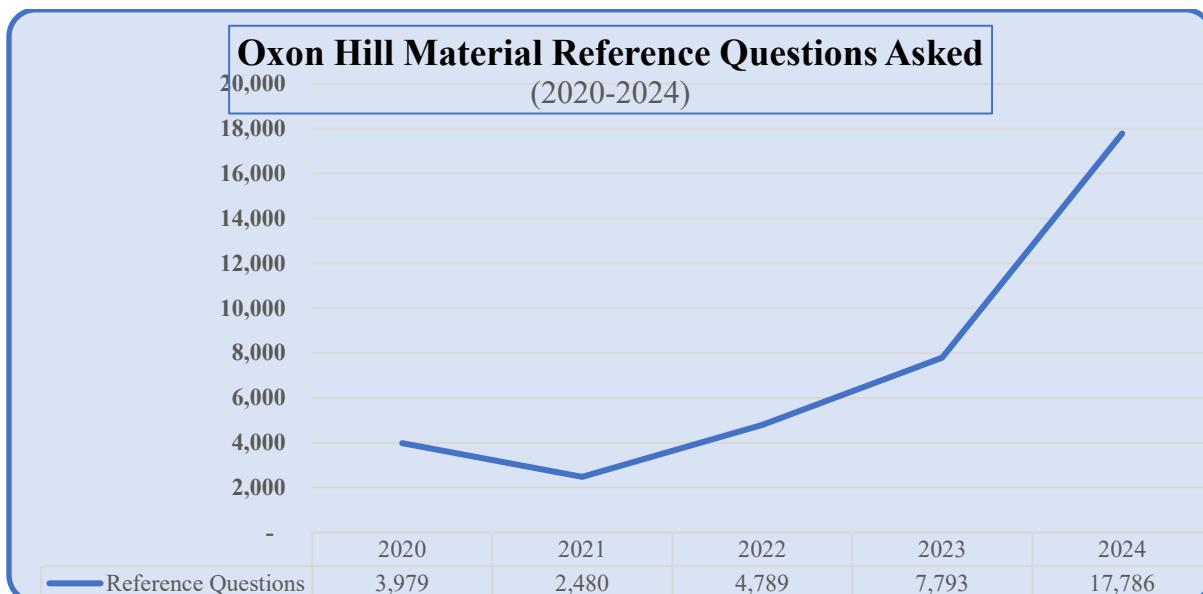
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

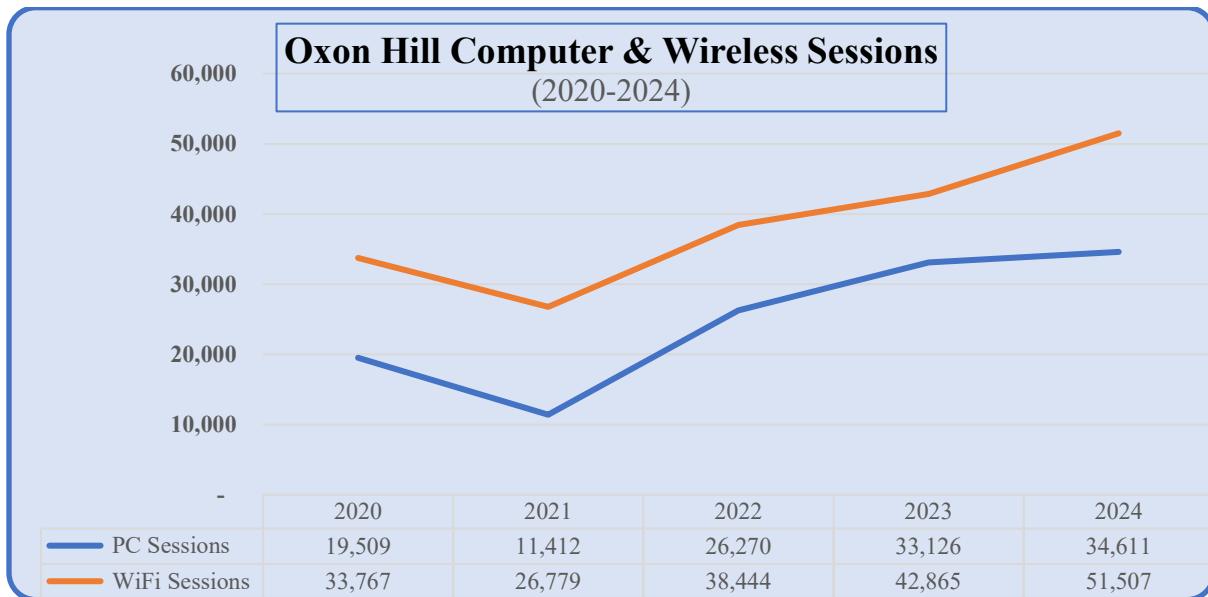
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix P: South Bowie Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

South Bowie Branch Library	3
Branch Visitors	3
Events & Programs	4
Material Circulation	5
Reference Questions	5
Computer & Wireless Sessions	6

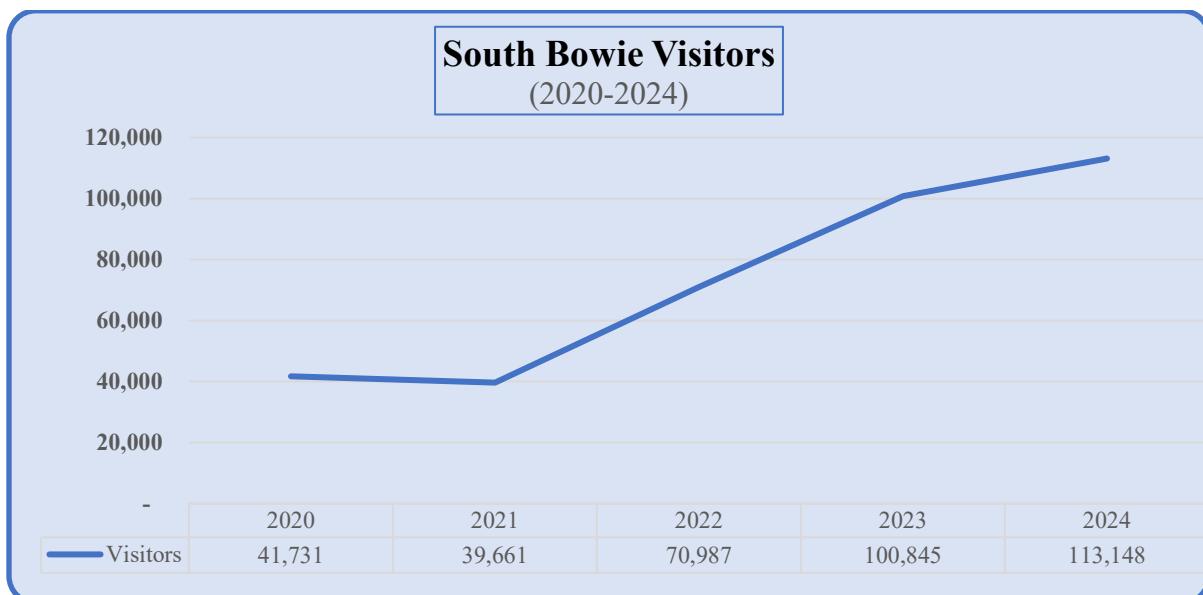


South Bowie Branch Library

Address	15301 Hall Road, Bowie, Maryland 20721
Location	East
Year Built	2012
Facility Footprint	45,500 Sq. F
Walkability Score	34 / 100
Bike Score	36 / 100
Staff	12

