

AGENCY SUMMARY

OFFICE OF HOMELAND SECURITY (HOMELAND SECURITY)

Agency Links:

Office of Homeland Security: [Website](#)

Homeland Security: [FY 2025 Approved Budget](#)

Homeland Security: [FY 2025 Budget Review Report](#)

Homeland Security: [FY 2026 Budget Review](#)

Homeland Security: [FY 2026 PowerPoint](#)

Leadership

Dr. Katina Gomez, Director

Core Services

- Providing 9-1-1 call center services, including the dispatch of emergency calls to the appropriate public agencies.
- Providing functionality for body-worn cameras, in-car cameras, public safety records management systems (RMS), and mobile data computers and ensuring secure video storage for all public safety agencies.
- Protecting communities by coordinating and integrating all activities necessary to build, sustain and improve the capability to mitigate against, prepare for, respond to and recover from health and threatened or actual natural disasters.
- Provide responses to Maryland Public Information Act (MPIA), subpoena, and public safety agency investigation requests for 9-1-1 and dispatch text or audio recordings.
- Preventing and deterring terrorist attacks, protecting against and responding to threats and hazards within the County.

Organizational Structure

- Office of Emergency Management, Public Safety Communications, and Administration

FY 2025 Key Accomplishments

- Led the execution of the Countywide Integrated Preparedness Plan, Cyber Consequence Management initiatives, Municipality Preparedness workshops, and launched the Online Employee Emergency Preparedness course in the learning management system.
- Conducted Community Emergency Response Team (CERT) field training sessions and provided CPR/AED training in both English and Spanish.
- Expanded the County's 9-1-1 Mental Health Call Diversion program to provide 24/7 assistance for 9-1-1 callers who are in crisis.
- Revised work schedules for Operations Division management level supervisory staff to provide 24/7 oversight within the 9-1-1/Dispatch Operations area, ensuring consistent decision making and immediate reaction to issues that occur after normal business hours.

Budget & Policy Analyst: David Williams

BACKGROUND

Pursuant to [section 14 of the County Charter](#), the Office of Homeland Security was established. The Office is composed of Public Safety Communication and an Office of Emergency Management. The Office of Homeland Security is responsible for the management of an integrated public safety and emergency communication system. The Office is also tasked with providing planning, coordination, domestic preparedness training, and coordination of the County's emergency management effort with Federal, State, and local jurisdictions.

The Public Safety Communications Division is responsible for the 9-1-1 center and support of certain public safety technology. The 9-1-1 center provides emergency call services to citizens and dispatch services to the appropriate public safety agencies. The division also supports certain public safety technology systems including radio communications equipment, in-car cameras and the mobile data computer information system maintenance and consolidates storage of body worn camera footage.

The Emergency Management Operations Division is responsible for the County's emergency and disaster preparation and coordination of public safety agencies.

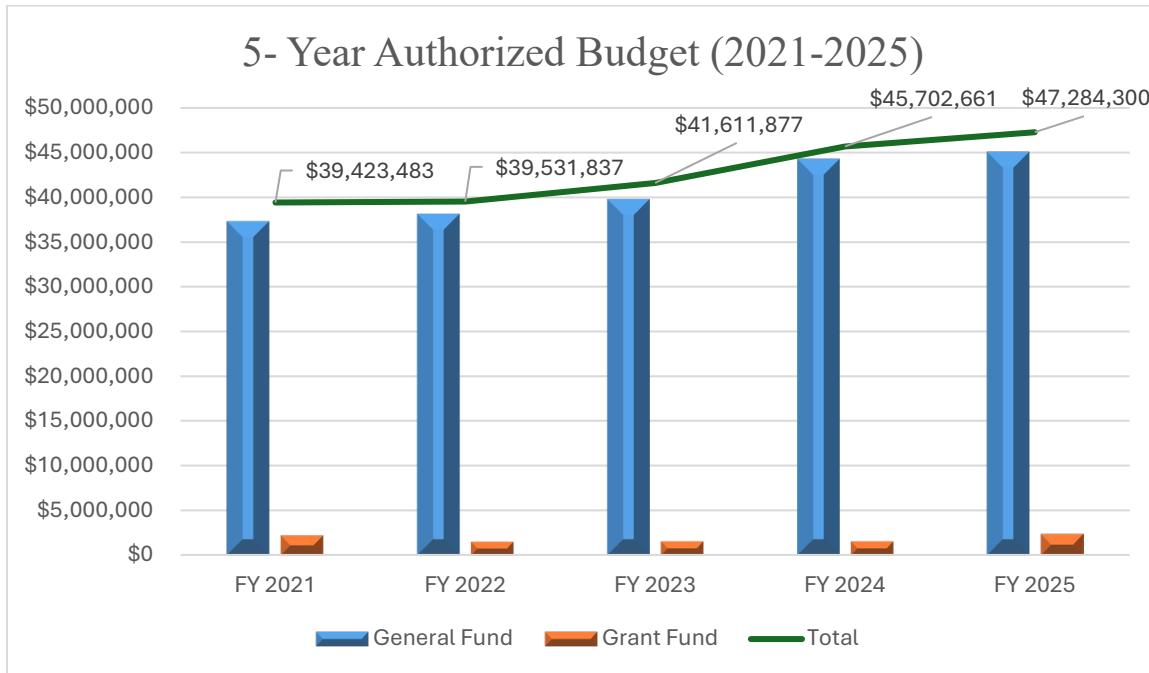
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FY 2026 Top Priorities

- Plan, support and implement 9-1-1 Call Diversion Processes for Prince George's County.
- Develop plans to meet service level demands, staffing requirements and equipment enhancement associated with Next Generation 9-1-1.
- Meet Police reform recommendations.
- Maintain joint incident management with the Health Department during the pandemic response and recovery; coordinating with the Health Department the vaccination management, planning, resource acquisition, and coordination of testing and vaccination sites throughout the County.
- Implement and exercise the County's Continuity of Government and agency Continuity of Operations Plans (COOP) within Prince George's County in keeping with industry, municipal, and State practices, with special attention being placed on pandemic-specific and weather-related plans.
- Implement preparedness, mitigation, response and recovery efforts as it relates to cyber, natural and man-made hazards through increased staffing and emergency management national accreditation.

Operating Budgetary Resources - Below is the 5-year overview of resources allocated to the Office of Homeland Security from FY 2021-25.



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