Branch Visitors

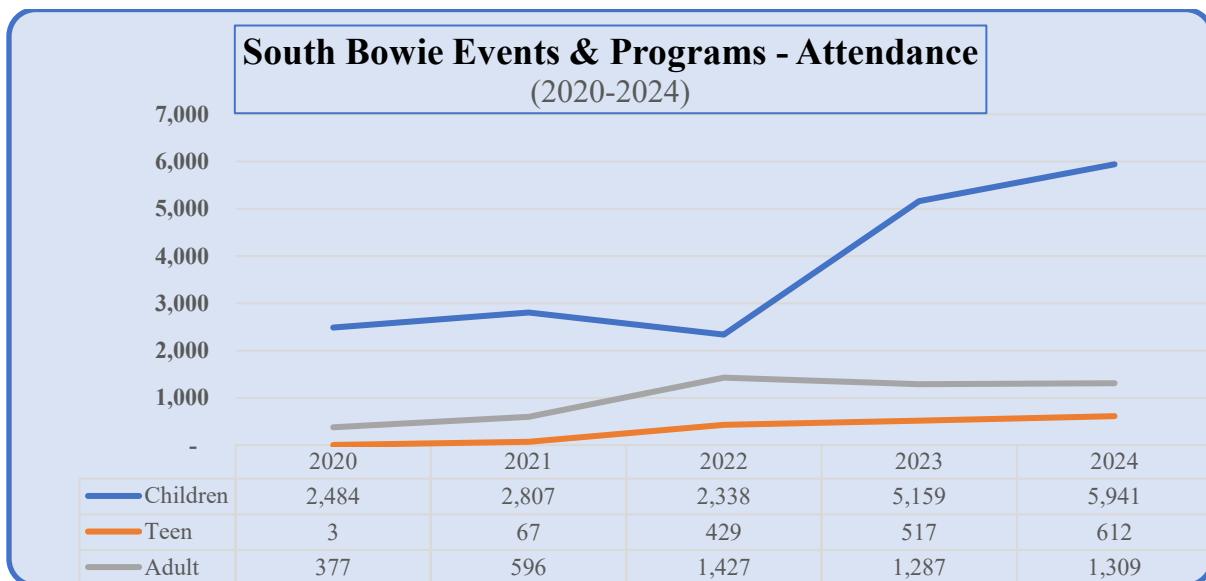
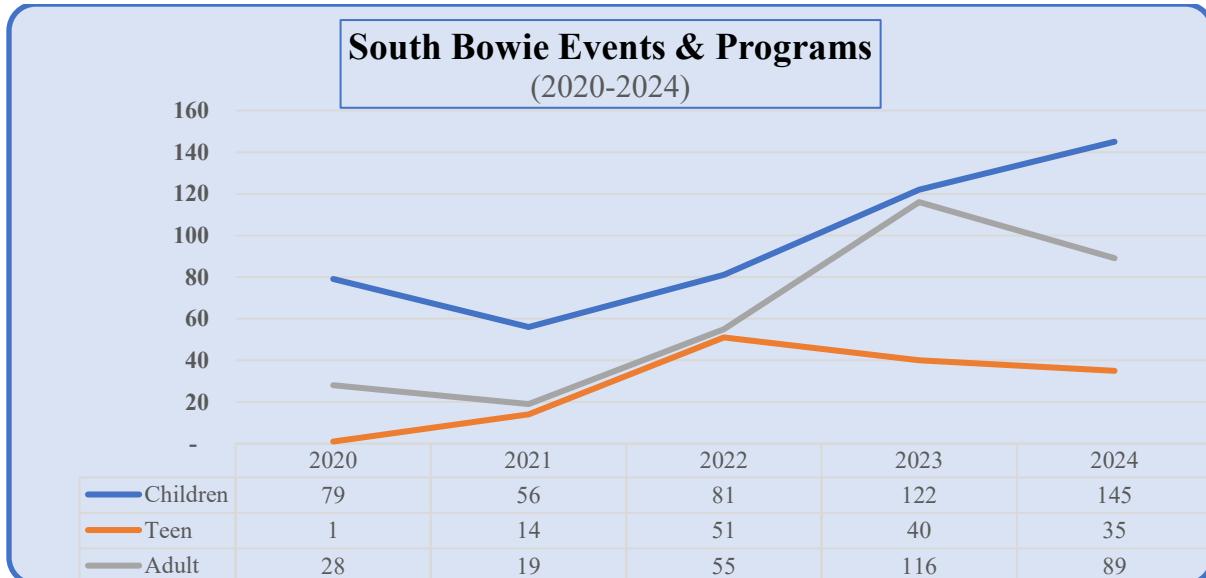
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



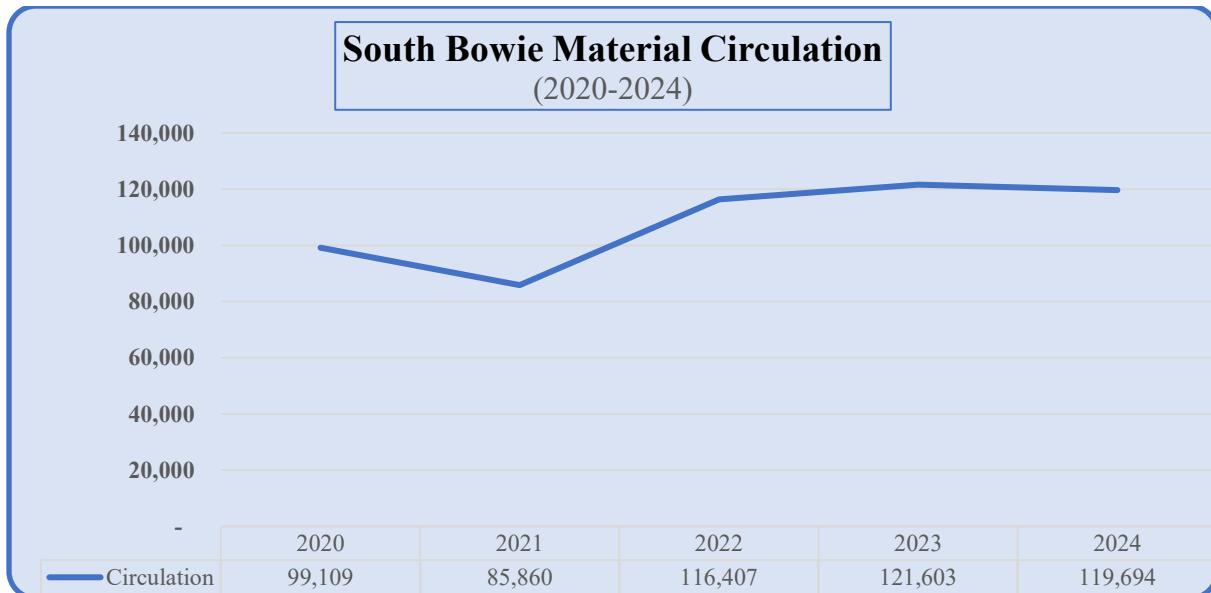
2024 Program Highlights:

- Strong Storytime and STEM programs.
- Senior Computer class.
- Broadway Song and Dance for adults with developmental and intellectual disabilities.
- Operation Base Camp: Veterans Career and Resource Fair.



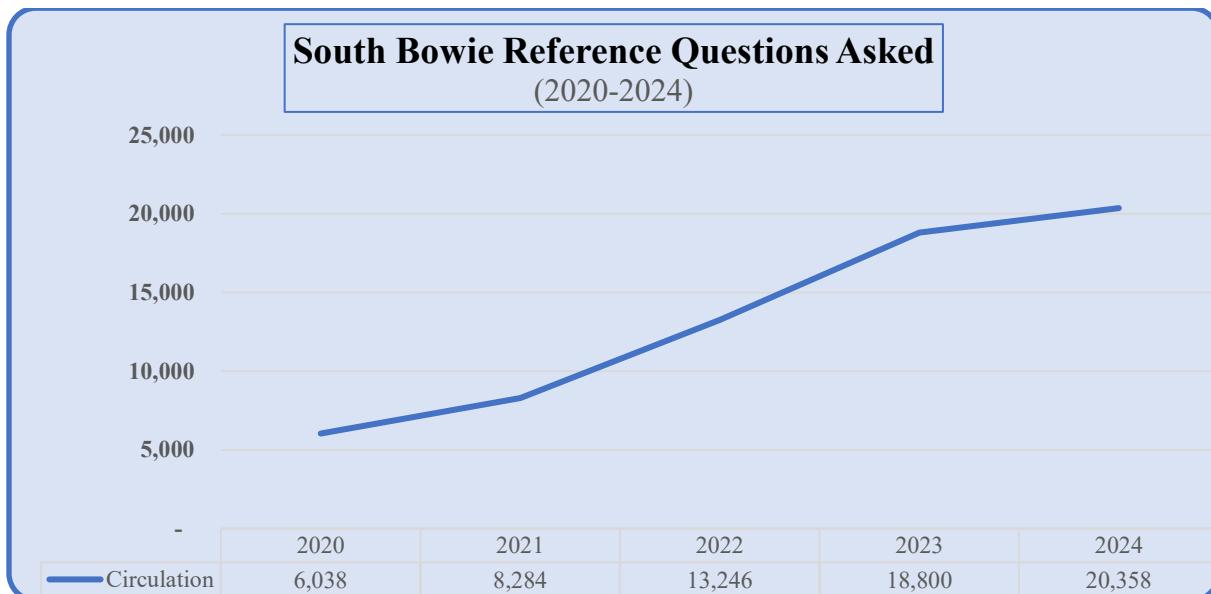
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

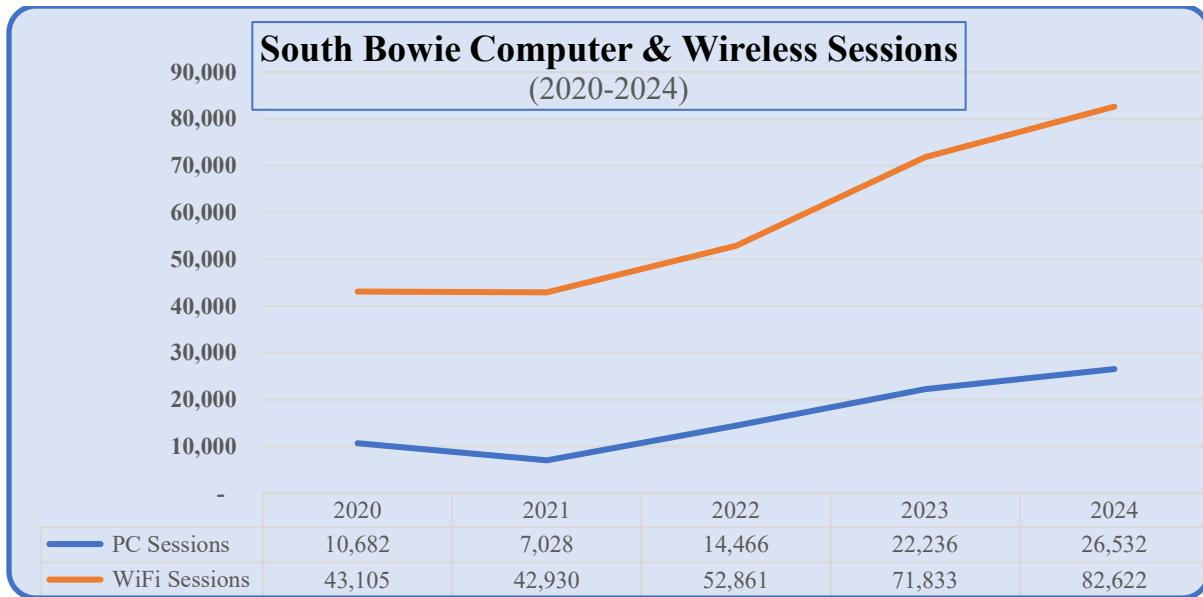
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix Q: Spaulding Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Spaulding Branch Library	3
Branch Visitors	3
Events & Programs	4
Material Circulation	5
Reference Questions	5
Computer & Wireless Sessions	6



Spauldings Branch Library

Address	5811 Old Silver Hill Road, District Heights, Maryland 20747
Location	Central
Year Built	1987
Facility Footprint	24,000 Sq. F
Walkability Score	74 / 100
Bike Score	49 / 100
Total Staff	14

Branch Visitors

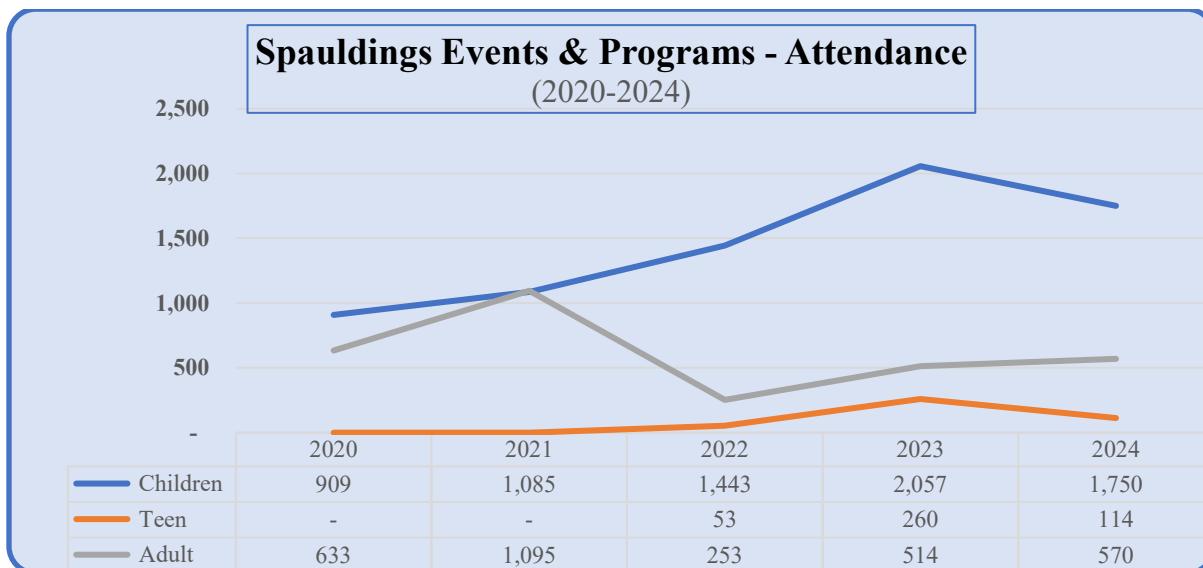
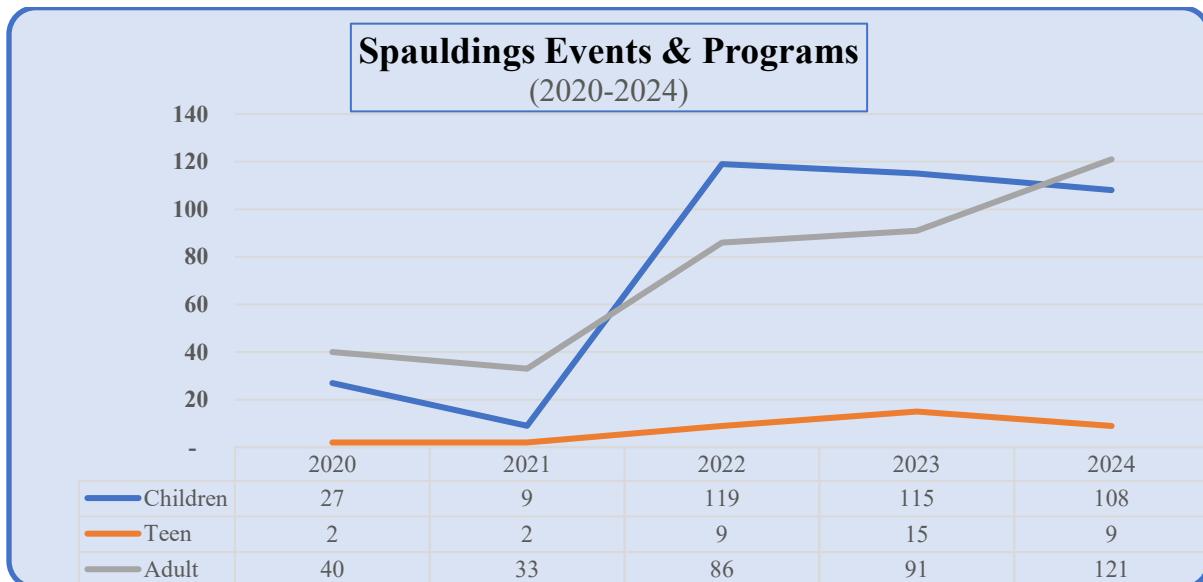
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



2024 Program Highlights:

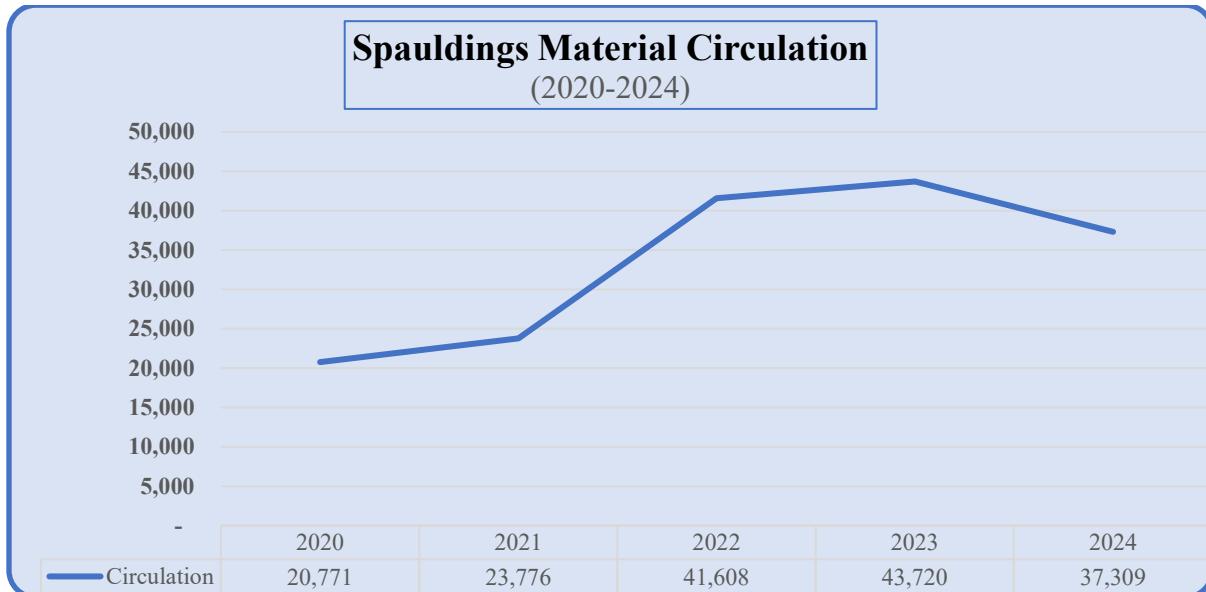
- Summer Meals Site.
- Kids Read program presented in partnership with Make Smart Cool.
- Caseworker in the Library.
- Needlework Social program.
- Series: Pathways to Education - Presented by Prince George's Community College
- Workforce & Community Development: Reentry Job Fair.
- Uhuru Quilters Guild Exhibit.



- District 7 Tenants' Rights & Housing Clinic, Presented by Maryland Legal Aid and Council Member Krystal Oriadha.

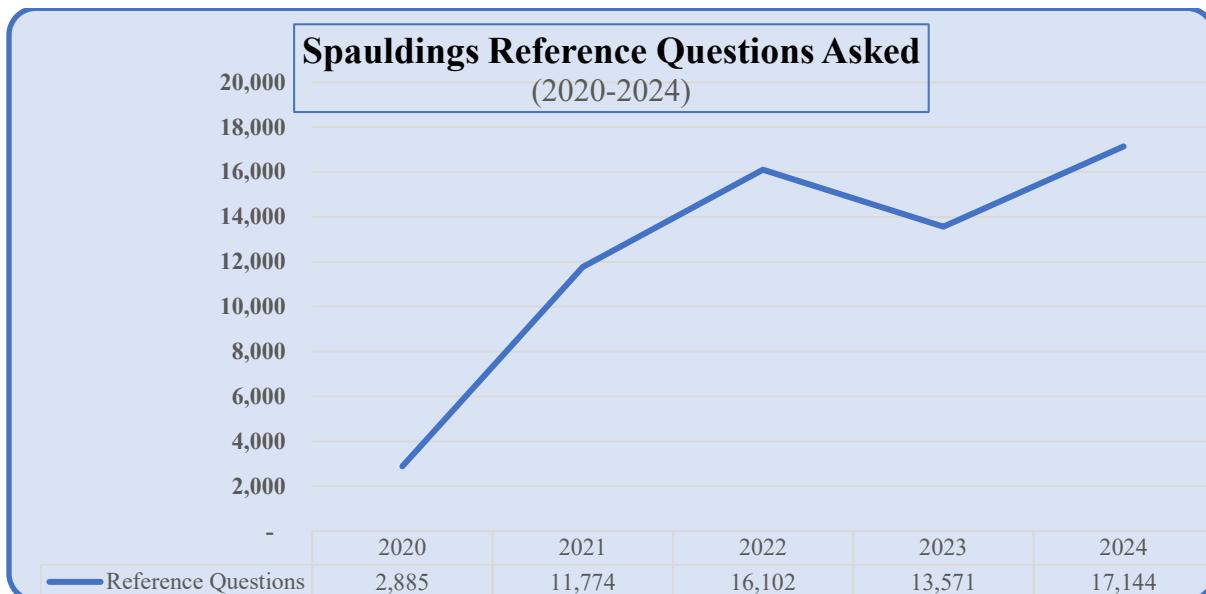
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

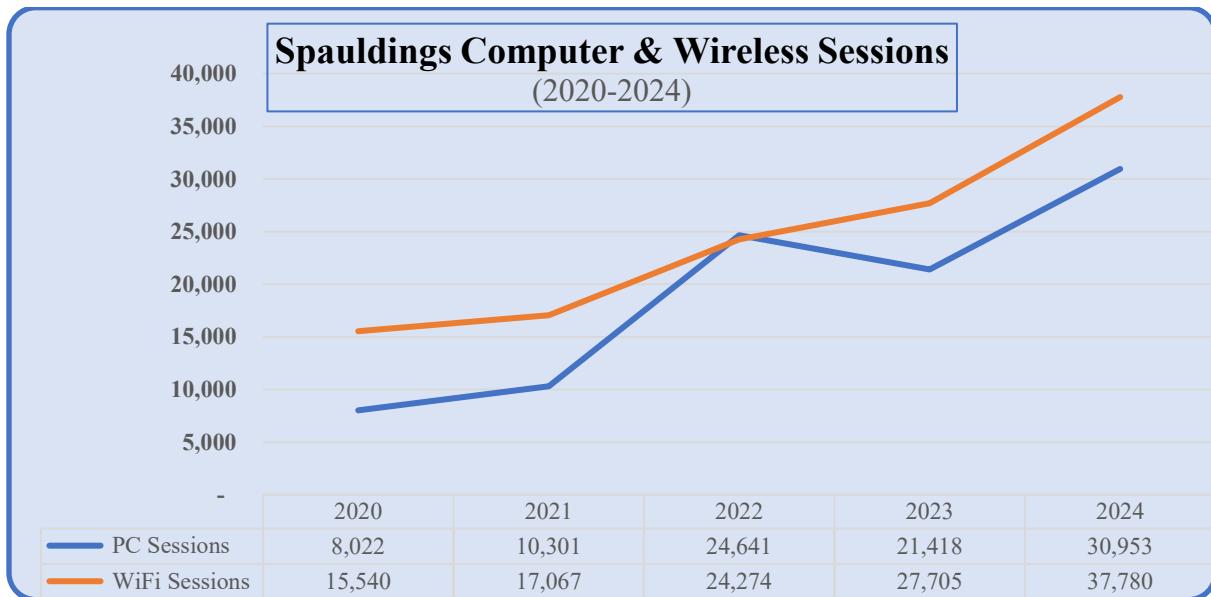
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix R: Surratts-Clinton Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Surratts-Clinton Branch Library	3
Branch Visitors	3
Events & Programs	4
Material Circulation	5
Reference Questions	5
Computer & Wireless Sessions	6

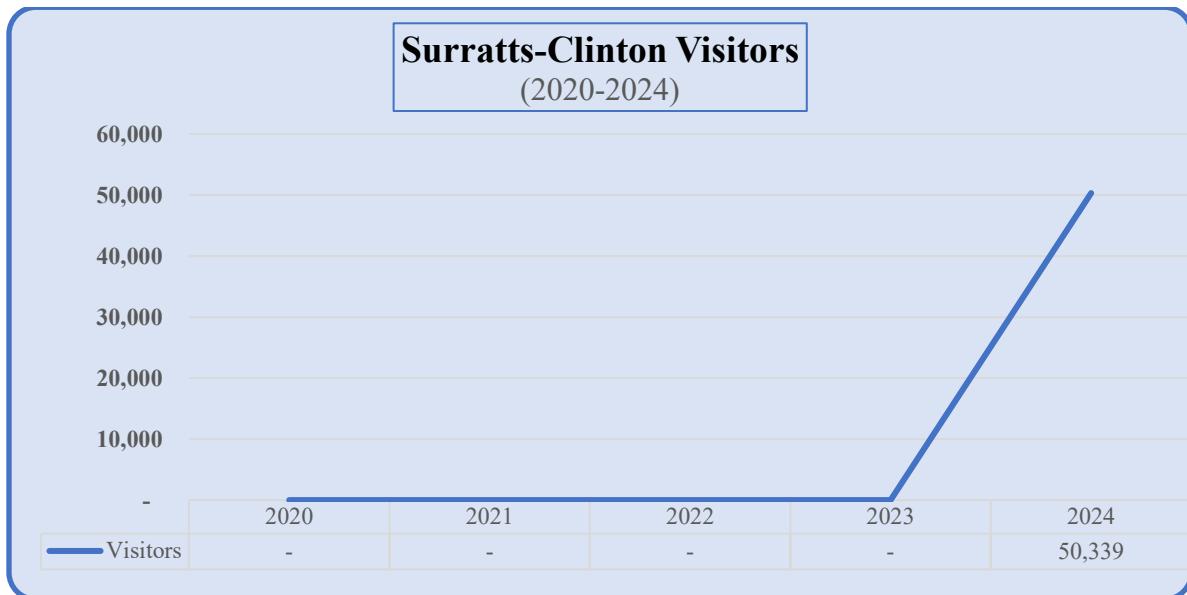


Surratts-Clinton Branch Library

Address	9400 Piscataway Road, Clinton, Maryland 20735
Location	South
Year Built	2023
Facility Footprint	25,682 Sq. F
Walkability Score	28 / 100
Bike Score	28 / 100
Staff	14

Branch Visitors

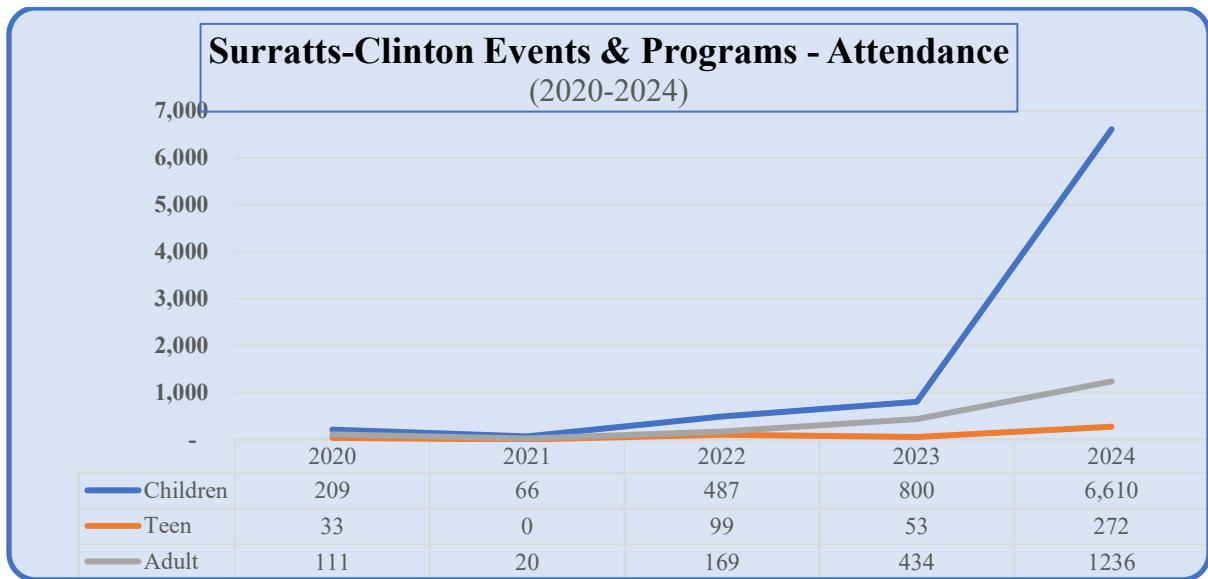
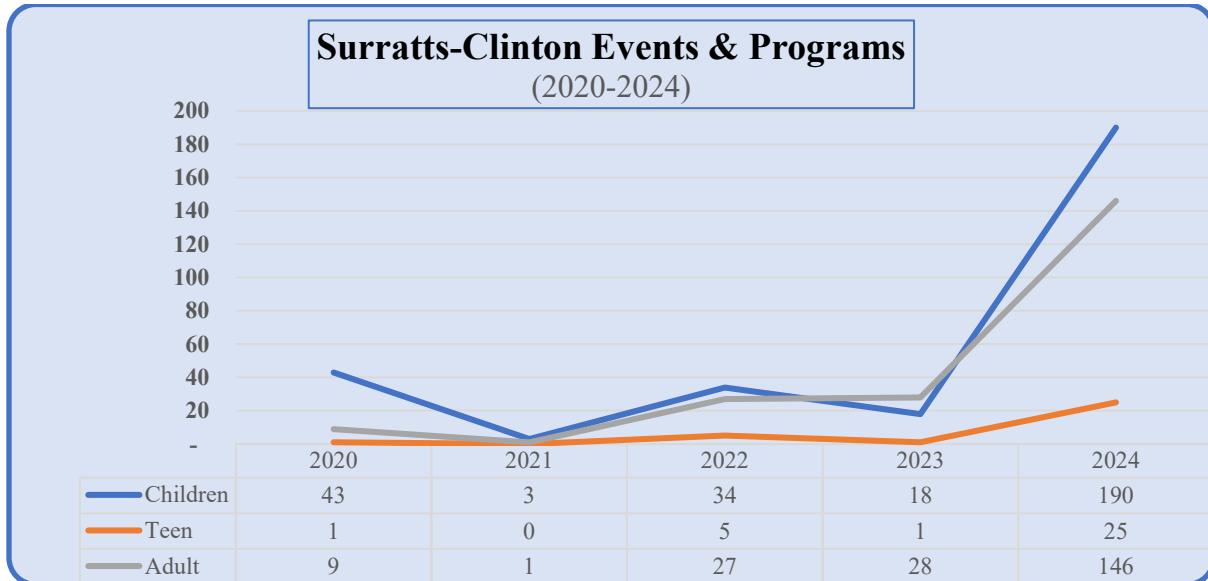
The chart below tracks the total number of branch visitors. The Surratts-Clinton Branch Library was closed for a significant multi-year period due to major renovations. It reopened in March 2024.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



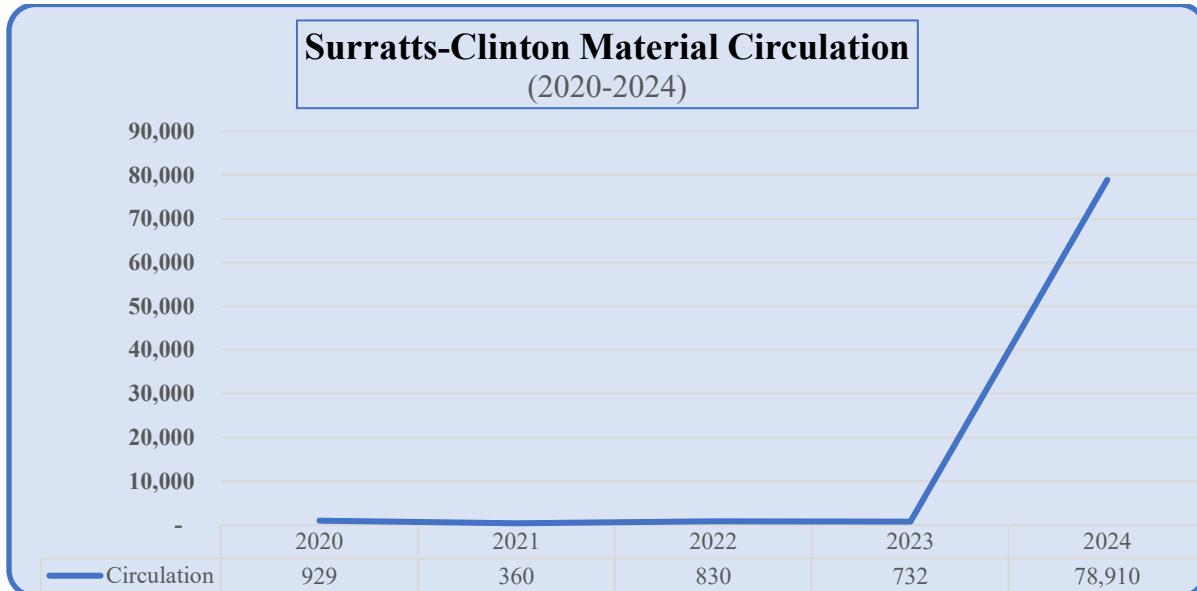
Program Highlights:

- Branch reopening in March 2024 after an extended closure.
- Knitting and Storytime programs continued at a temporary location (Davies Unitarian Universalist Congregation in Temple Hills) during renovation.
- Robust children's programming, including story times and STEM programs
- Popular adult games nights and film discussions.



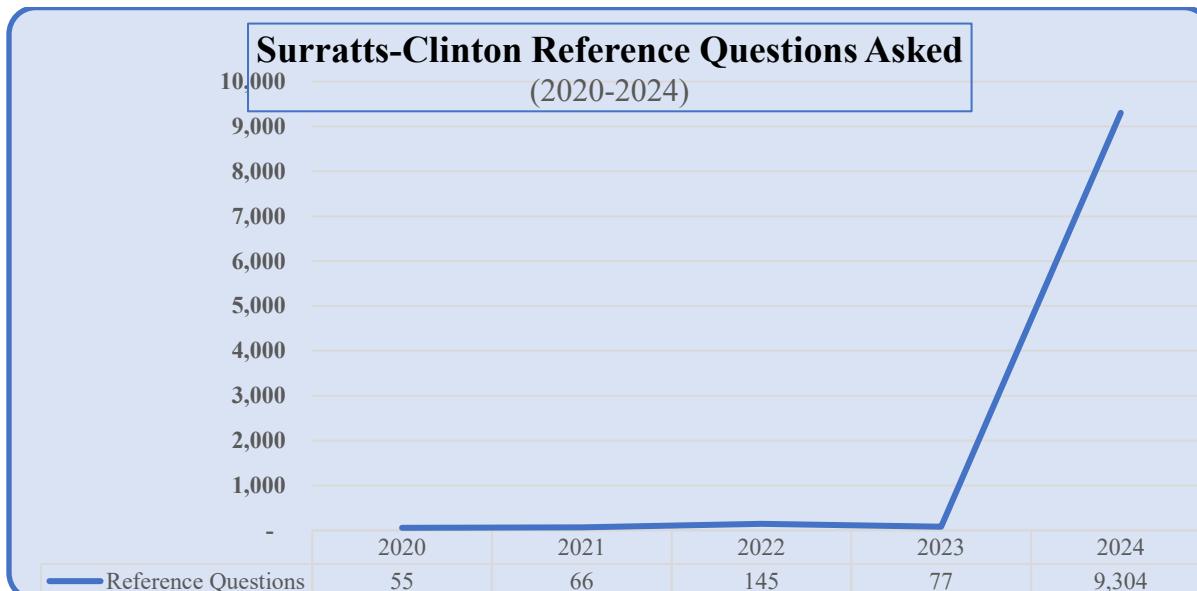
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

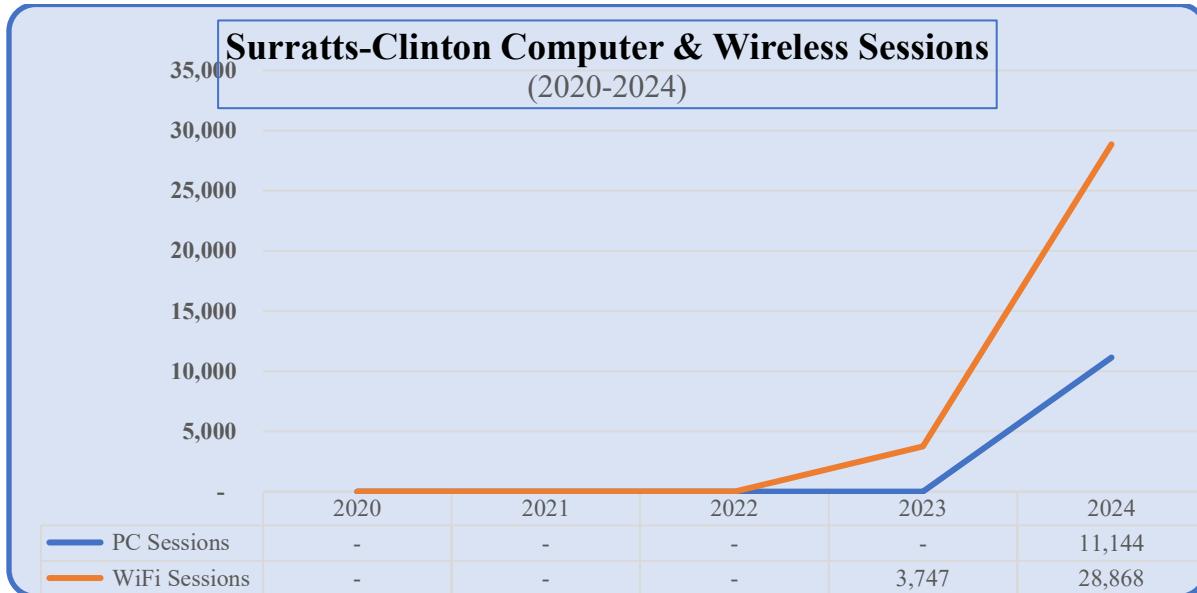
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix S: Upper Marlboro Branch Library

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

Upper Marlboro Branch Library	3
Branch Visitors.....	3
Events & Programs	4
Material Circulation	5
Reference Questions.....	5
Computer & Wireless Sessions.....	6

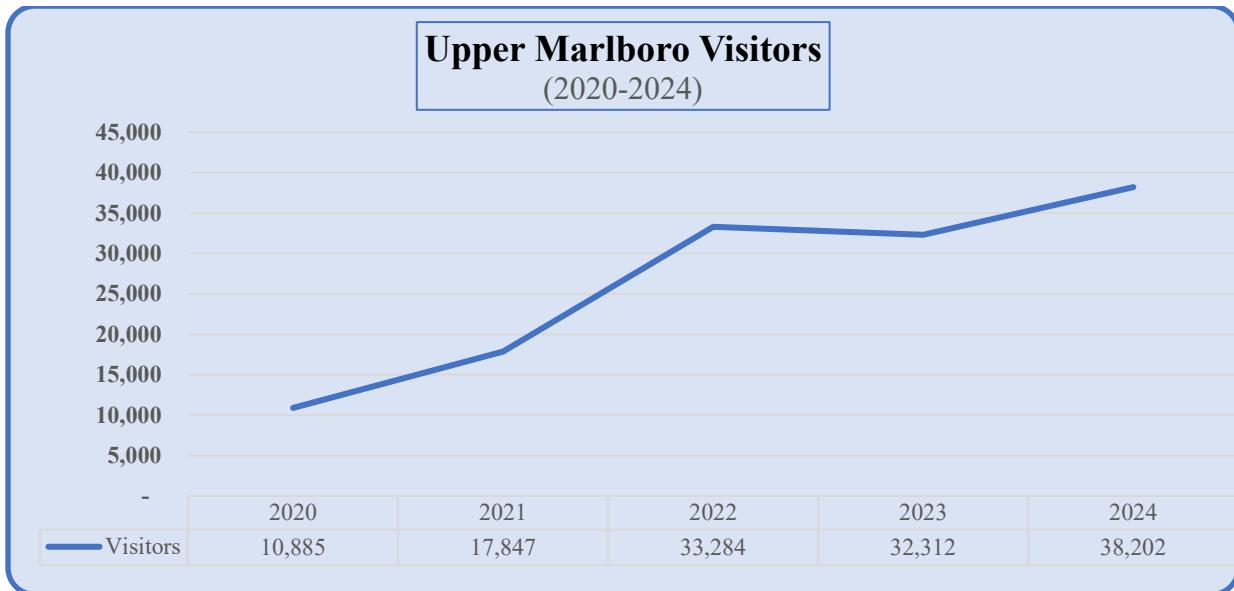


Upper Marlboro Branch Library

Address	14730 Main Street, Upper Marlboro, Maryland 20772
Location	East
Year Built	1936
Facility Footprint	10,500 Sq. F
Walkability Score	45 / 100
Bike Score	39 / 100
Staff	8

Branch Visitors

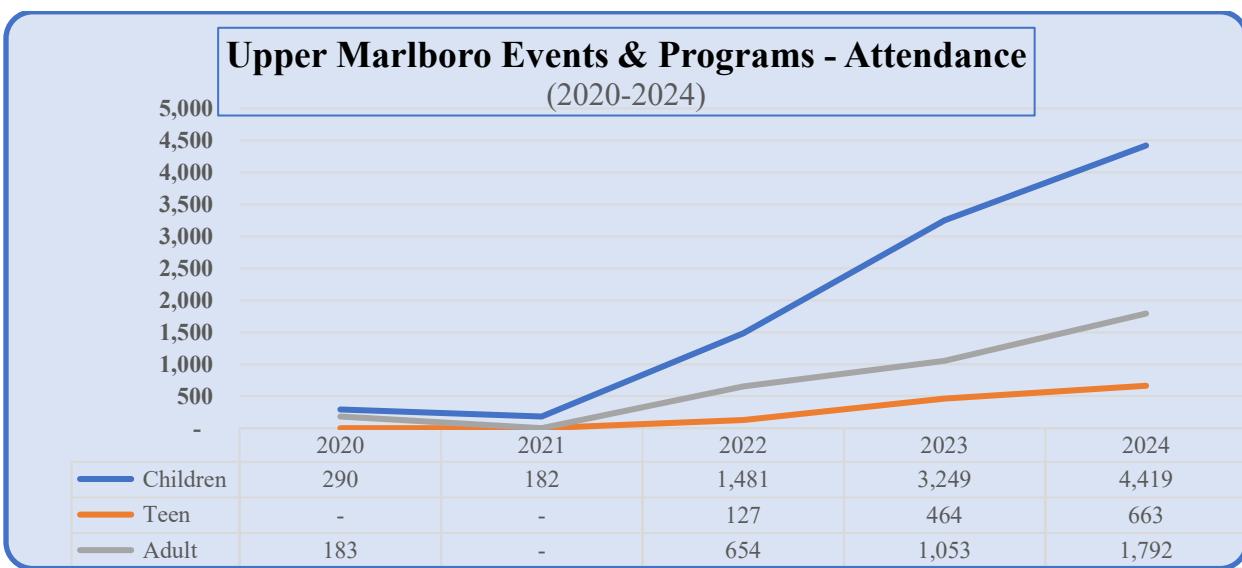
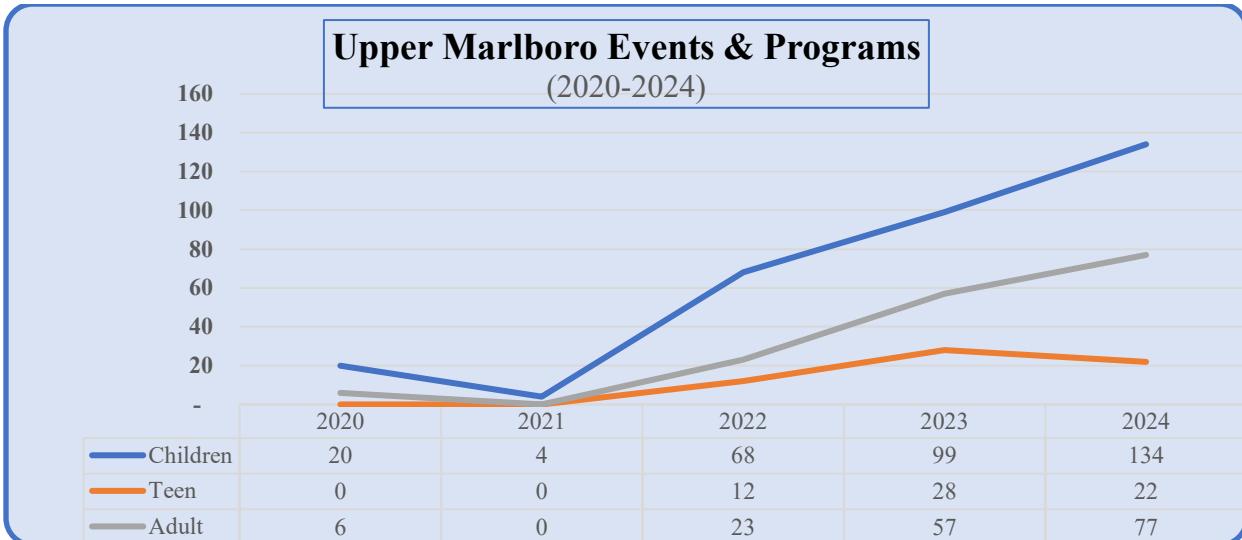
The total number of branch visitors is tracked in the charts below.





Events & Programs

The total number of events and programs and their attendance are tracked in the charts below.



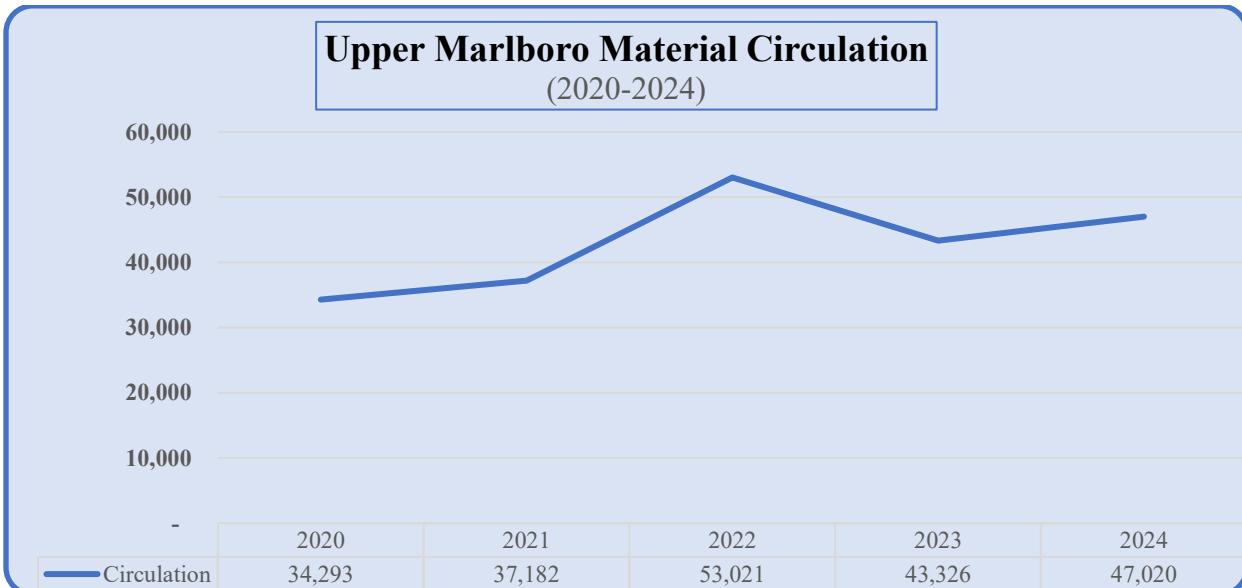
2024 Program Highlights:

- Health and safety programs for adults and teens, including stop the bleed, self-defense, and active shooter training.
- Robust children's programming, including story time, STEM, and crafting programs such as sip and paint.



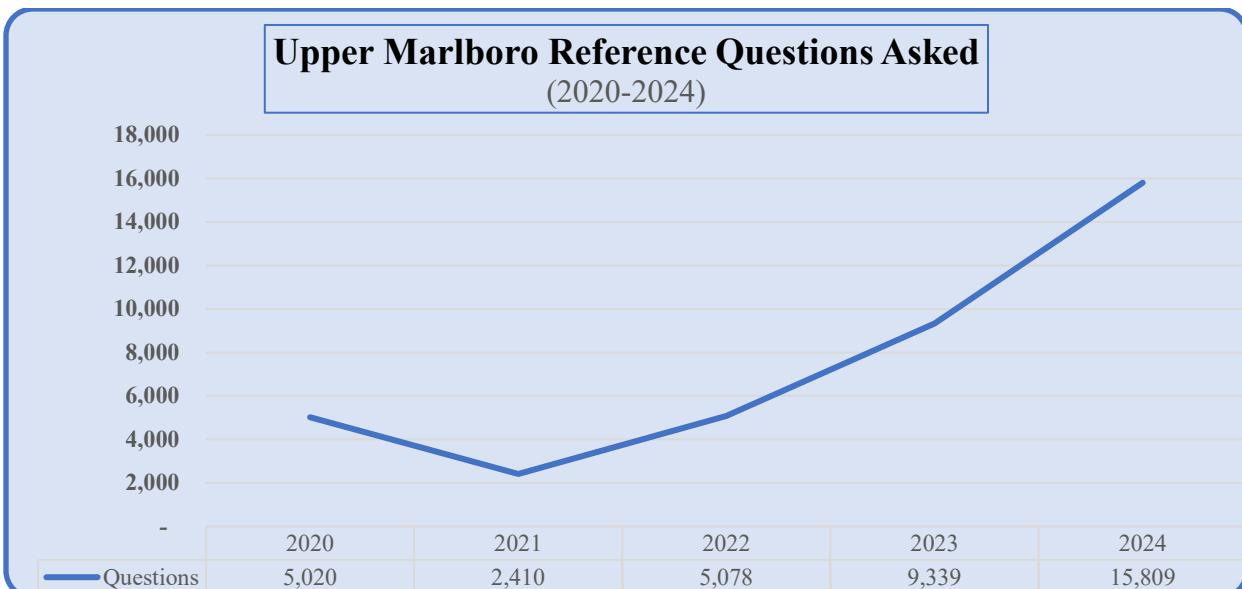
Material Circulation

The total number of materials circulated is tracked in the chart below.



Reference Questions

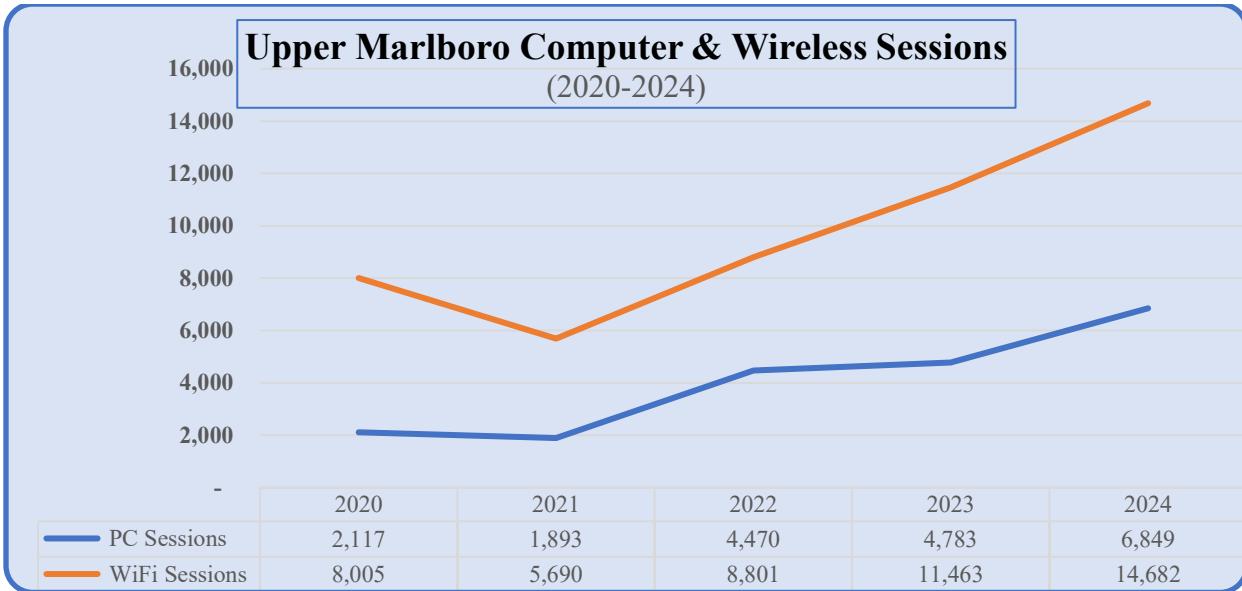
The number of reference questions asked is tracked in the chart below.





Computer & Wireless Sessions

The number of public computer and wireless sessions is tracked in the chart below.



Prince George's County Memorial Library System (PGCMLS)

2024 Performance Report

Appendix T: County Correctional Center

Arian Albear
Director
Education and Workforce Development Committee

20 March 2025



Table of Contents

County Correctional Center	3
Events & Programs.....	3
Reference Questions	4



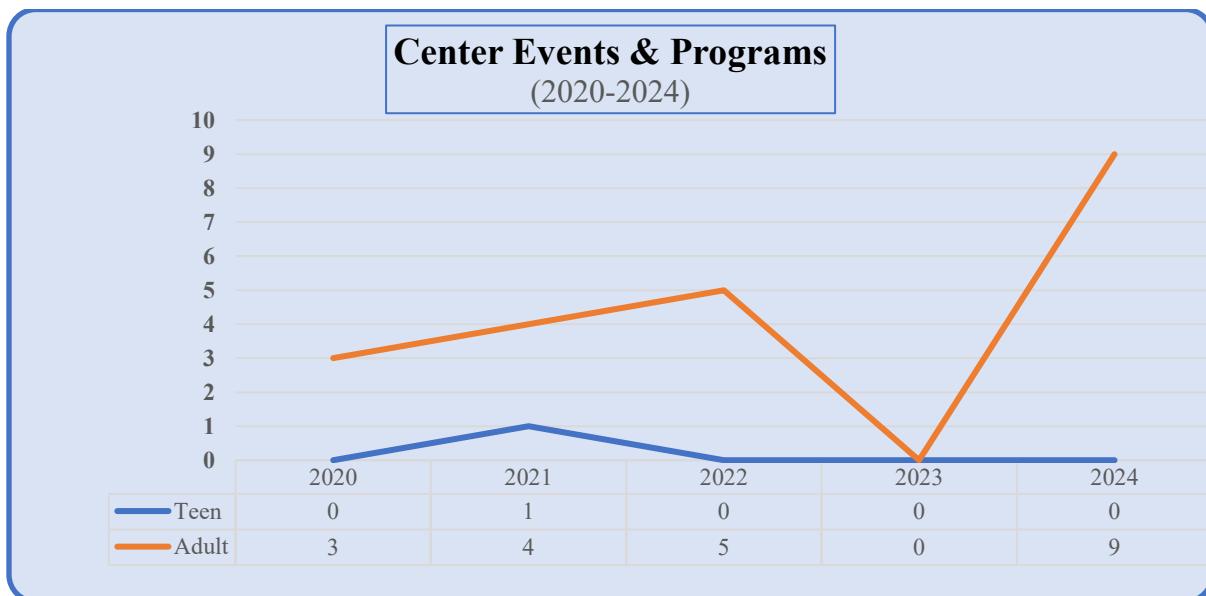
County Correctional Center

The Prince George's County Memorial Library System maintains a small resource library within the County Correctional Center.

Events & Programs

As of February 2025, in-person programs have resumed at the County Correctional Center on a limited schedule. Passive programming, leisure reading lending, and legal reference services occurred throughout 2024. Programming to support Corrections Staff also continued, with a focus on family literacy. A fully functional computer lab for the law library was purchased in 2024 to facilitate in-person legal research programming launched in 2025.

The total number of events and programs and their attendance are tracked in the charts below.





Center Events & Programs - Attendance (2020-2024)



Reference Questions

The chart below tracks the number of reference questions asked. Detainees now have access to limited legal resources on their individual tablets, which may account for the decrease in the number of reference questions asked of library staff members.

Reference Questions Asked (2020-2024)

